E-MANUAL

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Model_____ Serial No._____

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Using Smart Hub

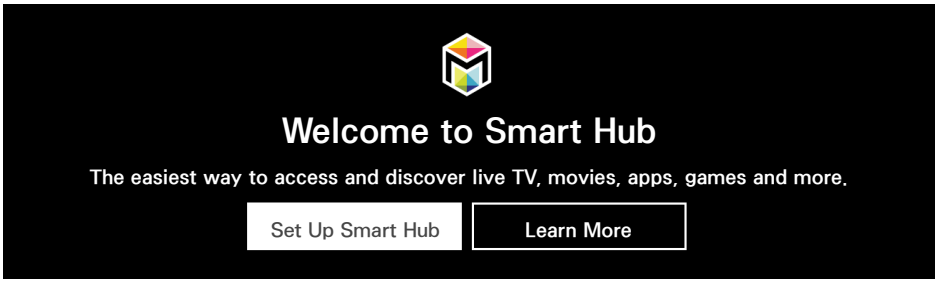
Connecting to the Internet

MENU/123 > MENU > Network > Network Settings

Connect the TV to the Internet wired or wirelessly.

Setting up Smart Hub

Press the button on your remote control. When you start Smart Hub for the first time, the Set Up Smart Hub screen appears. Follow the instructions on the screen to configure the required settings and complete the setup.



Using Smart Hub

Enjoy the multiple functions provided by Smart Hub on a single screen.

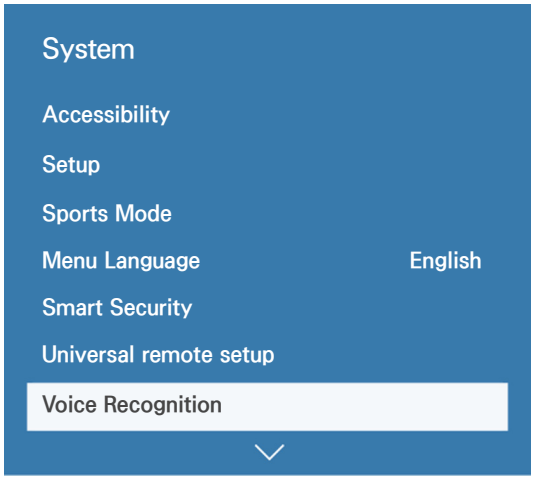
For more information, refer to "Smart Hub."

Controlling the TV with Your Voice

Setting up Voice Recognition

MENU/123 > MENU > System > Voice Recognition

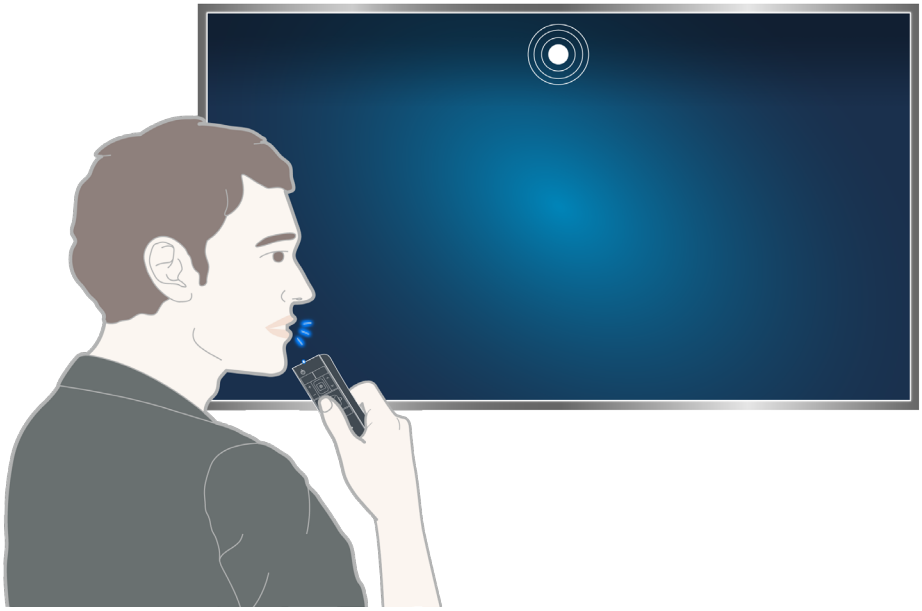
Finish the settings required for voice recognition, such as the language to use and whether to use Use TV Voice.



Your TV's menu may differ from the image above, depending on the model.

Controlling the TV with your voice

Press and hold the MENU/123 button on the Samsung Smart Control. The Voice Recognition screen appears. When the Voice Recognition icon appears on the screen, speak commands slowly, in a moderately loud voice, into the microphone on the Samsung Smart Control.



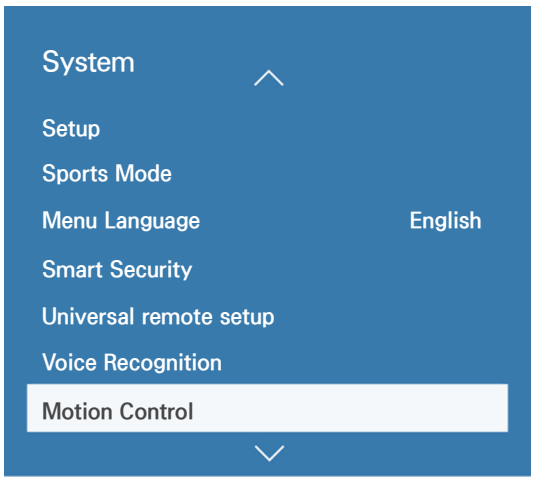
- For the 9500 series models, you can use the voice recognition function with the TV's built-in camera and Samsung Smart Control. Set **Enabled Microphones** to **TV & Remote**.
- For more information, refer to "Controlling the TV with Your Voice."

Controlling the TV with Your Motion

Setting up Motion Control

MENU/123 > MENU > System > Motion Control

Perform **Motion Control Environment Test**, then finish the settings required to run motion control, such as how to adjust **Pointer Speed** and whether to show **Animated Motion Guide**.

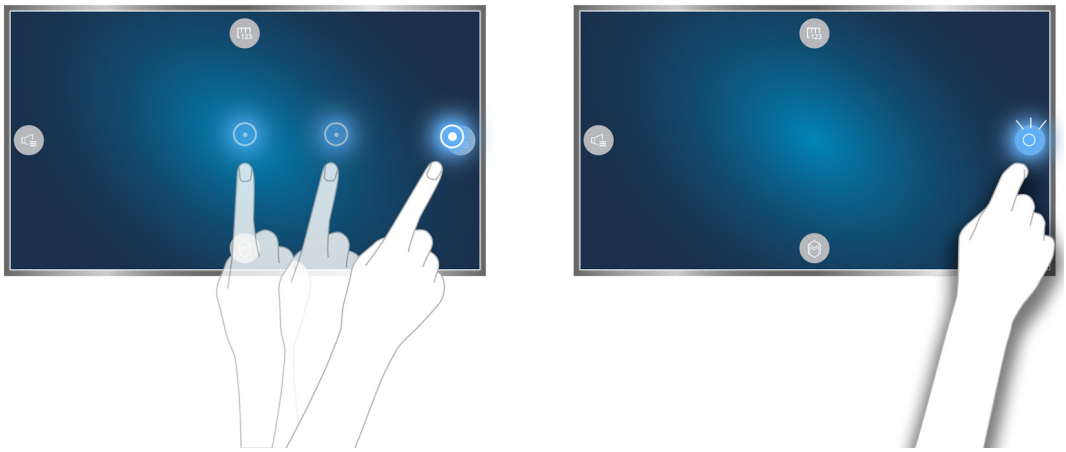


Your TV's menu may differ from the image above, depending on the model.

Controlling the TV using motions

MENU/123 > MENU > System > Motion Control > Motion Control

1. Set Motion Control to On.
2. Face the TV camera, raise your hand at a comfortable position, and then move your index finger to the left or right slowly with it fully extended upwards.
3. Move your hand left or right slowly to move the pointer to a function.
4. Curl your index finger down to select a function, and then raise it again to run the selected function.



- This function is not available on certain models in specific geographical areas.
- Motion Control is available in either direction control or motion pointing mode.
- 9000 models need to be connected to the TV camera in order to use Motion Control.
- When you use the SEK-3500 series models of UHD Evolution Kit, if your TV does not have the built-in camera, purchase a new optional camera.
- For more information, refer to "Controlling the TV using Motions (Motion Control)."

Using the Samsung Smart Control

Operating the TV with the POINTER button

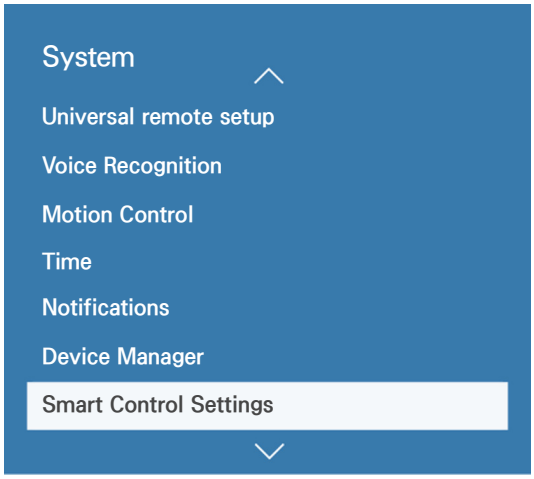
Place a finger on the POINTER button and move the Samsung Smart Control. The pointer on the screen moves in the direction you moved the Samsung Smart Control. Move the pointer to one of the following icons on the screen, and then press the POINTER button.

- : Displays the On-Screen Remote.
- : Allows you to adjust the volume or select speakers.
- : Displays the channel list.
- : Launches Smart Hub.

Setting up the Samsung Smart Control

MENU/123 > MENU > System > Smart Control Settings

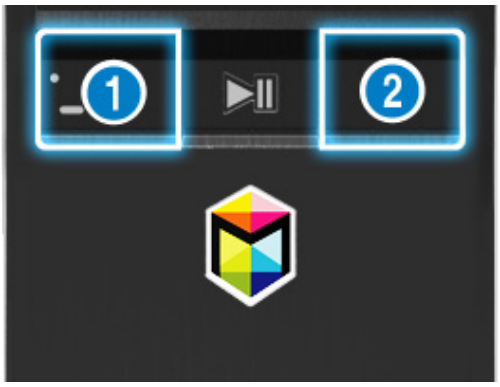
Configure the basic settings for using the Samsung Smart Control.



Your TV's menu may differ from the image above, depending on the model.

Pairing the TV to the Samsung Smart Control

When you turn on the TV, the Samsung Smart Control is paired to the TV automatically. To re-pair it to the TV, press the ① and ② buttons on the Samsung Smart Control simultaneously for 3 seconds or more.

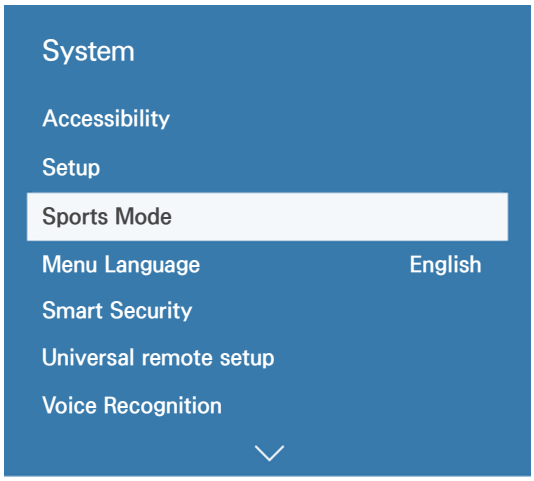


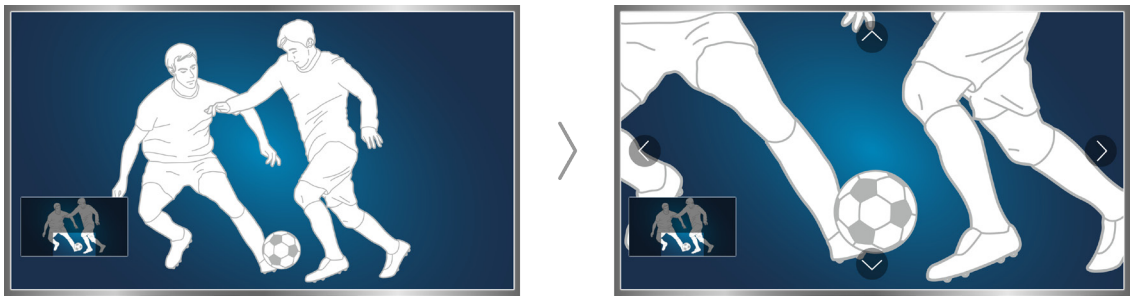
Improving the Viewing Experience of Sports Events

Activating Sports Mode

MENU/123 > MENU > System > Sports Mode

Set Sports Mode to On. The TV automatically configures the picture and sound settings so that they are suitable for soccer events.



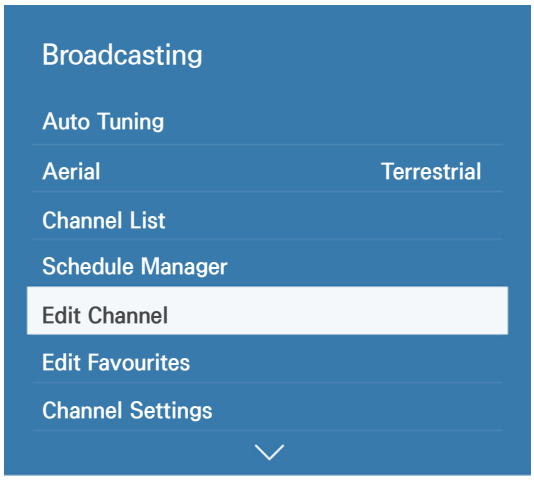


- You can zoom in the screen while you are using the sports mode. Move the focus to the part of screen to magnify.
- Your TV's menu may differ from the image above, depending on the model.
- The actual name may differ from specific geographical areas.
- For more information, refer to "Making Sports programmes More Realistic with Sports Mode."

Editing Channels

Running the Edit Channel function

MENU/123 > MENU > Broadcasting > Edit Channel



Your TV's menu may differ from the image above, depending on the model.

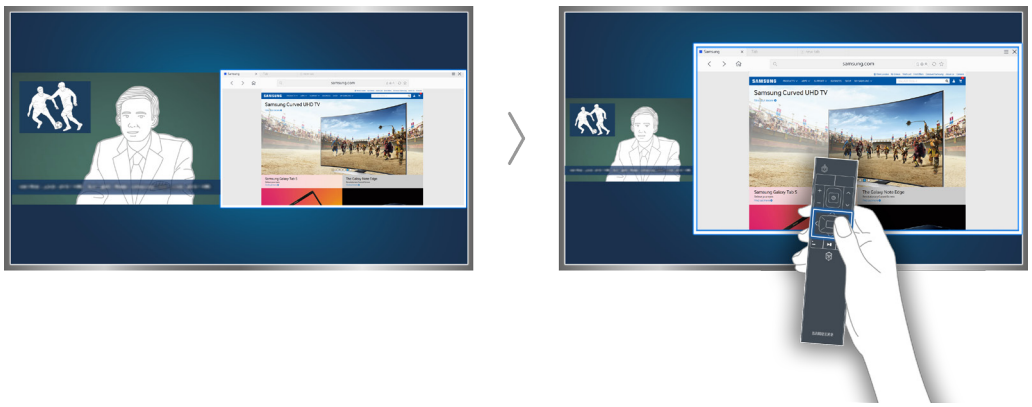
Rearranging or deleting channels

MENU/123 > MENU > Broadcasting > Edit Channel > Change Number or Delete

You can rearrange the order of channels or delete channels. To change the order of a channel, select it and then select Change Number. To delete a channel, select it and then select Delete.

Playing Multiple Screens

You can surf the web or run an app while viewing the TV. You can change the size of each screen by dragging the circle in the middle of the screen to the left or right.



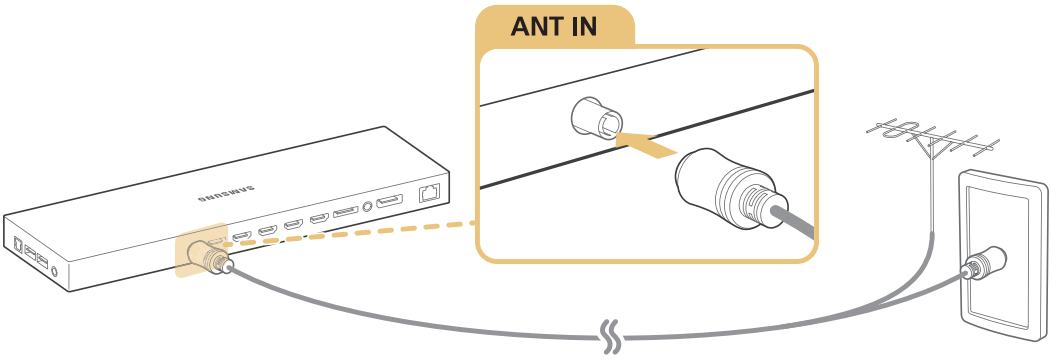
For more information, refer to "Viewing Multiple Screens or Features with Multi-Link Screen."

Connecting an Aerial

Connect the TV to an aerial or a cable outlet to receive broadcast signals.

Connect a cable from an aerial or cable outlet to the ANT IN connector, as shown in the image below.

An aerial connection is not necessary if you connect a cable box or satellite receiver.



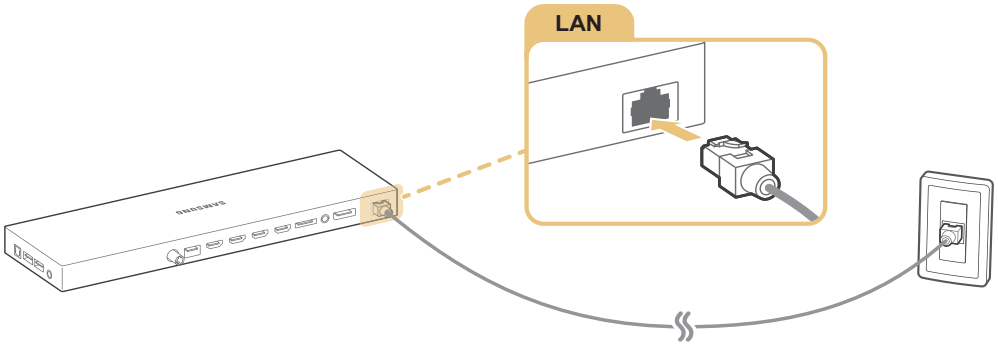
Connecting to the Internet

Establishing a wired Internet connection

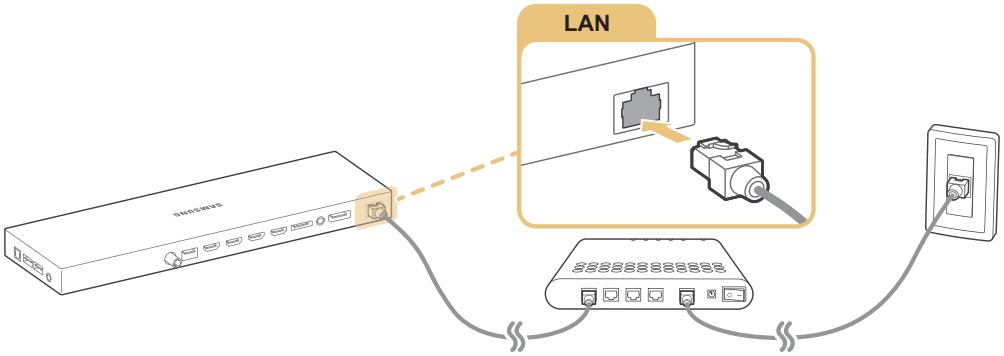
Using LAN cables

There are three ways to connect the TV to your Internet access points, as shown in the following illustrations:

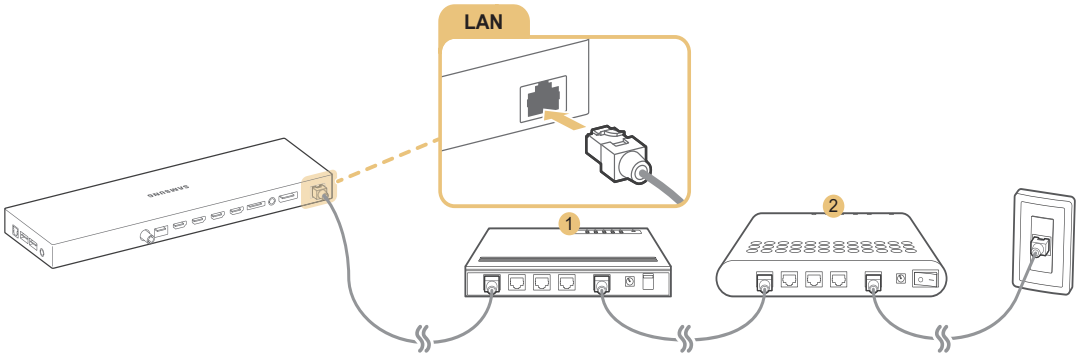
- Wall-mounted LAN Outlet



- External Modem



- ① IP Router + ② External Modem



We recommend using Cat 7 LAN cables to link your TV to the Internet Access Points.

The TV will not be able to connect to the Internet if the network speed is below 10Mbps.

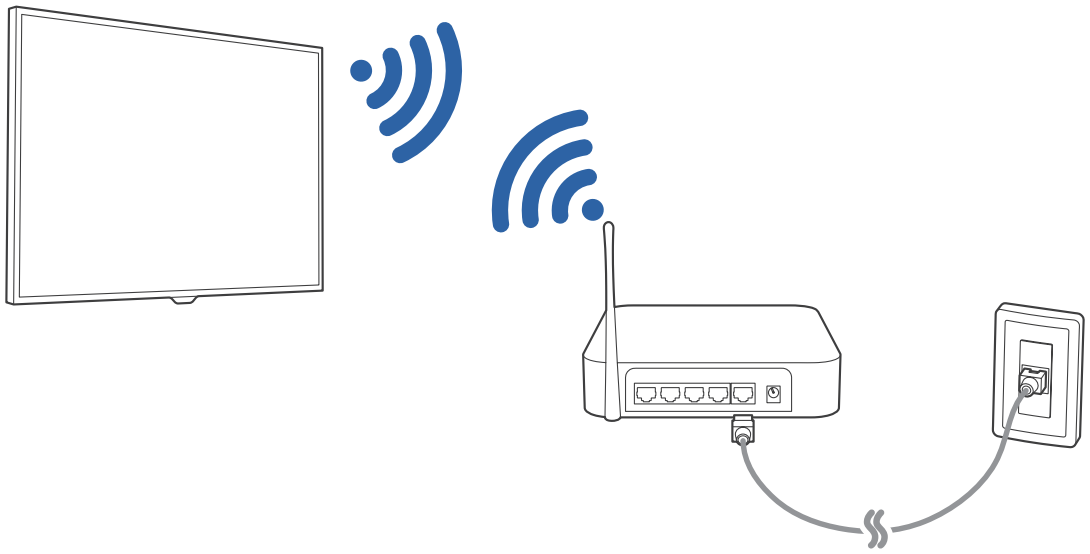
Connecting to a wired Internet network automatically

MENU/123 > MENU > Network > Network Settings Try Now

Automatically connect to an available network.

1. Select **Wired**.
2. Once network connection is successful, you will see a confirmation message. If it fails, try again or connect manually.

Establishing a wireless Internet connection



Connecting to a wireless internet network automatically

MENU/123 > MENU > Network > Network Settings

Make sure that you have the wireless router's SSID (name) and password settings before attempting to connect.

1. Select **Wireless**. The TV automatically displays a list of available wireless networks.
2. Select a network. If the network you want doesn't appear in the list, select **Add Network**, and then enter the network's SSID (name) manually.
3. If your network is security enabled, enter the password. If your network is not security-enabled, the TV will bypass the on-screen keyboard and attempt to connect right away.

Connecting to a wireless internet network with WPS

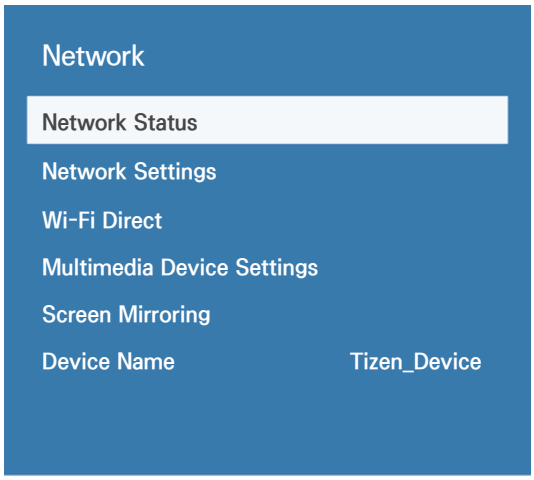
MENU/123 > MENU > Network > Network Settings

If the router has a WPS(wi-fi protected setup) push button, you can use it to connect the TV to the router automatically.

1. Select **Wireless**. The TV automatically displays a list of available wireless networks.
2. Select **Stop** and then select **WPS**.
3. Press the WPS or PBC buttons on your wireless router in less than two minutes.
4. The TV is connected to the network automatically.

Checking the internet connection status

MENU/123 > MENU > Network > Network Status Try Now



Your TV's menu may differ from the image above, depending on the model.

View the current network and Internet status.

Changing the name of the TV on a network

MENU/123 > MENU > Network > Device Name Try Now

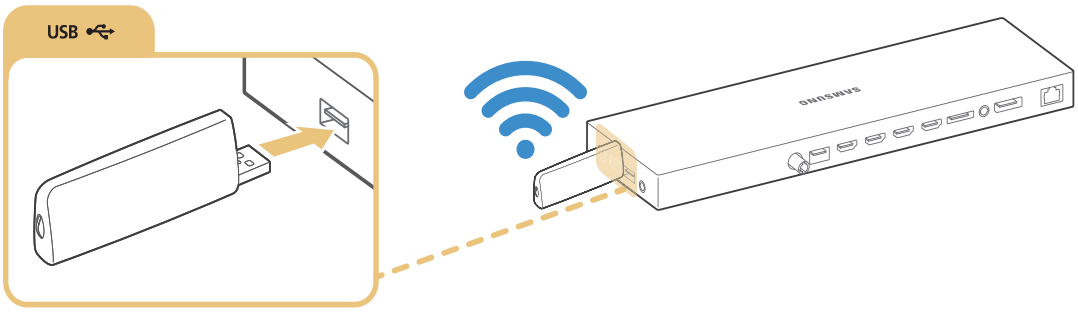
You can change a name for the TV that will appear on mobile devices and laptop computers.

1. Select **Device Name** from the **Network** menu.
2. Select a name from the list that appears. Alternatively, select **User Input** to enter a name manually.

Connecting to a Network via a Mobile Dongle

You can make the TV to connect to a network via a mobile device by connecting a mobile dongle to the TV. Connect the mobile dongle to the USB port in the TV.

- This function is not available on certain models in specific geographical areas.
- When you use a large mobile dongle(Data Card), USB devices may not work properly due to interferences among the USB ports, or the wireless network may not work properly due to interferences from the peripherals and surroundings. In this case, use a USB extension cable.
- **Auto Ticker** is not available when you set up mobile network.
- If you have any problems using online services, please contact your Internet service provider.



The mobile service providers and their devices that support this function are as follows:

- Glo Bolt (Model No: E303)
- Etisalat (Model No: E303)
- Smart Communication (Model No: E3131S-3)
- Globe Telecom (Model No: E3331, E359S-2)
- Viettel (Model No: E173Eu-1)
- Vinaphone (Model No: E303u-1, E303s-1)
- DTAC (Model No: E3131)
- AIS (Model No: E3131, E303)
- Telcomsel (Model No: E303)
- Indosat (Model No: E303)
- Airtel (Model No: E1731, E3276S, E3276s-920, E3272, E8231)
- Idea (Model No: E1732, E8231)
- Tata Docomo (Model No: E177, E8231)
- Open Dongles - Airtel, Idea, TataDocomo, Aircel, Vodafone (Model No: E303C, E303U, E3121B, E3131B, E369 mini, E8221)
- Zain (Model No: E367u-1, E303s-1)
- Orange (Model No: E367u-1, E3131s-2)

Troubleshooting Internet Connectivity Issues

Troubleshooting wired Internet connectivity issues Try Now

No network cable found

Make sure that the network cable is plugged in. If it is connected, make sure that the router is turned on. If it is on, try turning it off and on again.

IP auto setting failed

Do the following or configure the **IP Settings** manually.

1. Make sure that the DHCP server is enabled on the router, and reset the router.
2. If the problem persists, contact your Internet Service Provider.

Unable to connect to the network

1. Check all **IP Settings**.
2. Make sure that the DHCP server is enabled on the router. Then, unplug the router and plug it back in.
3. If this does not work, contact your Internet Service Provider.

Connected to a local network, but not to the Internet

1. Make sure that the Internet LAN cable is connected to the router's external LAN port.
2. Check the DNS values in **IP Settings**.
3. If the problem persists, contact your Internet Service Provider.

Network setup is complete, but unable to connect to the Internet

If the problem persists, contact your Internet Service Provider.

Troubleshooting wireless Internet connectivity issues

Wireless network connection failed

If a selected wireless router is not found, go to **Network Settings** and select the correct router.

Unable to connect to a wireless router

1. Check if the router is turned on. If it is, turn it off and on again.
2. Enter the correct password if required.

IP auto setting failed

Do the following or configure the **IP Settings** manually.

1. Make sure that the DHCP server is enabled on the router. Then, unplug the router and plug it back in.
2. Enter the correct password if required.
3. If the problem persists, contact your Internet Service Provider.

Unable to connect to the network

1. Check all **IP Settings**.
2. Enter the correct password if required.
3. If the problem persists, contact your Internet Service Provider.

Connected to a local network, but not to the Internet

1. Make sure that the Internet LAN cable is connected to the router's external LAN port.
2. Check the DNS values in **IP Settings**.
3. If the problem persists, contact your Internet Service Provider.

Network setup is complete, but unable to connect to the Internet

If the problem persists, contact your Internet Service Provider.

Connecting Video Devices

Your TV has a variety of connectors for video input from external devices. Below is a list of featured connectors shown in descending order of picture quality.

- HDMI
- Component
- Composite (A/V)

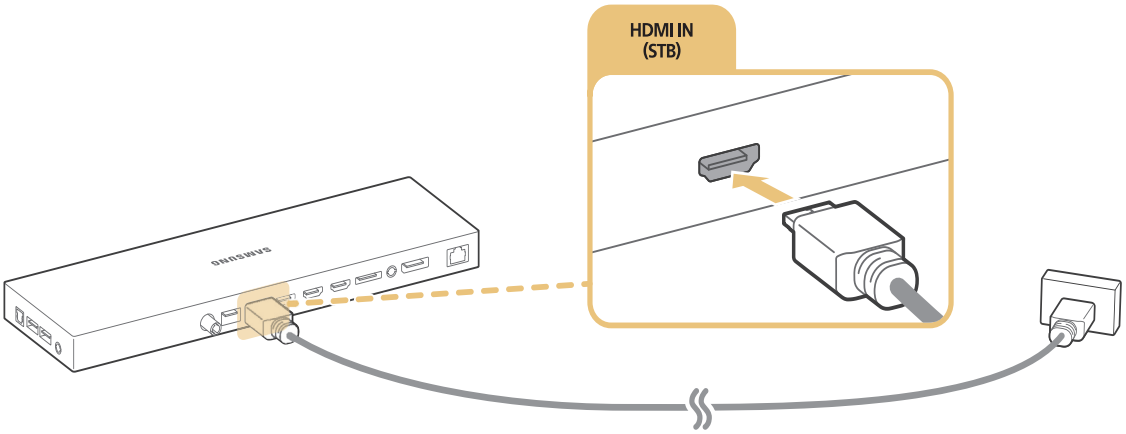
Connect a video device to the TV with an HDMI connector for the best picture quality. If the device does not have an HDMI connector, try a component connector.

Connecting with an HDMI cable

The following types of HDMI cables are recommended:

- High-Speed HDMI Cable
- High-Speed HDMI Cable with Ethernet

Connect the HDMI cable to the HDMI input connector of One Connect and the HDMI output connector of the device as shown in the image below.

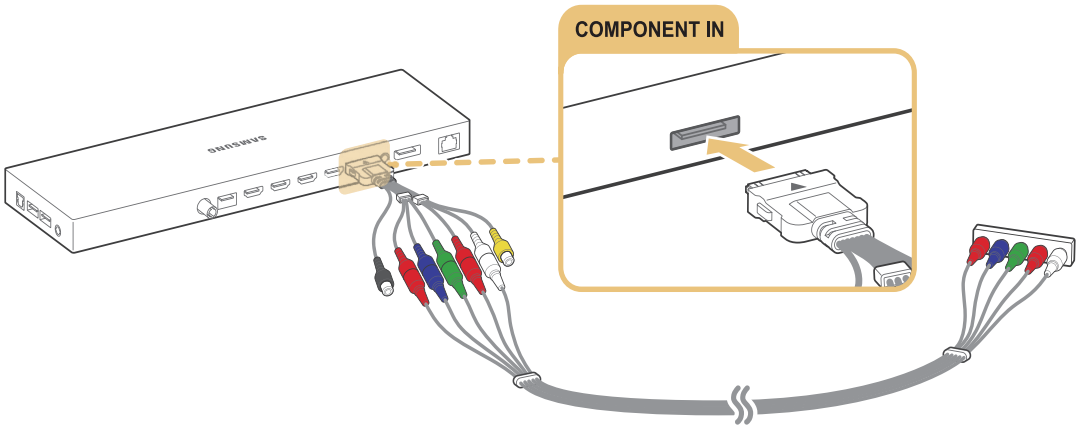


Set **Edit Device Type** to **DVI PC** for a computer connected with a HDMI-to-DVI cable, and **PC** for a computer connected with HDMI cable. Also, set **Edit Device Type** to **DVI Devices** for an A/V device with a HDMI-to-DVI cable.

Connecting with a component cable

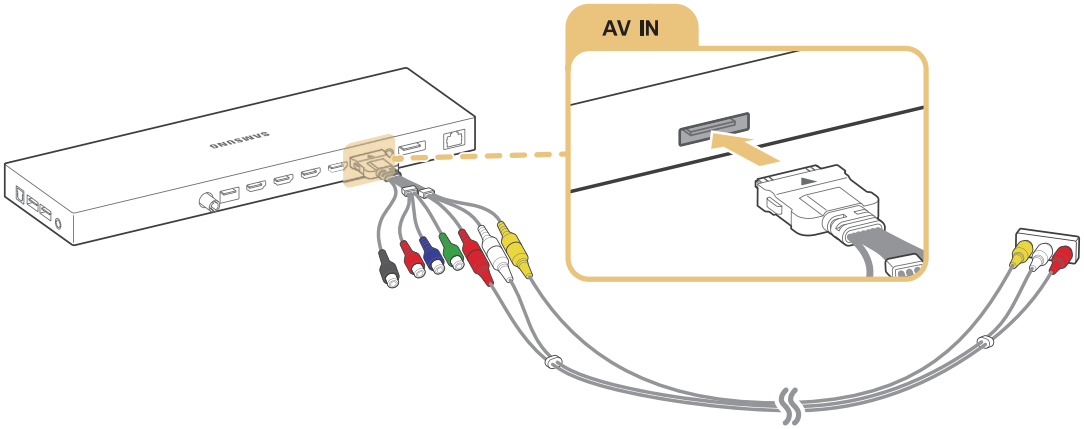
Connect the component cable to the component input connectors of One Connect and the component output connectors of the device as shown in the image below.

Make sure the cable colours match the connector colours.



Connecting with a Composite (A/V) cable

If using the AUDIO OUT/COMPONENT IN/AV IN 1 connectors of One Connect, connect the AV cable to the AUDIO / COMPONENT / AV Adapter(accessory) and connect it to the AUDIO OUT/COMPONENT IN/AV IN 1 connectors of One Connect and the AV output connectors of the device as shown in the image below.



Audio Input and Output Connections

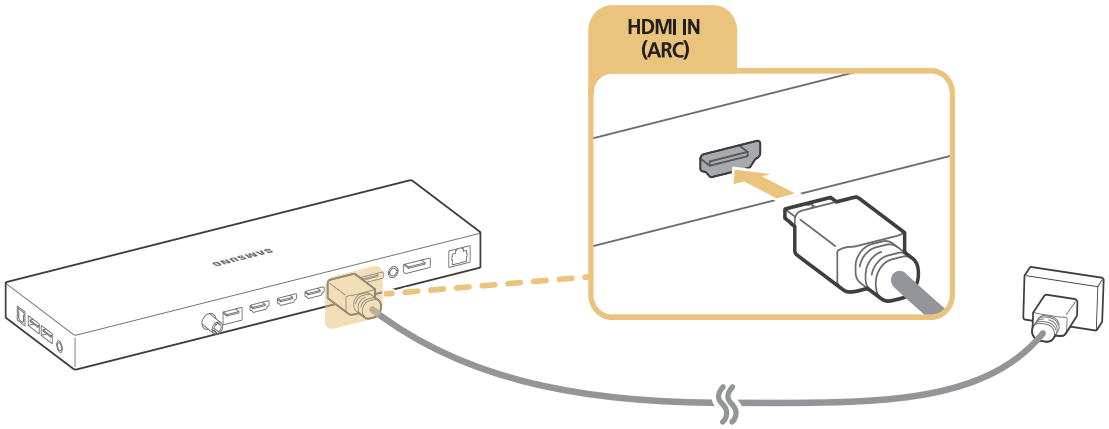
Your TV has a variety of connections for audio input from external devices. The connections are listed below.

- HDMI/ARC (Audio Return Channel)
- Digital Audio (Optical)
- Audio (Analogue)

Connecting with an HDMI (ARC) cable

ARC(Audio Return Channel) lets the TV output digital sound to an audio device and input digital sound from the same audio device through one HDMI cable. ARC is only available through the HDMI (ARC) port and only when the TV is connected to an ARC-enabled AV receiver.

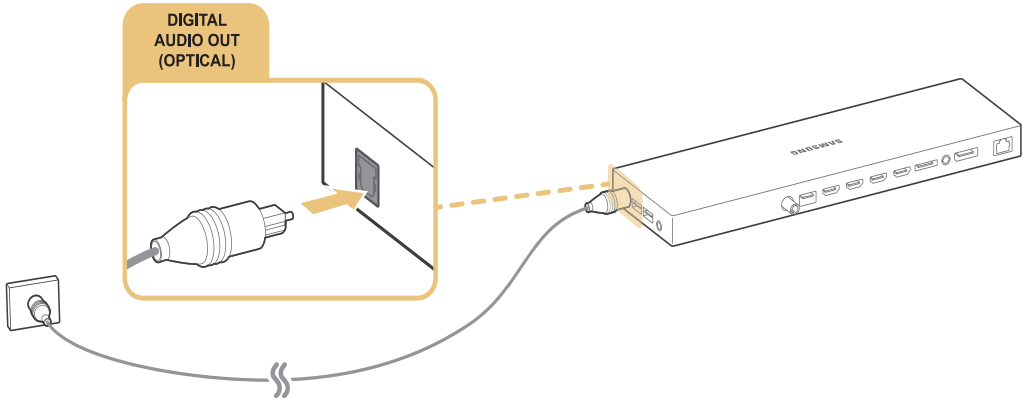
Connect an HDMI cable to the HDMI (ARC) input connector of One Connect and the HDMI output connector of the device as shown in the image below.



Connecting with a digital audio (optical) cable

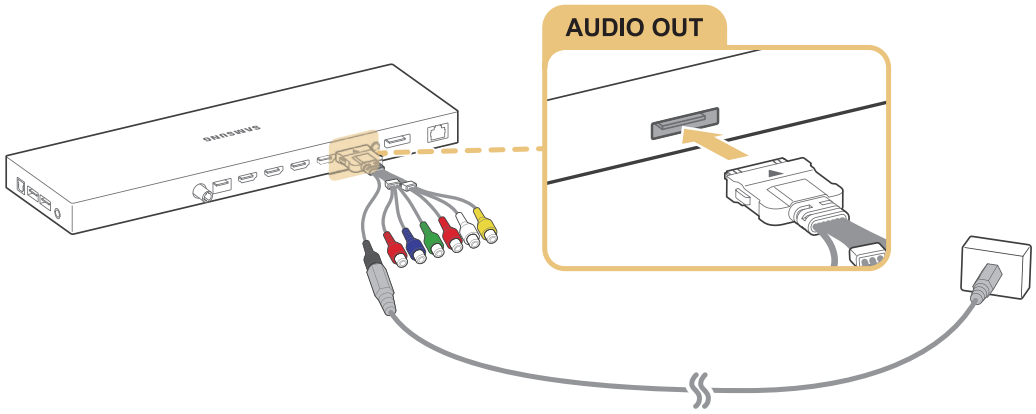
You can listen to digital audio by connecting an AV receiver to the TV via a digital audio (optical) connector.

Connect the optical cable to digital audio output connector of One Connect and the digital audio input connector of the device as shown in the image below.



Connecting with a stereo audio cable

If using the AUDIO OUT/COMPONENT IN/AV IN 1 connectors of One Connect, connect an audio cable to the AUDIO / COMPONENT / AV Adapter(accessory) and connect it to the AUDIO OUT/COMPONENT IN/AV IN 1 connectors of One Connect and the audio output connectors of the device as shown in the image below.



Connecting a Computer

The kinds of connections you can make are listed below.

To use the TV as a computer monitor

- Connect through the HDMI port with an HDMI cable.
- Connect though the HDMI (DVI) port with an HDMI-to-DVI cable.

To view or play the content saved in a computer on the TV

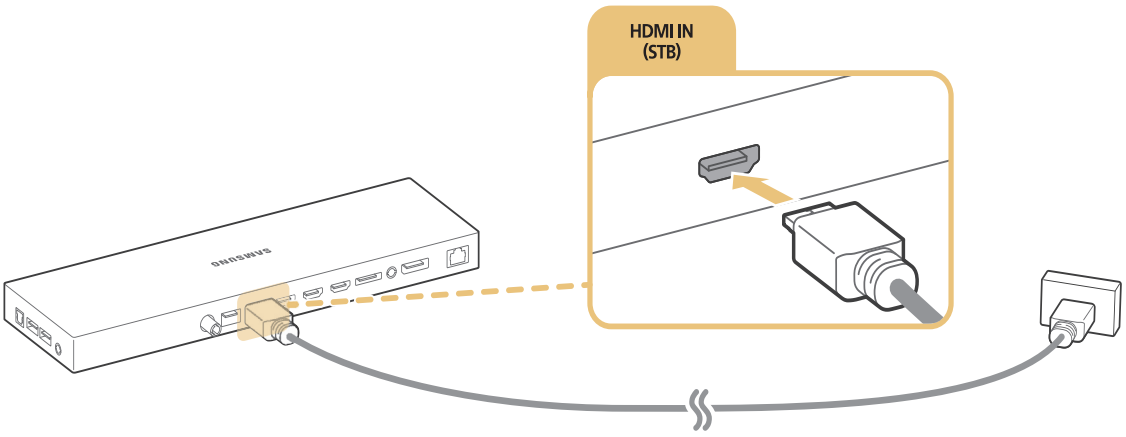
- Connect through using your home network.

Connecting through the HDMI port

For an HDMI connection, we recommend one of the following HDMI cable types:

- High-Speed HDMI Cable
- High-Speed HDMI Cable with Ethernet

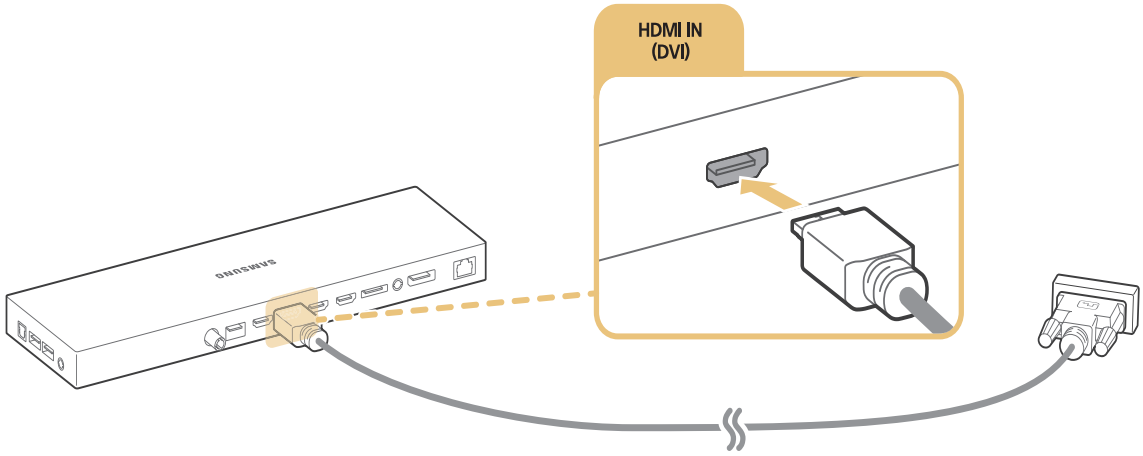
Connect an HDMI cable to the HDMI input connector of One Connect and the HDMI output connector of the device as shown in the image below.



Connecting with an HDMI-to-DVI cable

If the graphics adapter of your TV does not support the HDMI interface, connect the computer to the TV with a DVI (Digital Visual Interactive)-to-HDMI cable. Note that the HDMI-to-DVI connection is only supported by the HDMI (DVI) port and does not transmit audio. To listen to the computer sound, connect external speakers to the audio output connector of the computer.

Connect the HDMI-to-DVI cable to the HDMI (DVI) port of One Connect and the DVI output port of the computer as shown in the image below.



For the resolutions supported by the TV, refer to "Read Before Connecting a Computer (Supported Resolutions)."

Connecting through your home network

You can quickly access and play photo, video, and music files stored on a computer on the TV.

1. Connect the TV and the computer to the same router or AP. Once you connect them to the same router or AP, a home network is configured.
2. On the computer, select [Control Panel] > [Network and Internet] > [Network and Sharing Centre] > [Change advanced sharing settings], and select [Choose media streaming options.] to activate media streaming.
3. From the list, set the TV to [Allowed].
4. Launch Windows Media Player on a computer. Select [Settings] > [Library Management] and add the location where photo, video, and music files are saved to play them on the TV. For more information about playing content, refer to "Playing multimedia content in a computer or mobile device."

Alternatively, you can move the files to the default folder specified by Windows Media Player, and then play or view them on the TV.

Connecting a Mobile Device

You can connect a mobile device such as a smartphone or tablet directly to the TV, or connect it to the network and display the mobile device's screen or play its content on the TV. The kinds of connections you can make are listed below.

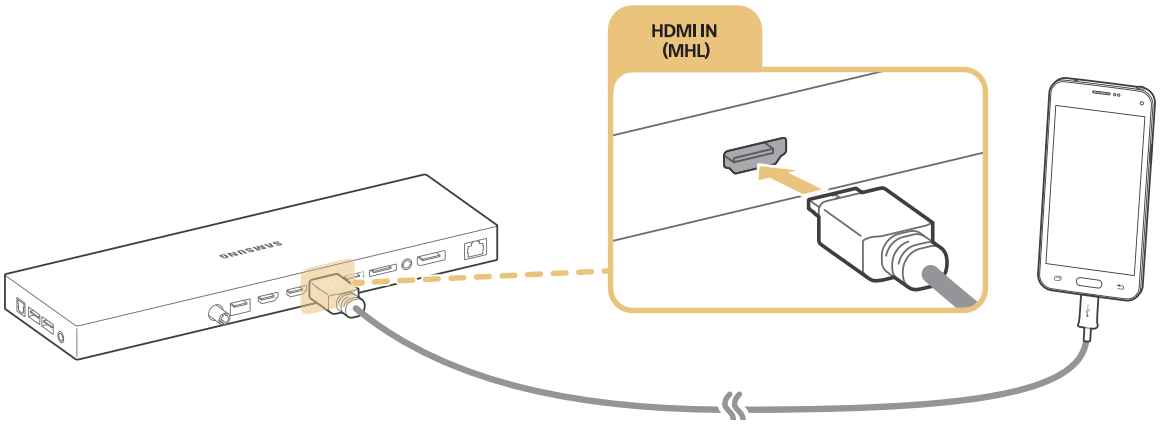
- View the mobile device's screen on the TV screen by using an MHL-to-HDMI cable.
- Connect by mirroring the mobile device's screen on the TV (Screen Mirroring).
- Connect mobile devices without a wireless router (Wi-Fi Direct).
- Connect a mobile device via Samsung Smart View 2.0.

Connecting with an MHL-to-HDMI Cable

You can use the Mobile High-definition Link (MHL) function to display a mobile device's screen on the TV. However, MHL is only available through the TV's HDMI (MHL) port and only when used in conjunction with an MHL-enabled mobile device. For information on configuring MHL on your mobile device, refer to the device's User Manual.

If you connect a mobile device to the TV with an MHL-to-HDMI cable, the TV automatically switches the picture size of each content saved on the mobile device to the original picture size of that content.

Connect the MHL-to-HDMI cable to the HDMI (MHL) input connecter of One Connect and the mobile device's USB port as shown in the image below.



Using Screen Mirroring

MENU/123 > MENU > Network > Screen Mirroring Try Now

You can wirelessly connect a mirroring-enabled mobile device to the TV and play the video and audio files stored on the device on the TV. Mirroring refers to the function that plays the video and audio files located on a mobile device on a TV and on the mobile device simultaneously.

Connecting via a mobile device

1. Launch **Screen Mirroring** function on your mobile device. The mobile device searches for available devices to connect to.
2. Select the TV from the list. The TV automatically allows the connection and the device connects.
3. Select **Allow** to connect the mobile device.

   All previously allowed mobile devices will automatically connect without needing approval.

   If you select **Deny**, the device cannot connect. To change the connection status of a denied device, select **MENU/123** > **MENU** > **Network** > **Multimedia Device Manager**, select the device, and select **Allow**. Try Now

Connecting by automatically allowing the connection

1. Select **MENU/123** > **MENU** > **Network** > **Screen Mirroring**, You can also start screen mirroring by pressing the **SOURCE** button on your remote and selecting **Screen Mirroring** from the list at the top of the screen.
2. Launch Screen Mirroring function on your mobile device. The mobile device searches for available devices to connect to.
3. Select the TV from the list. The TV automatically allows the connection and the device connects.

   If the mobile device cannot connect, turn off and on the TV and mobile device.

Connecting mobile devices without a wireless router (Wi-Fi Direct)

MENU/123 > MENU > Network > Wi-Fi Direct Try Now

You can connect a mobile device with the Wi-Fi Direct feature directly to the TV without using a wireless router or AP. By connecting a mobile device to the TV through **Wi-Fi Direct**, you can play photo, video, and music files saved on the mobile device on the TV.

Enable Wi-Fi Direct on the mobile device, and then run **Wi-Fi Direct** on the TV. The TV automatically scans for and displays a list of available devices. The TV's name also appears on the mobile device.

Select the device from the list to initiate a connection. If a connection request is made by the TV, a permission message appears on the mobile device and vice versa.

Allow the connection. The TV and mobile device connect.

- For more information on the multimedia content, refer to "Playing multimedia content in a computer or mobile device."
- To confirm the mobile devices that allows or denies the connection, select **MENU/123** > **MENU** > **Network** > **Multimedia Device Manager**.
- When you place the mobile device closer to the TV with Wi-Fi Direct activated, the connection allowance confirmation window appears on the left bottom of the screen so that you can easily connect it.

Managing the connection status of previously connected mobile devices

1. Select **MENU/123** > **MENU** > **Network** > **Multimedia Device Manager**. The TV displays a list of devices that have previously connected to the TV or have tried to connect to the TV and been denied. The status of the connection (Allow/Deny) is also displayed. Try Now
2. Select a device.
3. Select connection type or delete the device from the list.

- This function is only available if the devices have previously connected to the TV or have previously attempted to connect and been denied.

Connecting a mobile device via Samsung Smart View 2.0

You can play the mobile device's multimedia content, such as videos, photos, and music, when you install and launch Samsung Smart View 2.0 on a mobile device connected to the TV. You can send text messages or control the TV using the mobile device.

Changing the input signal with external devices

Press the SOURCE button to switch between external devices connected to the TV.

- **Options**

  To view the options menu, press the down directional button. The functions that appear in the options menu can include any of the following:

  > The connector names may vary depending on the product.

  - **Edit Device Type**: Changes the types of the external devices. Select an external device to change. For example, you can select the name **PC** for a PC connected to an HDMI connection and **Blu-ray** for a Blu-ray player connected to another HDMI connection. When you display the source list, the TV displays the name of each connection and the name of the device connected to each connection.
  - **Edit Name**: You can rename devices connected to the TV to facilitate identifying external sources.
  - **Anynet+ (HDMI-CEC)**: Displays a list of Anynet+ (HDMI-CEC)-compliant devices that are connected to the TV.

    > This option is only available when **Anynet+ (HDMI-CEC)** is set to **On**.

  - **Information**: Displays information about the connected devices.
  - **Remove USB Device**: Removes a USB device connected to the TV.
  - **Remove Source Thumbnail**: Removes the captured images of the video that you viewed most recently saved on the external device connected to the TV.
  - **Delete Universal Remote**: Deletes the external device connected to the TV via the Universal Remote function.

- **Universal remote setup**: You can use your TV remote control to control external devices.

  > For more information on using the Universal Remote function, refer to "Controlling External Devices with the TV Remote - Using the Universal Remote."

Connection Notes!

- The number of connectors and their names and locations may vary depending on the model.
- Refer to the external device's operating manual when connecting it to the TV. The number of external device connectors and their names and locations may vary depending on the manufacturer.

Connection notes for HDMI

- Use an HDMI cable with a thickness of 14mm or less.
- Using a non-certified HDMI cable may result in a blank screen or a connection error.
- Some HDMI cables and devices may not be compatible with the TV due to different HDMI specifications.
- This TV does not support HDMI Ethernet Channel. Ethernet is a LAN (Local Area Network) built with coaxial cables standardised by the IEEE.
- Try a cable shorter than 3m to get the best UHD viewing quality.
- HDCP 2.2 is supported only by the TV's HDMI (MHL) port. HDCP is short for "High bandwidth Digital Content Protection" and is used for video copyright protection.
- Many computer graphics adaptors do not have HDMI ports, but have DVI ports instead. If your computer graphics adaptor has a DVI port, use an HDMI-to-DVI cable to connect the computer to the TV. For more information, refer to "Connecting with an HDMI-to-DVI cable."
- If you are using an HDMI adapter, the TV recognises the signal as an HDMI signal and may respond differently than it would to an MHL-to-HDMI cable connection.
- Certain functions such as Smart Hub may not be available if the **Source** is set to HDMI and **3D Auto View** is set to **Auto1** or **Auto2** . If this is the case, set **3D Auto View** or **3D Mode** to **Off**.

Connection notes for audio devices

- For better audio quality, it is a good idea to use an AV receiver.
- Connecting a device using an optical cable does not automatically turn off the TV speakers. To turn off the TV's speakers, set **Speaker Select** (**MENU/123** > **MENU** > **Sound** > **Speaker Settings** > **Speaker Select**) to something other than TV Speaker.
- An unusual noise coming from the audio device while you are using it may indicate a problem with the audio device itself. If this occurs, ask for assistance from the audio device's manufacturer.
- Digital audio is only available with 5.1-channel broadcasts.
- Only use headphones with a 3-conductor TRS type jack.
- The headphone volume and the TV volume are adjusted independently of each other.
- While the headphone is connected, the TV speakers are muted and certain **Sound** options are deactivated.

Connection notes for computers

- For the resolutions supported by the TV, refer to "Read Before Connecting a Computer (Supported Resolutions)."
- As long as file sharing is activated, unauthorised access may occur. When you do not need to access data, disable file sharing.
- Your PC and Smart TV must be connected on the same network.

Connection notes for mobile devices

- To use the Screen Mirroring function, the mobile device must support a mirroring function such as AllShare Cast or Screen Mirroring. To check whether your mobile device supports the mirroring function, please visit the mobile device manufacturer's website.
- To use Wi-Fi Direct, the mobile device must support the Wi-Fi Direct function. Please check if your mobile device supports Wi-Fi Direct.
- The mobile device and your Smart TV must be connected with each other in the same network.
- The video or audio may intermittently stop depending on network conditions.

About the Samsung Smart Control

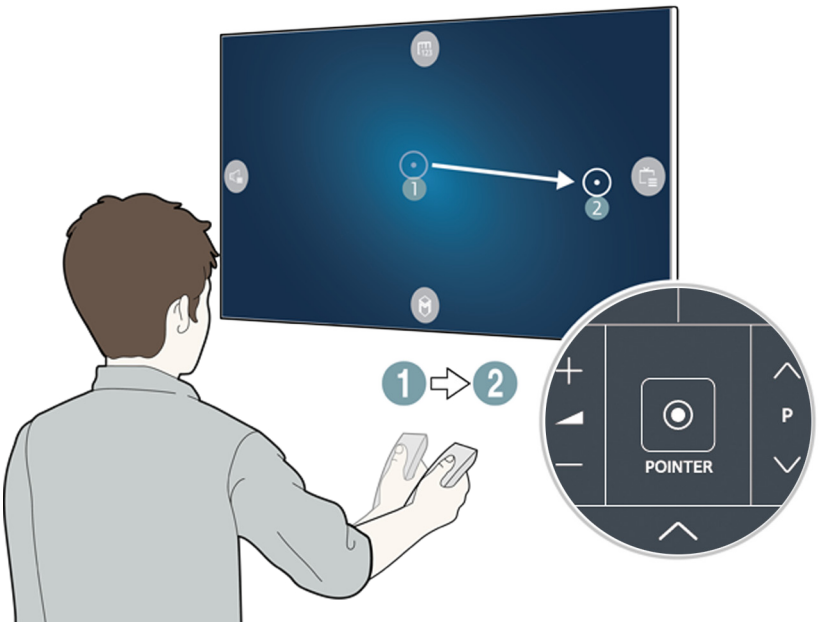
Button	Description
	Press this button to mute the sound temporarily. Press and hold this button to bring up Accessibility Shortcuts that enables or disables Accessibility (MENU/123 > MENU > System > Accessibility) menus.
MENU/123	Displays numeric buttons, content control button, and other function buttons on the screen so that you can run a function conveniently. Press and hold this button to run the Voice Recognition function. For more information, refer to "Displaying and using the On-Screen Remote."
POINTER	Place a finger on the POINTER button and move the Samsung Smart Control. The pointer on the screen moves in the direction you moved the Samsung Smart Control. Press the POINTER button to select or run a focused item. For more information, refer to "Operating the TV with the POINTER button."
4 directional buttons	Moves the focus, and changes the values seen on the TV's menu.
Enter	Selects or runs a focused item.
RETURN / EXIT	Returns to the previous menu or channel. Press and hold to exit the currently running function on the TV's screen.
	Launches Smart Hub applications.
▶, ❚❚	Controls the content when playing the media content such as movie, picture, or music.
EXTRA	Displays related information about the current programme.
SOURCE	Displays and selects the available video sources.

- The images of the Samsung Smart Control may differ depending on the model.
- The buttons and functions of the Samsung Smart Control may differ with the model.
- Use the Samsung Smart Control at a distance of less than 6m. The usable distance may differ with the wireless environmental conditions.

Using the Samsung Smart Control

Operating the TV with the POINTER button

Place a finger on the POINTER button and move the Samsung Smart Control. The pointer on the screen moves in the direction you moved the Samsung Smart Control. Move the pointer to select an item on the screen.



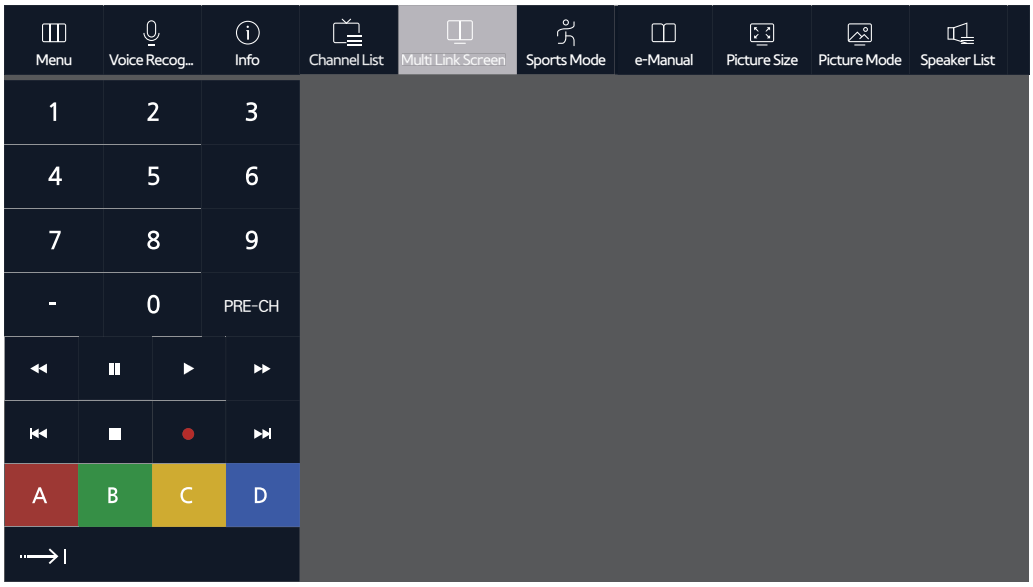
Operating the TV with the directional buttons and the Enter button

Press the directional buttons (up, down, left, and right) to move the pointer, focus, or cursor in the direction you want or change a setting shown on the focused item. Press the Enter button to select an item or run a focused item. Press and hold the Enter button to view the Guide while watching the TV.

- To adjust the pointer speed, select MENU/123 > MENU > System > Smart Control Settings > Motion Sensitivity. Try Now
- To use the POINTER button and the movement of the Samsung Smart Control to operate your TV, Voice Guide must be set to Off.
- To view a tutorial that shows how to use the POINTER button, select MENU/123 > MENU > Support > Smart Control Tutorial. Try Now

Displaying and using the On-Screen Remote

You can display and use the On-Screen Remote on the TV's screen by pressing the MENU/123 button on the Samsung Smart Control.



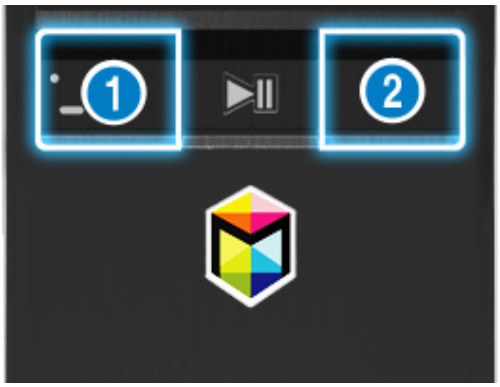
Button	Description
Menu	Displays the menu on the screen.
Voice Recognition	Runs the Voice Recognition function.
Info	Displays information about the current programme or content.
Channel List	Launches the Channel List.
Multi-Link Screen	Splits the TV screen and allows you to use multiple functions - such as watching TV, surfing the web, and playing a video - at the same time. For more information, refer to "Viewing Multiple Screens or Features with Multi-Link Screen".
Sports Mode	Turns the Sports Mode on or off. For more information, refer to "Making Sports programmes More Realistic with Sports Mode".
e-Manual	Opens the e-Manual.
Picture Size	Changes the picture size.
Picture Mode	Changes the picture mode.

Button	Description
Speakers	Allows you to select the speakers that will play the TV's audio.
Dual	When you press the Dual button the first time, the current dual mode is displayed on the screen. Press the Dual button again to change the dual mode.
3D	Turns on or off the 3D function.
Sleep Timer	Shuts off the TV automatically after a preset period of time.
Tools	Displays the Tools menu on the screen.
Source	Displays and selects available video sources.
Power	Turns off the TV.
A B C D	Use these coloured buttons to access additional options specific to the feature in use.
Move Number Pad to the Right / Move Number Pad to the Left	Moves the number pad to the left or right.

- This function is only available in specific geographical areas.
- The On-Screen Remote buttons may vary, depending on the TV model and the TV functions you are using.
- To change the order of the menu options on the first row, select a menu option to move, press and hold the Enter button, and then select the directional buttons displayed to specify a new position.

Pairing the TV to the Samsung Smart Control

When you turn on the TV, the Samsung Smart Control is paired to the TV automatically. To re-pair it to the TV, press the ① and ② buttons on the Samsung Smart Control simultaneously for 3 seconds or more.



Controlling External Devices with the TV Remote - Using the Universal Remote

MENU/123 > MENU > System > Universal remote setup Try Now

You can control external devices connected to the TV using the TV's remote control.

- You can also use the Anynet+ (HDMI-CEC) function to operate external Samsung devices with your TV's remote control without any additional setup. Refer to "Using Anynet+ (HDMI-CEC)" for more information.
- Certain external devices connected to the TV may not support the universal remote feature.

Setting up the universal remote control

1. Connect the external device to control with the universal remote control to the HDMI port on the One Connect, and then turn on the external device.
2. Press the SOURCE button on your remote control to bring up the Source screen.
3. Select the Universal remote setup.
4. Follow the directions on the screen to complete the set up and register the device. The directions will be different, depending on the device you want to control.
   - If the external device does not respond after being registered, register it again using its model number.
   - The TV memorises both the external device and the connection (HDMI 1, HDMI 2, etc.) the device is connected to.

Controlling the TV with a Keyboard

MENU/123 > MENU > System > Device Manager > Keyboard Settings Try Now

Certain models are not compatible with USB HID class keyboards.

Connecting a keyboard

Connecting a USB keyboard

Plug the keyboard cable into the One Connect's USB port.

Connecting a Bluetooth keyboard

1. Place the Bluetooth keyboard into standby status.
2. Select MENU/123 > MENU > System > Device Manager > Keyboard Settings > Add Bluetooth Keyboard. The TV automatically scans for available keyboards. Try Now

   If your keyboard was not detected, position the keyboard close to the TV, and then select **Refresh**. The TV scans for available keyboards again.
3. Select the Bluetooth keyboard from the scan list, and then select **Pair and connect**. A number appears on the screen.
4. Enter the number using the Bluetooth keyboard. This pairs the Bluetooth keyboard to the TV.

Using the keyboard

You can use the following remote features with the USB or Bluetooth keyboard connected to the TV.

Keyboard	Remote control functions
Directional keys	Moves the focus
Windows key	Displays the menu
Menu list key	Displays the On-Screen Remote
Enter key	Selects or runs a focused item
ESC key	Returns to the previous screen
F1 / F2 / F3 / F4 key	A / B / C / D
F5 key	Launches the button
F6 key	Displays the source screen
F7 key	Launches the Channel List
F8 key	Mutes the sound
F9 / F10 key	Adjusts the volume
F11 / F12 key	Changes the channel

Changing keyboard settings

Select MENU/123 > MENU > System > Device Manager > Keyboard Settings > Keyboard Options.
Try Now

- **Keyboard Language**

  Displays the languages you can use on your keyboard and lets you select a language.

- **Keyboard type**

  Displays a list of keyboard types and lets you select a type that matches the Keyboard language you selected.

  The list of keyboard type differs depending on the language you selected under **Keyboard Language**.

- **Switch Input Language**

  Displays a list of keys you can use to toggle between languages and lets you select a key.

Controlling the TV with a Mouse

MENU/123 > MENU > System > Device Manager > Mouse Settings Try Now

Certain models are not compatible with USB HID class mice.

Connecting a USB mouse

Plug the mouse cable into the One Connect's USB port.

Connecting a Bluetooth mouse

1. Place the Bluetooth mouse in standby status.
2. Select MENU/123 > MENU > System > Device Manager > Mouse Settings > Add Bluetooth Mouse. Try Now
3. Select the Bluetooth mouse from the scanned list, and then select Pair and connect. This pairs the Bluetooth mouse to the TV.

Using a mouse

You can use a pointer to control the TV in the same way you use a pointer on a computer.

- **Selecting and running an item**

  Left-click the mouse.

- **Scrolling the TV menu or screen**

  Scroll the mouse wheel up or down.

- **Exiting the TV menu or feature**

  Place the pointer in any blank point on the screen, and then left-click the mouse.

Changing mouse buttons and pointer speed

MENU/123 > MENU > System > Device Manager > Mouse Settings > Mouse Options Try Now

- **Primary Button**

  Select which button (left or right) to use when selecting and running items.

- **Pointer Speed**

  Adjust the movement speed of the pointer.

Connecting a Bluetooth Gamepad

MENU/123 > MENU > System > Device Manager > Bluetooth Gamepad Settings Try Now

You can play the games downloaded and installed on the **Smart Hub** service using a Bluetooth gamepad. Select **Bluetooth Gamepad Settings**, and then place your Bluetooth gamepad close to your TV. The TV scans for available Bluetooth gamepads automatically. (DualShock®4, a gamepad optimised for PlayStation, is recommended.) After scanning, you can use the Bluetooth gamepad to play games.

If the TV fails to find your Bluetooth gamepad, place it closer to the TV, and then select **Refresh**. For more information on pairing, refer to the Bluetooth gamepad's operating manual.

Entering Text using the On-Screen QWERTY Keypad

Using additional functions

Select ⚙ on the QWERTY keyboard screen. The following options are available:

- **Recommend text**

  Enables or disables the recommended text feature. The keyboard displays recommended words so that you can enter the text more easily.

- **Reset recommended text data**

  Deletes both the recommended words and the memorised words to clear the list.

- **Predict Next Character (when using direction buttons)**

  Enables or disables the text prediction feature.

- **Language**

  Selects a language from the list.

  This function is not available on certain models in specific geographical areas.

Viewing Multiple Screens or Features with Multi-Link Screen

MENU/123 > MENU > Picture > Open Multi-Link Screen

You can search the Web, use apps, and much more simultaneously while watching TV.

Using Multi-Link Screen

Learning the basic functions

- **Changing the channel and volume of a Multi-Link Screen**

  To change the channels of a Multi-Link Screen, press the channel buttons while you are watching the TV. To adjust the volume of a Multi-Link Screen, move to the screen to adjust the volume, and then press the volume buttons.

- **Changing the web browser and apps**

  While you are using a **Multi-Link Screen**, the recently used web browser or apps are displayed at the right side of the screen. You can change these apps to others by using the **Smart Hub**.

- **Changing the size of a Multi-Link Screen**

  To change the size of a Multi-Link Screen, move the focus to the screen you want to resize, and then use the up or down directional button. Alternatively, drag the line in the middle of the screen to the left or right. To display the focused Multi-Link Screen in full screen mode, select .

- **Selecting a speaker device for a Multi-Link Screen**

  Press the volume button, and then press the left directional button. The speaker list is displayed on the screen. Select **Custom** to turn on or off the sound from the selected screen. If you connect a Bluetooth headphone, you can only select **Bluetooth Headphones**.

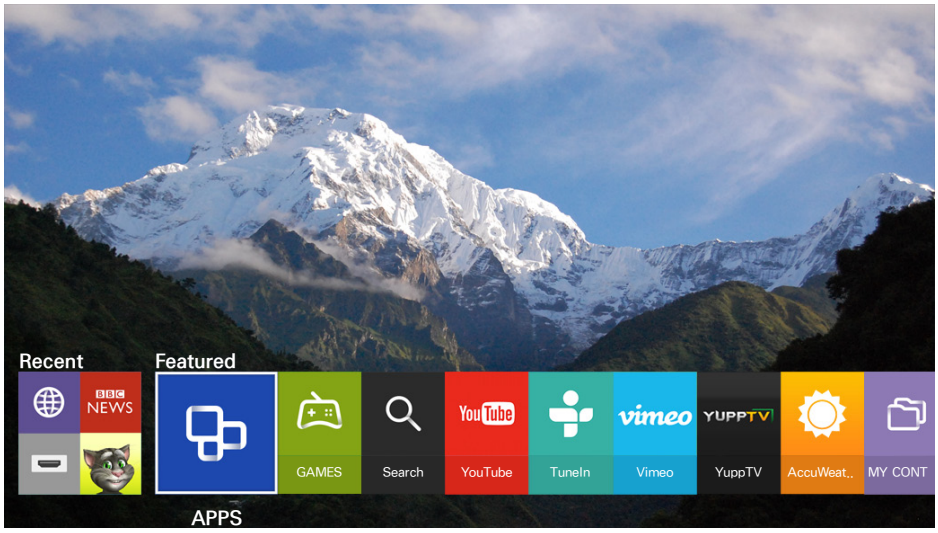
  On the Samsung Smart Control, press the **MENU/123** button, and then select **Speakers** to set the speaker of each screen.

Read before using Multi-Link Screen

- Before using Multi-Link Screen, make sure the TV is connected to the Internet.
- UHD content and channels cannot be viewed simultaneously.
- Certain TV features and apps may not be supported by Multi-Link Screen. If this is the case, exit from Multi-Link Screen and then use the feature.
- You can hear the selected audio while you are using the Multi-Link Screen and you can hear the other screen's audio through the Bluetooth headphones.

Smart Hub

MENU/123 > MENU > Smart Hub > Open Smart Hub Try Now



The image may differ with the specific model and area.

You can surf the web, download apps with Smart Hub. In addition, you can enjoy photo, video, and music files stored on external storage devices.

Place a finger on the POINTER button to display the pointer on the screen. Select at the bottom of the screen to launch Smart Hub.

To run Smart Hub while you are using a service provided by Smart Hub, go to the same path as described above.

Removing or pinning an item in the Recent group

To remove or pin an item in the **Recent** group, select that appears above the item. The following icons are available.

- : Deletes the item. Although you remove an item from the **Recent** group, it is not removed from your TV.
- : Pin the item to the first position. To unpin the item, select again.
- : Runs the item in a multiple screen with the Multi-Link Screen function. (**MENU/123** > **MENU** > **Picture** > **Open Multi-Link Screen**)

may not be displayed depending on the item.

Launching Smart Hub automatically

MENU/123 > **MENU** > **Smart Hub** > **Auto-Start Settings** > **Smart Hub** Try Now

You can start Smart Hub automatically when you turn on the TV.

Testing Smart Hub connections

MENU/123 > **MENU** > **Support** > **Self Diagnosis** > **Smart Hub Connection Test** Try Now

When Smart Hub is not working, select **Smart Hub Connection Test**. The connection Test diagnoses the problem by checking the internet connection, your ISP, the Samsung server, and the Apps service.

If Smart Hub continues to have problems after completing the test, contact your Internet Service Provider or a Samsung Service Centre.

Using the Smart Hub tutorial

MENU/123 > MENU > Support > Smart Hub Tutorial

You can learn the basics of using Smart Hub and the Smart Hub service in detail.

Resetting Smart Hub

MENU/123 > MENU > Smart Hub > Reset Smart Hub Try Now

You can remove the Samsung accounts saved in the TV and everything linked to them, including apps.

- Some of the Smart Hub services are for pay services. To use a for paid service, you must have an account with the service provider or a Samsung account. For more information, refer to "Using Smart Hub with a Samsung Account."
- To use this feature, the TV must be connected to the Internet.
- Some Smart Hub features may not be available depending on the service provider, language, or region.
- Smart Hub service outages can be caused by disruptions in your Internet service.
- To use Smart Hub, you must agree to the end user agreement and privacy policy. Otherwise, you will not be able to access the features and services associated with them. You can view the entire text of the **Terms & Policy** by navigating to MENU/123 > MENU > **Smart Hub** > **Terms & Policy**. If you want to stop using Smart Hub, you can cancel the agreement. Try Now
- To view help information about Smart Hub, select the button on the **Recent** screen.

Using Smart Hub with a Samsung Account

Creating a Samsung account

MENU/123 > MENU > Smart Hub > Samsung Account Try Now

Some of the Smart Hub services are for paid services. To use a for paid service, you must have an account with the service provider or a Samsung account.

You can create a Samsung account using your email address as your ID.

- To create a Samsung account, you must agree to the Samsung account end user agreement and privacy policy. To view the entire content of the agreement, select MENU/123 > MENU > Smart Hub > Samsung Account > Terms and Conditions, Privacy Policy.
- You can also create a Samsung account at http://content.samsung.com. Once you have an account, you can use the same ID on both the TV and the Samsung website.

Creating a Samsung account

MENU/123 > MENU > Smart Hub > Samsung Account > Create Account > Create a Samsung account

You can create the Samsung account by following the on-screen instructions. Once a Samsung account is created, you are automatically signed in to your Samsung account.

- If you want to review the Terms and Conditions, select View Details.
- If you want your account to be protected, select Password (Security: High) in the field below the password field.
- If you want the TV to log you in to your account automatically when you turn the TV on, tick Sign me in automatically.

Creating a Samsung account using a Facebook account

MENU/123 > MENU > Smart Hub > Samsung Account > Create Account > Create a Samsung account using Facebook

Enter your Facebook ID and password, and then follow the on-screen instructions to complete account setup. Once a Samsung account is created, you are automatically signed in to your Samsung account.

- Samsung account and Facebook account are automatically linked when you create a Samsung account with your Facebook account.

Signing in to a Samsung account

MENU/123 > MENU > Smart Hub > Samsung Account > Sign In

You can automatically sign in to your Samsung account and use the Smart Hub feature.

Registering your Samsung account to the TV

If you already have a Samsung account, you can register that account to the TV. Select + > Sign In on the Samsung account screen and follow the on-screen instructions.

Signing in to a registered Samsung account saved on the TV

If you register a Samsung account, it is saved on the TV. To sign in to a registered Samsung account, just select it on the TV.

Linking your Samsung account to external service accounts

You can automatically log in to the linked apps' accounts when you log into your Samsung account by linking your Samsung account to an external service accounts.

To use Link Service Accounts, you must first log into your Samsung account.

Linking or disconnecting a service account

MENU/123 > MENU > Smart Hub > Samsung Account > Link Service Accounts

- **Linking a service account**

  Select an account from the list and log in to the account by following the on-screen instructions. The service account is linked to the Samsung account.

- **Disconnecting a linked account**

  Select an account from the list and unlink the account by following the on-screen instructions.

Changing and adding information to a Samsung account

MENU/123 > MENU > Smart Hub > Samsung Account > Edit profile

You can manage your Samsung account. Enter your password with the keyboard displayed on the TV's screen, and then select Done. You can perform the following functions on the screen.

To change the account information, you must be logged in to your Samsung account.

- Change Your Profile Image
- Register Your Face to your Samsung Account

  Registered face is used for Sign-in Method.
- Selecting a Samsung Account sign-in method
- Turning auto login on or off
- Entering Basic User Information
- Subscribing to the Samsung e-Newsletter

Deleting a Samsung account from the TV

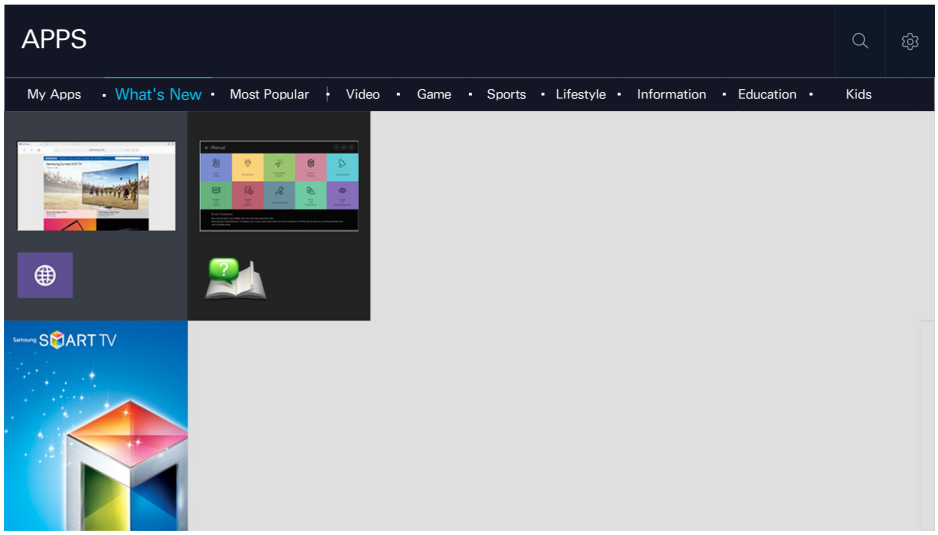
MENU/123 > MENU > Smart Hub > Samsung Account > Remove Accounts from TV

You can remove a Samsung account and password information from your TV. The account information for any external accounts linked to the account is also removed from the TV.

To remove the account information, you must be logged in to your Samsung account.

Using the Apps Service

> Featured > Apps



The image may differ with the specific model and area.

You can enjoy a wide range of content including news, sports, weather, and games by installing corresponding apps on your TV. You can download the apps from Smart Hub. Select a category from the top of the screen. You install and run the apps arranged by genres, such as **What's New**, **Most Popular**.

To use this feature, the TV must be connected to the Internet.

When Smart Hub is launched for the first time, the default apps are automatically installed. The default apps may differ with the region.

Managing Apps with the pop-up Options menu

Move the focus to an app and then press and hold the Enter button. You can use the following functions.

- **Delete**
- **Detail**
- **Reinstall**

The pop-up menu may differ with the apps.

Installing an app

Installing an app quickly

1. Select a category on the **Apps** screen.
2. Move the focus to an app, and then press and hold the Enter button. The context-sensitive menu appears.
3. Select **Download**. The selected app is installed on the TV.

- You can view installed apps on the **Apps** screen.
- You can also, install the app from detailed information screen.
- When the TV's internal memory is insufficient, you can install an app on a USB device.
- You can run an app installed on a USB device only when the USB device is connected to the TV. If the USB device is disconnected while an app running, the app is terminated.
- You cannot run an app installed on the USB device on a PC or another TV.

Launching an app

You can launch an app by selecting an app on the **Apps** screen. The icons below appear in the selected apps and indicate the following:

- : The app is installed on a USB device.
- : The app has a password.
- : The app is installed.

Enabling automatic apps updates

MENU/123 > **MENU** > **Smart Hub** > **App Auto Update**

To update apps automatically, set **App Auto Update** to **On**. Apps will be updated automatically when an update becomes available.

Removing an app from the TV

Select an app to remove on the **Apps** screen and press and hold the Enter button to confirm it. If you want to remove multiple apps, select all the apps to delete and select **Options** from the top of the screen, and then select **Delete My Apps**.

Ensure that the related app data is also removed when you remove an app.

Locking and unlocking apps

Select **Options** > **Lock/Unlock My Apps** on the **Apps** screen. The password input screen appears. Enter your password, and then select apps to lock or unlock. When done selecting, select **Save**. All selected apps are locked or unlocked.

Updating apps

Select **Options** > **Update Apps** on the **Apps** screen. The TV searches for app updates, and then displays the list. After scanning, you can update some apps or all apps.

Rearranging apps

Select **Options** > **Sort by** on the **Apps** screen, and then sort the apps by date, time or others by selecting requirements.

Using other app features and functions

MENU/123 > **MENU** > **Smart Hub** > **Auto-Start Settings** > **Channel-bound Apps & Ticker**

You can configure additional app features and functions.

Using channel bound apps

You can receive the information on TV programmes and other relevant services while viewing TV by using an app installed on the TV and linked to a specific channel.

This function is only available when an app supporting **Channel-bound Apps & Ticker** is installed on the TV.

Using the e-Manual

Launching the e-Manual

MENU/123 > MENU > Support > e-Manual

You can view the embedded e-Manual containing information about your TV's key features. Press the MENU/123 button and then select e-Manual.

1. Select a category from the e-Manual screen. The contents of the selected category appear on the left side of the screen.
2. Select an item from the list. The corresponding e-Manual topic appears.

- On the standard remote control, press the E-MANUAL button.
- Alternatively, you can download a copy of the e-Manual from Samsung's website.
- Words in blue (e.g., Picture Mode) indicate a menu item.
- The arrows in the menu navigator indicate the menu path. For example, MENU/123 > MENU > Picture > Picture Mode means that you press the MENU/123 button on the Samsung Smart Control, and then select the on-screen display items, Menu, Picture, and Picture Mode sequentially.

Using the buttons in the e-Manual

(Search): Brings up the search screen. Enter a search term, and then select Done. Select an item from the search result to load the corresponding page.

(Index): Brings up the index screen. Select a topic from the list to navigate to the relevant page.

- Availability depends on the area or language.

(Recent pages): Displays a list of previously read pages. Select a page. The e-Manual jumps to the selected page.

Accessing the associated menu screen from an e-Manual topic page

(Try Now): Allows you to access the corresponding menu item and try out the feature right away.

(Link): Allows you to access the corresponding reference page.

- The e-Manual cannot be accessed from some menu screens.

Updating the e-Manual to the latest version

You can update the e-Manual in the same way you update apps.

Using the web browser

You can surf the Internet on the TV in the same manner as you would using a PC – even while watching a TV programme using PIP. Select **Help** to view the information of the Internet web browser.

For a more convenient web browsing experience, use a keyboard and mouse.

The browsing page may differ from that on a PC.

Browsing preferences

Select ☰ > **Settings**. Configure the browsing settings to meet you needs.

- **General**

  Hides taps or menu bars automatically after a period of inactivity, or resets all user settings.

  The bookmarks and browsing histories that you made will not be reset.

- **Home Page**

  Sets the homepage when you launch the web browser.

- **Search Engine**

  Searches for information that you entered and display the result web pages.

- **Privacy & Security**

  Prevents you from accessing inappropriate web pages or sets not to save the browsing history.

- **Blocked pages**

  Blocks or unblocks pages. You can manage a list of pages to block.

- **Approved pages**

  Limits to use only the page that you have approved. To use this option, set a password. You can add or remove the approved pages.

- **Encoding**

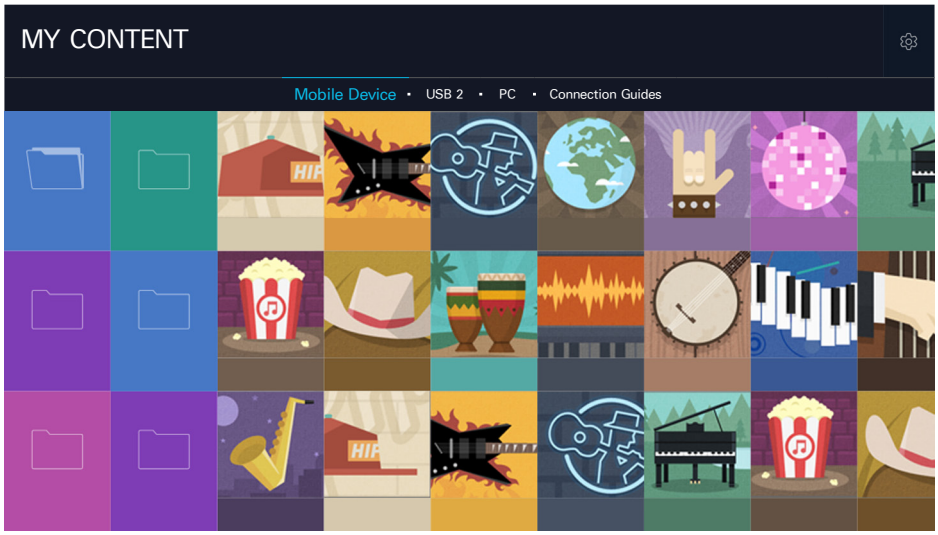
  Set the encoding to **Auto**, or selects an encoding method from the list.

- **About**

  Displays the current version of Web Browser.

Using the MY CONTENT Service

> Featured > MY CONTENT Try Now



The image may differ with the specific model and area.

You can play the media content saved on the storage devices, such as a USB device, mobile device, and camera, in the TV. When you connect a storage device to the TV, the TV displays a tab with the name of the connected device. Select the tab to confirm the content saved on the storage device.

You cannot play media content if the content or the storage device is not supported by the TV. For more information, refer to "Read Before Playing Photo, Video, or Music Files."

Backup important files before connecting a USB device. Samsung is not responsible for damaged or lost files.

Read before playing media content

To connect the TV to a computer, refer to "Connecting a Computer."

To connect the TV to a USB or external storage device, connect the device to the TV's USB port.

To connect the TV to a mobile device, refer to "Connecting a Mobile Device."

Playing multimedia content in a computer or mobile device

Before connecting to a computer or mobile device, configure the network settings.

Playing multimedia content saved on a computer or mobile device

> Featured > MY CONTENT

To play multimedia content located on a computer or mobile device on the TV, you must allow the connection with the computer or mobile device on the TV.

1. Connect a computer or mobile device. The TV displays the devices' name and lists the media contents in the device.
2. Select the media content to play from the list. The selected media content plays.
3. To stop playing media contents, press the ■ or RETURN button.

Alternatively, move to the media content you want to play, and then press the ▶ button to play the content.

To connect a computer through your home network, refer to "Connecting a Computer."

The content shared by a computer or a mobile device may not be played depending on the encoding type and file format of the content.

The content may not be played smoothly depending on the network status. If this occurs, transfer the content to a USB storage device, and then play the content from the device.

To connect a mobile device through Smart View 2.0, refer to "Connecting a Mobile Device."

Playing media content saved on a USB device

1. Select a USB device name on the MY CONTENT screen. The TV displays a thumbnail list of the media contents saved on a USB device.
2. Select the media content to play from the list. The selected media content plays.
3. To stop playing media contents, press the ■ or RETURN button.

While video with UHD-level resolution is being played, Motion Control is not available.

Alternatively, if you select a USB device on the Source screen, the TV jumps to the MY CONTENT screen automatically.

Safely Removing a USB Device

1. Press the SOURCE button. The Source screen appears.
2. Move the focus to the USB device you want to remove, and then press the down directional button.
3. Select Remove USB Device in the list.

Buttons and functions available while viewing photos

Press the Enter button while viewing photos to display available options. You can also view the thumbnails of photos saved on the TV while viewing photos. The options disappear when you press the RETURN button.

- **Pause** / **Play**

  Start or stop the slideshow. Using slideshow, you can play all the photos in a folder one by one.

- **Previous** / **Next**

  View the previous or the next photo.

- **Pause BGM** / **Play BGM**

  Start or stop background music.

- **Options**

Function	Description
Slideshow Speed	Sets the slideshow speed.
Slideshow Effect	Applies transition effects for the slide show.
Rotate and Zoom	Zooms in by up to a factor of 4. Rotates the photo.
Background Music	Plays background music while the TV displays photos. The music files must be saved in the same USB device as the photo file. When background music plays, the music icon appears on the screen. Using the music icon, you can pause the current music file or play another music file.
Sound Mode	Displays a list of Sound Modes and allows you to select a mode. This mode is supported only when background music is playing.
Speaker List	Gives you a choice of which speakers to play the background music through. TV Speaker: Plays the background music through the TV speakers. Audio Out: Plays the background music through the external speakers. Speaker Settings: Plays the background music through a speaker that you want. Sound Mode: Changes the sound mode during playback when you play the music through the TV speakers. Equaliser: Allows you to adjust the loudness of specific frequency ranges to control the richness of the sound. To restore the defaults, select Reset.
Picture Mode	Displays a list of Picture Modes and allows you to select a mode.
Picture Size	Changes the size of the screen. The supported picture sizes differ with the photo.
Information	Displays detailed information about the current photo.

Buttons and functions available while viewing videos

Press the Enter button while viewing videos to display available options. Preview images of the frames at the same time intervals are displayed so that you can move to a specific frame easily. The options disappear when you press the RETURN button.

- **Pause** / **Play**

  Pauses or plays the video. You can use the following functions when the video is paused. With the video paused, the TV does not play audio.

  – **Step**: Scans the paused video one frame at a time by pressing the ❚❚ button.

  – **Slow Motion**: Plays the video in slow playback speed (1/8, 1/4, 1/2) by pressing the ▶▶ button.

- **Rewind** / **Fast Forward**

  Rewinds or fast forwards the video. To increase the rewind or fast forward speed up to 3 times faster than normal, select the button repeatedly. To restore normal playback speed, press the ▶ button.

- **Previous** / **Next**

  Plays the previous or next video. Press the ⏮ button twice to play the previous video. Press the ⏮ button once starts the current video from the beginning.

  Press the ⏭ button to play the next video.

- **Repeat**

  Plays the current video file repeatedly or all video files in the same folder repeatedly.

- Options

Function	Description
Picture Size	Changes the size of the screen. The supported picture sizes differ with the video.
Subtitles	Controls the subtitles of the video. Subtitles: Turns the subtitles on or off. Language: Sets the subtitle language. Sync: Adjusts the synchronisation when the video and the subtitles are not synchronised. Reset Sync: Resets the subtitle synchronisation adjustment to 0. Size: Changes the font size for the subtitles. Encoding: Changes the encoding language when the subtitles are displayed incorrectly.
Rotate	Rotates the video.
Picture Mode	Displays a list of Picture Modes and allows you to select a mode.
Sound Mode	Displays a list of Sound Modes and allows you to select a mode.
Speaker List	TV Speaker: Plays the background music through the TV speakers. Audio Out: Plays the background music through the external speakers. Speaker Settings: Plays the background music through a speaker that you want. Sound Mode: Changes the sound mode during playback when you play the music through the TV speakers. Equaliser: Allows you to adjust the loudness of specific frequency ranges to control the richness of the sound. To restore the defaults, select Reset.
Audio Language	Selects a audio language. This function is only available when the video supports multi-track sound.
Information	Displays detailed information about the video.

Buttons and functions available while playing music

- **Pause** / **Play**

  Pauses or resumes the music.

- **Previous** / **Next**

  Plays the previous or next music file. Press the ⏮ button twice to play the previous music file. Press the ⏮ button once starts the current music file from the beginning.

  Press the ⏭ button to play the next music file.

- **Repeat**

  Plays the current music file repeatedly or all music files in the same folder repeatedly.

- **Shuffle**

  Plays the music files in random order.

- **Speaker List**

  - **TV Speaker**: Plays the music through the TV speakers.
  - **Audio Out**: Plays the music through the external speakers.
  - **Speaker Settings**: Plays the music through a speaker that you want.
  - **Sound Mode**: Changes the sound mode during playback when you play the music through the TV speakers.
  - **Equaliser**: Allows you to adjust the loudness of specific frequency ranges to control the richness of the sound. To restore the defaults, select **Reset**.

- **Picture Off**

  Plays the music files only with the screen off.

Listening to music in HD quality

You can enjoy HD music in HD native quality. Move to **MY CONTENT** service and select a music file to play in HD quality.

Set **HD Audio** (**MENU/123** > **MENU** > **Sound** > **Additional Settings** > **HD Audio**) to **On** before playing HD Audio format.

- Standard audio signals are sampled at 48 kHz while HD audio signals are sampled at 96 kHz.
- Some S/PDIF receivers may not be compatible. For such incompatible receivers, deactivate **HD Audio** mode and use normal audio mode instead.
- Some external audio players connected via HDMI, Bluetooth, or Wi-Fi networks are not able to play the HD audio signals.
- If a music file supports the HD audio format, the HD icon appears in the list.
- Select the music file, and then select ▶ to play it.
- When you set **HD Audio** mode to **Off** during playback, the next music file is played with standard audio signals.
- When you play an HD music file while the **Multi-Link Screen** is running, **Multi-Link Screen** is automatically terminated.

Functions on the media content list screen

You can use the following functions on the media content list screen of a storage device.

- **Filter By**

  Filters the media content to display the type of media you want.

- **Sort By**

  Sorts the content list. The sorting methods change depending on the type of content you have selected.

  This function is not available when **Filter By** is set to **All**.

- **Delete**

  Deletes the recorded media content from the media content list.

  This function is not available when **Filter By** is set to **All**.

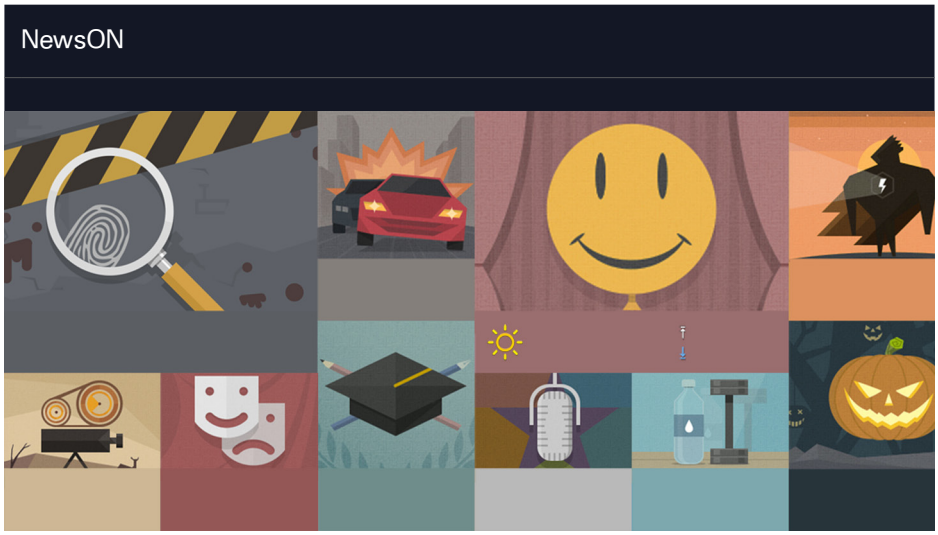
- **Play Selected**

  Plays the selected media content from the media content list.

  This function is not available when **Filter By** is set to **All**.

Using the NewsON Service

> Featured > NewsON



The image may differ with the specific model and area.

You can find daily information on a wide variety of topics in a smart and convenient way, updated in real time. **NewsON** brings you the latest headlines, top stories, popular issues, and weather forecasts.

Before you use the **NewsON** service, check if the TV is connected to the Internet.

This service or some of functions is not available on all countries or region.

News

Select an article on the screen. The selected article will be displayed on the screen in detail. The articles are updated in real time.

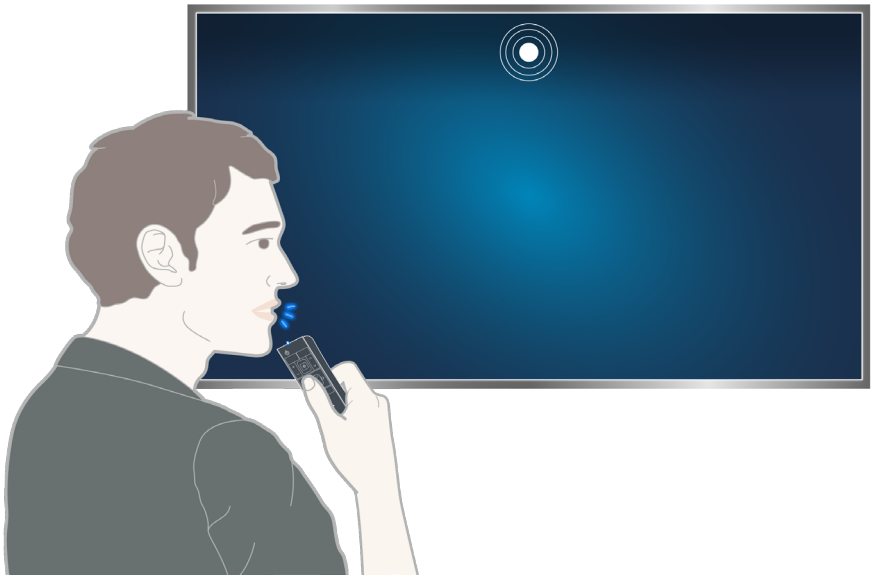
Weather

Select a weather-related item on the screen. The selected item will be displayed in detail.

The weather information is provided for major cities of your country.

Controlling the TV with Your Voice

MENU/123 > Voice Recognition



The Voice Recognition screen may differ from the image above, depending on the model.

When you run Voice Recognition, the Voice Recognition User Guide appears at the top of the screen. This Guide differs by the language for which Voice Recognition is supported.

You can run Voice Recognition in two modes:

- The short distance recognition mode that uses the microphone built into the Samsung Smart control:
  - Press the MENU/123 button, and then select Voice Recognition.
  - Or, press and hold the MENU/123 button.
- The long distance recognition mode that uses the TV's built in microphone:

  This mode is only supported for the 9500 series models.

  When you use the SEK-3500 series models of UHD Evolution Kit, the TV must have a built-in camera to use this mode.

  - Look at the TV screen, and then say a command, for example, "Hi TV".

  The trigger word "Smart TV" is not supported in specific geographical areas. However, if you set the Menu Language to English, the trigger word "Smart TV" is available.

  9500 models may not recognise your voice with the TV's built-in microphone because of the noise surrounding the TV camera and microphone. In this case, use the short distance recognition mode: Press and hold the MENU/123 button and say the command 10 to 15 cm from the microphone on the Samsung Smart Control. The optimal volume for voice commands is between 75 dB and 80 dB.

Read before using voice recognition

MENU/123 > MENU > System > Voice Recognition Try Now

You can access and select certain menu options and functions using voice commands. For more effective voice recognition, speak slowly and clearly in the language specified in the MENU/123 > MENU > System > Voice Recognition Language option.

For more information about voice recognition, refer to "Read Before Using Voice, Motion, or Face Recognition".

Learning voice recognition basics

- **View all voice commands:**

  Press the down directional button on the Samsung Smart Control to display a complete list of voice commands by category. Alternatively, say "Help."

- **Deactivating voice recognition:**

  Say "Close", or press the RETURN button to terminate voice recognition.

The TV recognises predefined voice commands only. These voice commands may differ from the manual depending on the version of the TV.

Enabling or disabling TV voice

MENU/123 > MENU > System > Voice Recognition > Use TV Voice Try Now

Enable or disable the TV voice with your voice commands.

Selecting a gender for the TV voice

MENU/123 > MENU > System > Voice Recognition > Voice Gender Try Now

You can select a gender of the TV voice when you use the Voice Recognition function.

Changing the voice recognition language

MENU/123 > MENU > System > Voice Recognition > Language Try Now

You can select a language to use with the Voice Recognition function.

Interactive voice recognition is not available in some languages. If the selected language is not available, select a different language.

Adding or deleting trigger words

MENU/123 > MENU > System > Voice Recognition > Trigger Word

You can add or delete trigger words. A trigger word is a word or phrase that you say to start the Voice Recognition function. To add a new trigger word to the list, select Add Trigger Words. To remove a trigger word from the list, select it and then select Delete Trigger Words.

This function is only supported for the 9500 series model.

When you use the SEK-3500 series models of UHD Evolution Kit, the TV must have a built-in camera to use this function.

Measuring the Voice Recognition responsiveness

MENU/123 > MENU > System > Voice Recognition > Voice Sensitivity

You can configure the degrees of your voice sounded in the room and the sensitivity levels of recognition responsiveness.

This function is only supported for the 9500 series model.

When you use the SEK-3500 series models of UHD Evolution Kit, the TV must have a built-in camera to use this function.

Using imperative voice recognition

1. Say the trigger word 4m from the TV. Or, press the MENU/123 button on the Samsung Smart Control. When the microphone icon appears on the screen, you can use the Voice Recognition function.
2. Say a command. You can use voice recognition function to operate the TV while you are watching a TV programme or other videos.

Using interactive voice recognition at a short distance

You can set up a schedule viewing, access VODs (Videos on Demand), search for and launch applications, and execute various other functions using specified voice commands without having to remember specific commands or keywords.

Activate Voice Interaction and say a command. See the examples below:

- **When you want to find a specific content:**

  "***(Title)" / "Find ***(title)"

- **When you want to know specific information:**

  "What's the weather in *** (place name)." / "What is the *** (company) stock price?"

- **When you use the TV's function:**

  "Set Sleep Timer after 30 minutes"

This function is only supported for the 9500 series model.

Using voice recognition at a long distance

MENU/123 > MENU > System > Voice Recognition > Enabled Microphones

You can use the TV's built-in microphone. Select Enabled Microphones, and then select the model name of the remote control and the microphone.

This function is only supported for the 9500 series model.

When you use the SEK-3500 series models of UHD Evolution Kit, the TV must have a built-in camera to use this function.

Testing noise around the TV's built-in microphone

MENU/123 > MENU > System > Voice Recognition > Voice Recognition Environment Test

This test determines how well Voice Recognition will work in the TV's current environment. Perform the Voice Recognition Environment test before using Voice Recognition to make sure it functions properly.

- This function is only supported for the 9500 series model.
- When you use the SEK-3500 series models of UHD Evolution Kit, the TV must have a built-in camera to use this function.

1. Run Voice Recognition Environment Test and stand within 3.5m of the TV.
2. Select Start to measure the echo level. If the echo level is suitable, the test will continue to the next step. If this part of the test fails, remain quiet and try again.
3. Select Start to measure the ambient noise. If the ambient noise level is suitable, the test will continue to the next step. If this part of the test fails, remain quiet and try again.
4. Measure the volume and clarity of your voice. Say "Hi TV," and then say the command on the TV's screen loudly and clearly within 30 seconds. If the TV successfully recognises your voice, the test continues to the next step. If this part of the test fails, try again.

Checking ambient noise and illumination (Voice and motion recognition environment Check)

MENU/123 > MENU > Support > Self Diagnosis > Voice & Motion Control Environment Check or Motion Control Environment Check Try Now

You can test the ambient noise and brightness levels affecting the TV camera and microphone to ensure that they are suitable for voice and motion recognition use.

- The actual name may differ from specific geographical areas.

Using the voice recognition tutorial

MENU/123 > MENU > Support > Voice Recognition Tutorial Try Now

The tutorial lets you familiarise yourself with the basics of using Voice Recognition. Run Voice Recognition Tutorial from the Support menu, or run Voice Recognition and say "Tutorial".

Controlling the TV using Motions (Motion Control)

MENU/123 > MENU > System > Motion Control Try Now

Motion Control is not available.

- When you are playing UHD-level video saved on a USB device
- When you are viewing the digital channel with UHD-level resolution
- When you are using the Samsung Smart Control or a mouse

This function is not available on certain models in specific geographical areas.

This function is not supported by some apps.

For more information, refer to "Read Before Using Voice, Motion, or Face Recognition."

⚠ **When your TV is a 9000 series model, or your TV does not have the built-in camera with the SEK-3500 series models of UHD Evolution Kit installed, the TV must be connected to an optional camera to use this function. The optional TV camera must be connected to the dedicated USB port at the back of the TV. Other USB ports do not support the TV camera or Motion Control.**

Testing ambient illumination using the TV camera

MENU/123 > MENU > System > Motion Control > Motion Control Environment Test Try Now

Run this test before using Motion Control to ensure proper functionality.

1. Stand 1.5 to 3.5m from the TV screen. Start **Motion Control Environment Test**, and then select **Start**.

   If the TV screen is reflecting light or there are objects moving in the background, the TV may not recognise the motion of your hand.

2. Face the TV camera, and follow the onscreen instructions.

Activating motion control

MENU/123 > MENU > System > Motion Control > Motion Control Try Now

Face the TV camera. Lower your hand to a comfortable position. Raise your hand with your index finger fully extended upwards, and then move your hand slowly to the left or right. When your hand is successfully recognised by the TV camera, motion control is activated, and a pointer and motion control icons appear on the screen.

- To deactivate motion control, move your hand out of the range of the TV camera. To reactivate it, simply move your hand toward the TV camera within 3 seconds.
- Motion Control may be terminated if your index finger is not fully extended or you move it to fast.

Using the motion control tutorial

MENU/123 > MENU > Support > Motion Control Tutorial Try Now

You can learn the basics of using motion control.

Learning motion control basics

The following actions are available:

Moving the pointer

Move your hand to move the pointer accordingly.

Selecting an item

Fold down and raise your index finger to select items. You can select a TV menu or run a function. Keeping your index finger lowered is like holding down a remote control button.

Returning to the previous menu

Make a circle with your hand in the counterclockwise direction to return to the previous screen menu.

Displaying the context-sensitive menu / Viewing broadcast information

Fold your index finger down for 1 second and then raise it. This action displays the context-sensitive menu./ While viewing broadcasts, fold down your index finger for 1 second, and then raise it at any blank point on the screen. You can view the broadcast information saved automatically for all channels.

Showing and hiding the animated motion guide

MENU/123 > MENU > System > Motion Control > Animated Motion Guide Try Now

You can display an animated guide when motion control is activated.

When you run an app using motion control for the first time, the animated guide appears.

Adjusting pointer speed

MENU/123 > MENU > System > Motion Control > Pointer Speed Try Now

Select a pointer and adjust its speed.

Changing the motion control screen layout

Showing the motion control screens while viewing a broadcast

You can display the following screen icons by activating motion control while watching the TV. Select an icon to perform the associated action or function.

Direction Control Mode

Motion Pointing Mode

- **Direction Control Mode**

  If you run Motion Control for the first time by raising you hand while viewing a broadcast, the Direction Control Mode screen appears. The screen contains the Direction Control icon.

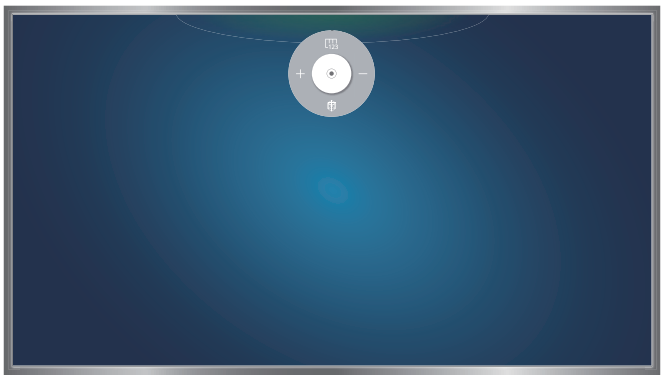
- **Motion Pointing Mode**

  Point at the centre of the Direction Control icon with your index finger, and then fold down your index finger. The four icons allowing you to run the main functions of your TV appear. To switch to the Direction Control Mode screen, move your hand out of the screen and then raise your index finger at the screen.

Icon	Description
	Select + and — to adjust the volume. Select ^ and v to change the current channel. Select the point at the centre of this icon to change to the Motion Pointing Mode screen.
	Allows you to adjust the volume or select the speakers to use.
	Displays the channel list or information about the current programme.
	Launches Smart Hub.
	Displays the On-Screen Remote.

Showing the Direction Control icon while not viewing a broadcast

To display the Direction Control icon while not viewing a broadcast, move to the centre of the top side of the screen, and then fold down you index finger. After the Direction Control icon appears, move the focus to the or , and then fold down your index finger to display the On-screen Remote or launch Smart Hub. The Direction Control icon disappears when there is no user action for 5 or more seconds.



Displaying the hidden direction control icon while using various services when not viewing broadcasts

Using Face Recognition

You can register your face using the TV camera, and sign in to your Samsung accounts using the face recognition function. Only one face can be registered per account. Depending on the ambient illumination level and/or shadows over a face, the TV may have difficulty recognising it.

- This function is not available on certain models in specific geographical areas.
- For more information, refer to "Read Before Using Voice, Motion, or Face Recognition."

⚠ **When your TV is a 9000 series model, or your TV does not have the built-in camera with the SEK-3500 series models of UHD Evolution Kit installed, the TV must be connected to an optional camera to use this function. The optional TV camera must be connected to the dedicated USB port at the back of the TV. Other USB ports do not support the TV camera or Face Recognition.**

Registering your face to your samsung account

Select after entering your account password. To create a Samsung Account if you do not already have one, and then select **Take picture**, align your face within the red circle. When the circle turns green, the TV has recognised your face.

- To use this function, you must sign in to your Samsung account.
- Your entire face must be visible to the camera. Avoid shadows over your face. Shadows prevent the camera from recognising your face accurately.
- Keep your expression as neutral as possible. In addition, keep your mouth closed as neutral as possible.
- For more information, refer to "Creating a Samsung account."

Changing your login method of face recognition

MENU/123 > MENU > Smart Hub > Samsung Account > Edit profile

You can change the log in method to face recognition. To change the log in method, follow these steps:

1. Enter your password, and then select **OK**.
2. On the Edit Profile screen, select **Sign-in Method**. In the drop down list that appears, select **Profile image selection and facial recognition (Medium security)**.
3. Select **Done**.

Signing in to a Samsung account using face recognition

MENU/123 > MENU > Smart Hub > Samsung Account > Edit profile

To log in using **Face Recognition**, follow these steps:

1. Select your Samsung account.
2. If you have set the Samsung account sign in option to Face Recognition, the TV automatically recognises your face. If recognition fails, try again.

   - Your entire face must be visible to the camera. Avoid shadows over your face. Shadows prevent the camera from recognising your face accurately.
   - Keep your expression as neutral as possible. In addition, keep your mouth closed as neutral as possible.
   - Once recognition succeeds, the TV logs in to Smart Hub automatically. If the TV recognises two or more registered faces, a list of corresponding accounts appears. Select the appropriate account. If the TV detects an unregistered face, it displays “Unregistered” on the screen.

Setting Up a Schedule Viewing

The appears next to programmes that have been configured for a Schedule Viewing.

To set up a Schedule Viewing, you must first set the TV's clock (MENU/123 > MENU > System > Time > Clock).

Setting up a schedule viewing for a channel

Setting up a schedule viewing for analogue channel

MENU/123 > MENU > Broadcasting > Schedule Manager Try Now

You can set up a scheduled viewing for an analogue channel. Select Schedule > Schedule Viewing. Specify the Source, Channel, Repeat, and Start Time options for the programme you want to watch, and then select OK to finish.

Editing a schedule viewing

MENU/123 > MENU > Broadcasting > Schedule Manager

On the Scheduled screen, select a schedule viewing. A pop-up menu appears. Select Edit. Change the time, days, or channel. Select OK when done.

Cancelling a schedule viewing

MENU/123 > MENU > Broadcasting > Schedule Manager

On the Scheduled screen, select a schedule viewing. A pop-up menu appears. Select Delete. Select OK in the pop-up menu. The schedule viewing is removed.

You can set up a maximum total of 30 Schedule Viewing entries.

Using the Channel List

MENU/123 > MENU > Broadcasting > Channel List Try Now

By using the Channel List, you can change the channel or check programmes on other channels while watching TV. To display the Channel List, place a finger on the POINTER button on the Samsung Smart Control, and then select the icon that appears at the right side of the screen.

The Channel List screen contains the following icons:

- A : An analogue channel
- ♥ : A favourite channel
- 🔒 : A locked channel

Press the < button. The following functions are available:

- History

  Displays a list of channels that you viewed recently.

- Add a New List

  Allows you to create a new channel list by adding channels from a favourites list.

  This option is available only if you have registered one or more channels to at least one favourites list.

- All / Free / Analogue / Data/Other / Favourites 1 ~ Favourites 5

  Displays the selected channel list.

- Options

Option	Description
Aerial	Allows you to choose between Terrestrial and Cable. This option is only available on certain models in specific geographical areas.
Edit Channel Lists	Allows you to rearrange the order of channels in the channel list or remove channels from the channel list.
Edit Channel	Allows you to remove channels from the channel index, restore removed channels, and rename analogue channels.
Edit Favourites	Sets favourite channels. For more information, refer to "Creating a Personal Favourites List."

Registering, Removing, and Editing Channels

MENU/123 > MENU > Broadcasting > Edit Channel Try Now

The Edit Channel screen icons indicate the following:

- A : An analogue channel
- : A favourite channel
- : A locked channel

Registering and removing channels

Removing registered channels

You can remove a registered channel or all channels from the channel index. To remove a channel, select it, and then select Delete. To remove all channels, select Options > Select All, and then select Delete.

Editing registered channels

You can access the following options by selecting **Options** on the screen. The available options may differ with the broadcast signal.

- **Select All** / **Deselect All**

  Selects or deselects all channels displayed on the **Edit Channel** screen.

- **Category**

  Displays the channels of a selected category in the list. The channels stored in the TV are grouped into the following categories: **All**, **TV**, **Radio**, **Analogue**, **Free**, and **Scrambled**.

- **Edit Favourites**

  Sets favourite channels.

  For more information, refer to "Creating a Personal Favourites List."

- **Rename channel**

  Renames analogue channels. The new name can be up to 5 characters long.

- **Information**

  Displays detailed information about the current programme.

Enabling / Disabling password protection on channels

MENU/123 > **MENU** > **Broadcasting** > **Edit Channel**

You can enable password protection on the channels that you don't want your children to view.

Before enabling password protection, ensure that **Channel Lock** (**MENU/123** > **MENU** > **Broadcasting** > **Channel Lock**) is set to **On**.

Locking / Unlocking channels

You can lock or unlock channels. Select channels from the **Edit Channel** screen and then select **Lock** or **Unlock** at the bottom of the screen. When the password entry window appears, enter the password.

Creating a Personal Favourites List

Favourite channels are highlighted in the **Edit Channel** and **Channel List** screens with the ♥ symbol. You can create up to 5 favourite channel lists.

Registering channels as favourites

MENU/123 > **MENU** > **Broadcasting** > **Edit Favourites** Try Now

You can register multiple channels as favourites at the same time.

1. Select the channels that you want to add to your Favourites list(s) from the list in the screen.
2. Select **Change Fav.** on the screen to select a favourites list.
3. Select **Add** on the screen. The TV adds the channels you selected to the Favourites list you chose.

Viewing and selecting channels on favourites lists only

MENU/123 > **MENU** > **Broadcasting** > **Channel List**

You can flip through only the favourite list channels and select a channel using the channel up/down buttons.

1. Press the < button. A favourites list appears.
2. Highlight a channel from the selected favourites list using the channel up/down buttons, and then select it. The channel changes.

A favourites list can be selected only if it contains at least one favourite channel.

Editing a Favourites List

MENU/123 > MENU > Broadcasting > Edit Favourites

Using the Edit Favourites screen menu items

You can access the following options by selecting Options on the Edit Favourites screen.

- Select All / Deselect All

  Selects or deselects all channels saved on the TV.

- Copy to favourites

  Copies channels from one favourite channels list to another.

  This option is available only if you have registered one or more channels to at least one favourites list.

- Rename Favourites

  Rename an existing favourite channels list.

  This option is available only if you have registered one or more channels to at least one favourites list.

- Aerial

  Allows you to choose between Terrestrial and Cable.

  This function is not available on certain models in specific geographical areas.

- Edit Channel

  Allows you to manage the channels saved on the TV.

  For more information, refer to "Registering, Removing, and Editing Channels."

Removing registered channels from a favourites list

Select **Edit Favourites** > **Change Fav.** to move to the favourites list that has the channels you want to remove. Select the channels, and then select **Delete**.

Rearranging a favourites list

Select **Edit Favourites** > **Change Fav.** to move to the favourites list that has the channels you want to rearrange. Select the channels, and then select **Change order**. The Change order highlight appears. Press the up/down arrow buttons to indicate the new location for the channels. Press the Enter button to set the channels into their new location.

Renaming a favourites list

Select **Edit Favourites** > **Options** > **Rename Favourites**. Select the favourites list you want to rename. Enter a new name using the on-screen keyboard that appears, and then select **Done**. Select **OK**.

Copying channels from one favourites list to another

Select **Edit Favourites** > **Change Fav.** to move to the source favourites list, and then select the channels to copy. Select **Options** > **Copy to favourites**. Select the destination favourites list, and then select **OK**. Select **OK** again.

Copy to favourites is only available if there are channels in at least one favourites list.

Making Sports programmes More Realistic with Sports Mode

MENU/123 > MENU > System > Sports Mode Try Now

You can use Sports Mode to get optimal picture and sound settings for sports events, making them appear and sound as if you are there.

This function is not available on certain models in specific geographical areas.

Enabling sports mode

MENU/123 > MENU > System > Sports Mode > Sports Mode

You can set Sports Mode to On to make the picture and sound modes of the TV optimised automatically for sports events.

Enabling Sports Mode changes Picture Mode to Stadium and Sound Mode to Stadium, and disables some Picture and Sound menus.

Extracting highlights automatically

MENU/123 > MENU > System > Sports Mode > Auto Highlights Try Now

You can set Auto Highlights to On to configure the TV to extract highlights of a sports match automatically.

However, Auto Highlights is not available with these TV operations:

- Switching the input signal using the SOURCE button
- When 3D mode is active
- When Audio Description is on
- When you are viewing the content in MY CONTENT
- When the Screen Mirroring function is running
- When you are viewing highlights of the current soccer game in the UHD resolution by using the Highlights Player function

This function is not available on certain models in specific geographical areas.

The performance of Auto Highlights depends on the characteristics of the transmitted signal.

It is advisable to use Auto Highlights only while watching a soccer game. If you use this function for other sporting events, it may display irrelevant picture frames.

TV-Viewing Support Features

Scanning for available channels

MENU/123 > MENU > Broadcasting > Auto Tuning > Auto Tuning Try Now

You can make the TV automatically scan and index all channels received through the TV's aerial input connector. Select Start.

- This function is not available on certain models in specific geographical areas.
- If the TV is connected to a cable box or satellite receiver, you do not need to do this.

Using the Channel Settings

Setting the Area

MENU/123 > MENU > Broadcasting > Channel Settings > Area

When you enter your PIN number, you can select your country so that the TV can correctly auto-tune the broadcasting channels.

- This function is not available in all geographical areas.
- The list of countries (areas) displayed on the TV's screen may differ with the geographical area.

Tuning broadcast signals manually

MENU/123 > MENU > Broadcasting > Channel Settings > Manual Tuning Try Now

You can scan for all the channels manually and store the scanned channels in the TV. To stop scanning, select Stop.

This function is not available on certain models in specific geographical areas.

Tuning analogue channels

MENU/123 > MENU > Broadcasting > Channel Settings > Manual Tuning > Analogue Channel Tuning

Select New and configure Programme, Colour System, Sound System, Channel, and Search to scan for analogue channels. Then, select Store to store the scanned channels in the TV.

This function is only available for analogue broadcasts.

Channel mode

- P (programme mode)

  When tuning is complete, the broadcasting stations in your area have been assigned to position numbers from P0 to P99. You can select a channel by entering the position number in this mode.

- C (aerial channel mode) / S (cable channel mode)

  These two modes allow you to select a channel by entering the assigned number for each aerial broadcasting station or cable channel.

Fine-Tuning the screen

MENU/123 > MENU > Broadcasting > Channel Settings > Fine Tune Try Now

When analogue pictures become shaky and full of noise, fine-tune the signal to clear up the picture.

This function is only available for analogue broadcasts.

Transferring channel list

MENU/123 > MENU > Broadcasting > Channel Settings > Transfer Channel List

You can import or export the channel list to a USB storage.

- Import from USB: Imports channel list from a USB storage.
- Export to USB: Exports channel list saved in the TV to a USB storage.

This function is not available on certain models in specific geographical areas.

This function is available when USB is connected.

Adjusting the Picture Quality

Choosing a picture mode

MENU/123 > MENU > Picture > Picture Mode Try Now

You can select the picture mode that provides the best viewing experience.

- **Dynamic**

  Makes the picture clearer when the ambient lighting is so bright that it makes the picture difficult to see.

- **Standard**

  Is the default mode suitable for most environments.

- **Natural**

  Reduces eye strain.

- **Movie**

  Darkens the screen, reduces glare, and relieves eye fatigue. Use this mode while viewing the TV in a darkened room or watching a movie.

- **Entertain**

  Sharpens images for a more dynamic viewing experience.

When the Input source is set to PC, **Standard** and **Entertain** modes are only available.

When a PC is connected to the TV, but the **Entertain** mode is not available, set **Edit Device Type** to **DVI PC** or **PC**.

- **Stadium**

  When you turn **Sports Mode** (MENU/123 > MENU > **System** > **Sports Mode**) to **On**, **Picture Mode** is set to **Stadium** automatically to configure the picture settings suitable to sports events.

Adjusting the picture quality

MENU/123 > MENU > Picture

You can adjust the following picture quality settings manually for each combination of an input source and picture mode.

- **Backlight** Try Now

  Adjusts the brightness of individual pixels. Decrease this brightness to reduce power consumption.

- **Contrast** Try Now

  Adjusts the screen contrast.

- **Brightness** Try Now

  Adjusts the overall brightness.

- **Sharpness** Try Now

  Sharpens or dulls the edges of objects.

- **Colour** Try Now

  Adjusts the overall colour saturation.

- **Tint (G/R)** Try Now

  Adjusts the ratio of green to red. Increase the green value to saturate the greens and the red value to saturate the reds.

The TV saves the adjusted values for the current input source and picture mode and applies these values each time you select the same input source and picture mode.

The **Colour** and **Tint (G/R)** settings cannot be adjusted when the TV is connected to a computer via an HDMI-to-DVI cable.

Applying the current picture settings to other input sources

MENU/123 > MENU > Picture > Apply Picture Mode Try Now

You can apply the picture quality settings to the current source and other input sources.

- **All Sources**

  Applies the settings to all external devices connected to the TV.

- **Current Source**

  Applies the settings to the current source only.

Adjusting advanced settings

MENU/123 > MENU > Picture > Advanced Settings Try Now

You can fine-tune how images are displayed on the TV screen for the Standard and Movie picture modes.

- **Dynamic Contrast** Try Now

  Automatically adjusts the screen contrast for an optimal contrast setting.

- **Black Tone** Try Now

  Adjusts the black colour depth.

- **Flesh Tone** Try Now

  Darkens or lightens skin tones.

- **RGB Only Mode** Try Now

  Adjusts the red, green, and blue levels individually.

- **Colour Space** Try Now

  Adjusts the range of colour that can be displayed on the screen.

  – **Auto**: Automatically adjusts the colour space to match the input signal.

  – **Native**: Applies a range of colours that is wider than the input signal.

  – **Custom**: Allows you to adjust the colour space manually. Select a colour, and then change its **Red**, **Green**, and **Blue** saturations. **Reset** allows you to restore the default values for **Colour Space**.

  You can configure the **Colour** function only when **Colour Space** is set to **Custom**.

  The availability of **Custom** depends on the specific model and area.

- **White Balance** Try Now

  Adjusts the colour temperature of the picture to make white objects look white and the overall picture appear natural.

  – **2 Point**: Allows you to adjust red, green, and blue luminosity with the offset menu and brightness with the gain menu. Reset allows you to restore the default values.

  – **10 Point**: Divides red, green, and blue into 10 sections each, and allows you to modify the white balance by adjusting the brightness of each section. Level allows you to select the section to adjust.

  You can use the **10 Point** function only when **Picture Mode** is set to **Movie**. This function may not be supported by some external devices.

  Adjust each colour's luminosity with the offset menu and the brightness with the gain menu. To restore the default values, select Reset.

  – **R-Offset** / **G-Offset** / **B-Offset**: Adjust each colour's (red, green, blue) darkness.

  – **R-Gain** / **G-Gain** / **B-Gain**: Adjust each colour's (red, green, blue) brightness.

  This function is not available on certain models in specific geographical areas.

- **Gamma** Try Now

  Adjusts the primary colour intensity.

  Advanced Settings is only available when **Picture Mode** is set to **Standard** or **Movie**.

  White Balance and **Gamma** are only available when the TV is connected to a computer with an HDMI-to-DVI cable.

Adjusting picture options

MENU/123 > MENU > Picture > Picture Options Try Now

You can adjust the picture options to optimise your viewing experience. Select a picture mode and then adjust the picture options.

- **Colour Tone** Try Now

  Adjusts the colour tone. The colour tone you select is stored in the TV's memory. When you change the current picture mode, the stored colour tone is applied to the new picture mode automatically.

  > **Cool** and **Standard** are only available when **Picture Mode** is set to **Dynamic**.

  > **Colour Tone** is only available when the TV is connected to a computer via an HDMI-to-DVI cable.

- **Digital Clean View** Try Now

  Reduces static and ghosting caused by a weak signal. When you select **Auto Visualisation**, it displays the signal strength on the bottom of the screen. Green indicates the best possible signal.

  > This function is available for analogue channels only.

- **MPEG Noise Filter** Try Now

  Reduces MPEG noise and improves video quality.

- **HDMI Black Level** Try Now

  Compensates for effects caused by a low black level, such as low contrasts and dull colours.

  > This function is only available when the input signal, connected to the TV via an HDMI connector, is set to RGB444.

- **HDMI UHD Color** Try Now

  Allows you to set the **HDMI UHD Color** mode to **On** or **Off** for each HDMI connector on the TV. When set to **On**, the TV optimises processing of UHD 50P/60P signals.

  - If you set the HDMI connection to **On**, the TV turns off and then on automatically.
  - The HDMI connection with **HDMI UHD Color** set to **Off** supports up to UHD 50P/60P 4:2:0 input signals, while the HDMI connection with **HDMI UHD Color** set to **On** supports up to UHD 50P/60P 4:4:4 and 4:2:2 input signals. For more information, refer to "Supported Resolutions for each of UHD Input Signals".
  - Each HDMI connection can be individually optimised for **HDMI UHD Color**. When you connect the TV to the external device that supports only UHD 24 or 30 Hz frequency or any FHD frequency, the **HDMI UHD Color** function may not be available. In this case, set **HDMI UHD Color** to **Off**.

- **Film Mode** Try Now

  Optimises the picture quality for movies.

  - This function is only available when the input signal is TV, AV, Component (480i, 1080i), or HDMI (1080i).

- **Auto Motion Plus** Try Now

  Removes blurring and judder from scenes with rapid movement. If you select **Custom**, you can configure **Blur Reduction** and **Judder Reduction** manually and set **LED Clear Motion** to **On** for a sharper LED image. To return to the default settings, select **Reset**.

  - When **LED Clear Motion** is set to **On**, the screen appears darker than when it is **Off**.
  - If **LED Clear Motion** is set to **On**, at 60Hz video signal, the screen may flicker.

- **Analogue Clean View**

  Reduces noise in the form of a diagonal line that occurs due to interferences between signals.

  - This function is only supported for analogue broadcasts.

- **Smart LED**

  Controls the brightness of individual areas on the screen to maximise contrast automatically.

- **Cinema Black**

  In **Movie** mode, this function dims the top and bottom areas of the video image to provide a more immersive viewing experience.

  - This function is not available on certain models in specific geographical areas.

Viewing in 3D

MENU/123 > MENU > Picture > 3D Try Now

You can view 3D media content and broadcasts. To view 3D content, you need to wear current Samsung 3D Active Glasses. IR-type Samsung 3D Active Glasses and third-party 3D glasses are not supported.

- This function is not supported by the S9W series models.
- Before viewing 3D content, carefully read the health and safety information concerning 3D viewing. For more information, refer to "3D precautions."
- Whether 3D video is displayed in true HD is usually determined by the quality and format of the video.
- To use the 3D function, you must purchase the 3D glasses.

Starting 3D

Put on and then turn on the Samsung 3D glasses, and then select the specified 3D Mode. Note that the 3D modes that are available at any given time depend on the format of the 3D content you are watching.

- Off (Off)

  Deactivates 3D viewing.

- 2D→3D (Normal)

  Converts normal images to 3D images.

- (L/R)

  Splits a single image into left and right overlapping images to create the 3D effect.

- (T/B)

  Splits a single image into top and bottom overlapping images to create the 3D effect.

- The supported resolutions vary for each mode. For more information, refer to "Supported Resolutions for 3D Modes."

The ideal viewing distance is three times the height of the screen or more. 3D images may not appear if you do not adhere to the recommended viewing angle or distance.

The 3D function may not work properly if there is another 3D product or an electronic device running nearby. If there is a problem, keep other electronic devices as far away as possible from the 3D Active Glasses.

The left and right 3D images may initially overlap when the TV is turned on. It takes a moment for the display to optimise and the overlapping to stop.

When you select to use the 3D mode, note the following limitations:

- 3D mode is automatically disabled when you launch Smart Hub.
- PIP cannot be used.
- Certain picture options are disabled.

Adjusting 3D effects

MENU/123 > MENU > Picture > 3D

You can configure the viewpoint, depth, and other 3D settings for a custom viewing experience.

All 3D effects with the exception of **3D Auto View** can only be used while watching 3D content.

- **3D Perspective** Try Now

  Adjusts overall 3D perspective for images on the screen.

- **3D Depth**

  Adjusts overall 3D depth for images on the screen.

  This function is not available if **3D Mode** is set to (L/R) or (T/B).

- **L/R Change** Try Now

  Switches the left image to the right image and vice versa.

- **3D → 2D** Try Now

  Converts 3D images to 2D images.

  This function is not available if **3D Mode** is set to (Normal) or (Off).

- **3D Auto View** Try Now

  Activates **3D Mode** automatically whenever it detects 3D content or a 3D broadcast.

  You might not be able to view the TV in 3D mode while some applications are running. To view the TV in 3D mode, exit those applications.

- **3D Optimisation** Try Now

  Allows you to optimise 3D pictures with an adjustment bar.

All 3D effects, except for **3D Auto View** can only be used while you are viewing 3D content.

Picture Support Functions

Viewing a picture-in-picture (PIP)

MENU/123 > MENU > Picture > PIP Try Now

While viewing video from an external device such as a Blu-ray player on the main screen, you can view a TV broadcast in a picture-in-picture (PIP) window.

- **PIP**

  Activates/deactivates PIP.

- **Source**

  Selects the PIP sub-picture source.

  This function is not available on certain models in specific geographical areas.

- **Channel**

  Selects the PIP channel.

- **Size**

  Sets the PIP window size.

- **Position**

  Sets the PIP window position.

- **Sound Select**

  Selects the audio source.

PIP cannot be used while **Smart Hub** or **3D** is active.

Playing a game or using the karaoke function on the main screen can result in lower PIP picture quality.

The PIP function is only available under the following conditions: 1) The main screen's source is a Component or HDMI connection. 2) The input resolution is less than FHD (Full HD).

Changing the picture size and position

Changing the picture size

MENU/123 > MENU > Picture > Picture Size > Picture Size Try Now

You can change the size of the picture displayed on the TV screen.

- 21:9

  Sets the picture size to the 21:9 wide screen format.

  This mode is only supported by the S9W series models.

- Auto

  Adjusts the picture size automatically according to the video input signals. However, the size of the picture may be changed depending on captions, logos, or others displayed on the screen.

  This mode is only supported by the S9W series models.

  This mode may not work properly depending on the input signals.

- 16:9

  Sets the picture size to the 16:9 wide screen format.

- Zoom

  Magnifies 16:9 pictures vertically. A magnified picture can be moved up and down.

- Caption

  Allows you to change the caption settings for more comfortable viewing while viewing a video with captions.

  This mode is only supported by the S9W series models.

- Custom

  Magnifies or shrinks 16:9 pictures vertically and/or horizontally. A magnified or shrunk picture can be moved left, right, up, and down.

- 4:3

  Sets the picture size to the basic 4:3 mode.

⚠ **Do not watch TV in 4:3 mode for an extended period of time. This action may cause black bars to appear and rest for a while at the top, bottom, left, and right sides of the screen. Note that this information is not presented on the Warranty.**

Supported picture sizes differ with the input signal. For more information about supported picture sizes, refer to "Picture sizes and input signals."

The Picture Size function is not available for pictures displayed in the 3840 x 2160p resolution because the 3840 x 2160p picture size is fixed and cannot be changed.

Fitting the picture to the screen

MENU/123 > MENU > Picture > Picture Size > Fit to screen Try Now

You can configure the TV so that the full picture fits the screen without any cutoff in the size you have chosen.

This function is not available depending on the Picture Size.

Adjusting the picture position

MENU/123 > MENU > Picture > Picture Size > Zoom/Position Try Now

Magnifies or shrinks 16:9 pictures vertically and/or horizontally. A magnified or shrunk picture can be moved left, right, up, and down.

This function is not available depending on the Picture Size. However, you cannot change the picture position when Picture Size is set to Custom.

Using the Panorama Plus

MENU/123 > MENU > Picture > Picture Size > Panorama Plus

The TV fine-tunes the ratio of the center to the edges of the screen so that you can immerse yourself more in the picture.

This function is only supported by the S9W series models.

This function is not available depending on the Picture Size.

Listening to audio only (Picture Off)

MENU/123 > MENU > Picture > Picture Off Try Now

You can turn off the screen and play only the audio through the speakers. To turn the screen back on, press any button other than the Power and Volume buttons.

Resetting the picture mode settings

MENU/123 > MENU > Picture > Reset Picture Try Now

You can reset the current picture mode to its factory defaults. This action does not affect the settings of other picture modes.

Adjusting the Sound Quality

Choosing a sound mode

MENU/123 > MENU > Sound > Sound Mode Try Now

You can select a sound mode to optimise your listening experience.

- **Standard**

  Is the default mode suitable for most environments.

- **Music**

  Emphasises music instead of voices.

- **Movie**

  Provides the best sound for movies.

- **Clear Voice**

  Emphasises voices.

- **Amplify**

  Increases the overall intensity of high-frequency sound to help hearing-impaired listeners.

- **Stadium**

  When you turn **Sports Mode** (MENU/123 > MENU > **System** > **Sports Mode**) to **On**, **Sound Mode** is set to **Stadium** automatically so that the sound settings are fixed at settings most suitable for sporting events.

  This mode is set automatically by the TV. You cannot set this mode manually.

This function is not available when you are listening to audio through external speakers.

Applying sound effects

MENU/123 > MENU > Sound > Sound Effect Try Now

You can apply sound effects to alter how the TV emits sound.

- Virtual Surround Try Now

  Produces sound that makes you feel like you are sitting in a movie theatre or concert hall.

- Dialog Clarity Try Now

  Increases voice intensity to make dialog clearer.

- Headphone Surround

  Produces sound that, through your headphones, will make you feel like you are sitting in a home theatre.

- Balance Try Now

  Allows you to adjust the sound settings of the left and right speakers for a better sound balance. To restore the defaults, select Reset.

- Equaliser Try Now

  Allows you to adjust the loudness of specific frequency ranges to control the richness of the sound. To restore the defaults, select Reset.

This function is not available when you are listening to audio through external speakers.

This function is only available when Sound Mode is set to Standard.

Customising sound

MENU/123 > MENU > Sound > Sound Customiser Try Now

You can calibrate the TV for optimal sound quality based on your hearing capabilities and the ambient conditions.

Applying a custom sound profile

MENU/123 > MENU > Sound > Sound Customiser > Custom Sound Profile Try Now

When there are multiple custom sound profiles, you can select the one that you want to apply from the list.

Creating a custom sound profile

MENU/123 > MENU > Sound > Sound Customiser > Add Custom Sound Try Now

A 6-step analysis starts. Follow the on-screen instructions to finish the analysis.

Editing a custom sound

MENU/123 > MENU > Sound > Sound Customiser > Edit Custom Sound Try Now

You can edit a custom sound profile. Select a **Custom Sound Profile** that you want to edit. A 6-step analysis starts. Follow the on-screen instructions to finish the analysis.

Renaming or deleting a custom sound profile

MENU/123 > MENU > Sound > Sound Customiser > Manage Custom Sound Try Now

You can rename or delete a custom sound profile from the custom sound profile list.

1. Select a **Custom Sound Profile** that you want to rename or delete.
2. Select **Rename** or **Delete**. Selecting **Rename** brings up the on-screen keyboard. Use the keyboard to change the name.

Using the Sound Support Functions

Selecting speakers

MENU/123 > MENU > Sound > Speaker Settings > Speaker Select Try Now

You can select which speakers the TV uses for audio output.

When **Speaker Select** is set so that sound comes from external speakers only, Volume and Mute buttons and some Sound functions are disabled.

Specifying the TV's installation type

MENU/123 > MENU > Sound > Speaker Settings > TV Installation Type

You can specify the TV's installation type, either **Wall Mount** or **Stand**, to optimise the TV's sound automatically.

Listening to TV sound through a Samsung Bluetooth audio device

MENU/123 > MENU > Sound > Speaker Settings > TV SoundConnect

You can connect Samsung Bluetooth audio devices to the TV. They must be paired using the TV's Bluetooth function. For more information on pairing, refer to the Samsung Bluetooth audio device's operating manual.

- **Add New Device**

  Adds a new device to the list of paired devices. If **Add New Device** is set to **Off**, the connection signals from new devices are ignored.

- **Samsung Audio Device List**

  Displays a list of paired Samsung audio devices. Select a device to display its menu options. You can activate/deactivate the audio device or remove it from the list.

This function is only available for Samsung audio devices that support **TV SoundConnect**.

TV SoundConnect, **Surround**, and Bluetooth headphones can't be used simultaneously.

Before using a Bluetooth device, refer to “Read Before Using Bluetooth Devices."

Listening to the TV through Bluetooth headphones

MENU/123 > MENU > Sound > Speaker Settings > Bluetooth Headphones

You can connect Bluetooth headphones to the TV. They must be paired using the TV's Bluetooth function. For more information on pairing, refer to the Bluetooth headphone's operating manual.

This function is not available on certain models in specific geographical areas.

- **Bluetooth headphone List**

  Displays a list of Bluetooth headphones that can be paired with the TV. Select a Bluetooth headphone to display its menu options. From this menu, you can activate/deactivate (i.e., pair/unpair) the Bluetooth headphone or remove it from the list.

  If the TV fails to find a headphone, place the headphone closer to the TV, and then select **Refresh**.

  When you turn on a paired Bluetooth headphone, the TV detects it automatically, and then displays a pop-up window. Use this pop-up window to activate/deactivate the Bluetooth headphone.

- **Multi-output Audio**

  Allows you to listen to audio through the TV's speakers and the connected Bluetooth headphones simultaneously.

If the TV fails to find a headphone, place the headphone closer to the TV, and then select **Refresh**.

When you turn on a paired Bluetooth headphone, the TV detects it automatically, and then displays a popup window. Use this pop-up window to activate/deactivate the Bluetooth headphone.

Before using a Bluetooth device, refer to “Read Before Using Bluetooth Devices."

Listening to TV sound through a Samsung Multiroom Link compatible speaker

MENU/123 > MENU > Sound > Speaker Settings > Multiroom Link > Multiroom Link Settings

You can connect a Samsung Multiroom Link compatible speaker to the TV to enjoy a richer sound.

This function is not available on certain models in specific geographical areas.

- **Settings**

  Sets the Samsung Multiroom Link compatible speaker(s) to one of the following options.

  – **Surround**

    Select this option when you want to enjoy a surround system using multiple Samsung Multiroom Link compatible speakers in a single space or room.

  – **SoundBar+Surround**

    Select this option when you want to enjoy a surround sound system by connecting a soundbar and two speakers to the TV in one space or room.

- **Volume Level**

  Adjusts the volume of the speakers selected in the list.

- **Speaker Test**

  Sends a test sound to each speaker to make sure that your Multiroom Link system works properly.

- **Edit Name**

  Allows you to give a name to each speaker.

This function is not available on certain models in specific geographical areas.

The **Multiroom Link** function is only available when at least one Samsung Multiroom Link compatible speaker is connected to the TV.

The **Multiroom Link** function is deactivated when you activate **Screen Mirroring**.

The networked speakers may disconnect on their own, depending on your network environment.

The sound quality may be affected by the condition of your wireless network.

Audio and video may become out of sync depending on your TV model.

The audio from the secondary device(s) may lag behind the audio and video of the main device which is playing the source content.

You can hear the selected audio while you are using the **Multi-Link Screen** and you can hear the other screen's audio through the Bluetooth headphones.

For more information, refer to the Multiroom Link manual on the Samsung web site. (www.samsung.com > OWNERS & SUPPORT > Manuals & Downloads)

Enabling digital audio output

MENU/123 > MENU > Sound > Additional Settings Try Now

Since this Smart TV is Sony/Philips Digital Interface Format (S/PDIF)-enabled, you can make the TV provide digital audio output to various digital audio devices, such as speakers, A/V receivers, and home theatres, by adjusting the following settings.

- DTV Audio Level

  Allows you to adjust the volume when you are viewing digital broadcasts on the TV through an A/V receiver.

  The volume can be adjusted between 0 db and 10 db. However, this volume range may differ with the broadcast signal.

  For the MPEG / HE-AAC broadcast signal, the volume can be adjusted between 0 db and 10 db.

- HDMI Audio Format

  Sets the audio input signal format suitable for the external device connected to the TV's HDMI port.

- Audio Format Try Now

  Selects the digital audio output (S/PDIF) format. The available formats are dependent on the input source.

- Audio Delay Try Now

  Helps correct timing mismatches between the audio and video tracks when you are watching TV and listening to audio through a digital audio device. You can adjust the delay by up to 250 ms.

- Dolby Digital Comp Try Now

  Sets the Dolby Digital compression mode.

- **HD Audio**

  Provides the TV sound resampled at HD audio quality.

  Standard audio signals are sampled at 48 kHz while HD audio signals are sampled at 96 kHz.

  Some S/PDIF receivers may not be compatible. For incompatible receivers, deactivate this mode and use normal audio mode instead.

  The HD audio signals available on the TV are not available on external audio players connected via HDMI, Bluetooth, or Wi-Fi networks.

- **Auto Volume** Try Now

  Automatically adjusts the TV's volume level when you change channels, video sources or content so that the volume level remains the same for all sources. **Auto Volume** can modify the volume up to 12 dB to equalise the sound. **Normal** can applies a normal level of volume adjustment, and **Night** can applies a slightly lower volume level. This option is ideal for late-night TV viewing.

  If you want to use the volume control of a connected source device to control the sound, deactivate **Auto Volume**. When you use **Auto Volume** with a source device, the device's volume control may not function properly.

Listening to 3D audio in 3D mode

MENU/123 > MENU > Sound > 3D Audio Try Now

You can adjust audio depth so that the TV provides immersive sound that matches the pop-up effect of the 3D video that you are viewing.

This function is not supported by the S9W series models.

This function is only available in 3D mode.

Resetting all sound settings

MENU/123 > MENU > Sound > Reset Sound Try Now

Resets all sound settings to the factory defaults.

Setting the Time and Using the Timer

Setting the current time

MENU/123 > MENU > System > Time > Clock Try Now

You can set the clock manually or automatically.

Set the Date and Time manually or automatically. You can set the current date and time using your remote.

This function is not available on certain models in specific geographical areas.

To view the time after the clock is set:

- Samsung Smart Control: Press the MENU/123 button, and then select INFO on the On-Screen Remote.
- Standard remote control: Press the INFO button.

The clock must be reset every time the power is disconnected.

Setting the clock using digital broadcast info

MENU/123 > MENU > System > Time > Clock > Clock Mode Try Now

You can make the TV automatically download time information from a digital channel and set the current time. To activate this function, set Clock Mode to Auto. If the TV is connected to a set-top box or satellite box using HDMI or Component connectors, you must set the current time manually.

This function is not available on certain models in specific geographical areas.

This function works only when the TV's antenna jack is connected to either an antenna or a cable output and is receiving digital broadcasts.

The accuracy of the time information received may differ with the channel and signal.

Setting the clock manually

MENU/123 > MENU > System > Time > Clock > Clock Set Try Now

You can set the clock manually. Set Clock Mode to Manual, and then input present date and time.

This function is not available on certain models in specific geographical areas.

If the clock is wrong in auto mode..

MENU/123 > MENU > System > Time > Clock > Time Offset Try Now

You can offset the clock in 1-hour increments by as much as -/+ 12 hours if the TV fails to display the correct automatically-set time, for whatever reason.

This function is not available on certain models in specific geographical areas.

Time Offset adjusts the time through a network connection. This function is only available if Clock Mode is set to Auto and the TV is connected to the Internet though a local area network.

The current time will be set through a network, if the TV fails to receive the time information including the broadcast signal from TV stations. (ex: Watching TV via set-top box, Satellite receiver, or etc)

Using the timers

Using the sleep timer

MENU/123 > MENU > System > Time > Sleep Timer Try Now

You can use this function to automatically shut off the TV after a pre-configured period of time. You can set the timer for 30 minute increments, for up to 3 hours.

Turning on the TV using the on timer

MENU/123 > MENU > System > Time > On Timer Try Now

You can set On Timer to make the TV turn on automatically at a specific time. You can use up to three separate configurations: On Timer 1, 2, and 3. On Timer is only available when Clock Set has already been set.

- Setup

  If you select Manual, you can highlight and select each day to select the specific days that you want On Timer to turn on the TV.

- Time
- Volume
- Source

  From the list, select a signal source for the TV to use when it turns on. If you want to play content saved in a USB device or content from an HDMI or Component source, such as a DVD player, Blu-ray player, or set-top box, connect the device to the TV before you start On Timer setup. Then, do not disconnect the device from the TV.

- Channel

  Allows you to select a channel, when Source is set to TV.

- **Music** / **Photo**

  Allows you to specify a USB device folder containing music files in the music field and/or a folder containing photos in the photo field, when **Source** is set to **USB**. If you select both a folder that contains music files and a folder that contains photo files, the TV plays the music files and displays the photos at the same time.

  - If the folder that you choose has sub-folders, you can select a sub-folder in the same fashion.
  - This function does not work properly if the selected USB device does not contain media contents or a folder has not been specified.
  - No slideshow starts if there is only one image file on the USB device.
  - Folders with long names cannot be selected.
  - Make sure to use different folder names for multiple USB devices.
  - Use a USB memory stick or multi-card reader. **On Timer** may not work with certain battery-powered USB devices, MP3 players, or PMPs because the TV may take too long to recognise the device.

Turning off the TV using the off timer

MENU/123 > **MENU** > **System** > **Time** > **Off Timer** Try Now

You can set **Off Timer** to turn off the TV automatically at a specified time. You can set up three separate configurations: **Off Timer 1**, **2** and **3**. **Off Timer** is only available when **Clock Set** has already been set.

- **Setup**

  Sets days of the week that the TV is turned off automatically. If you select **Manual**, you can highlight and select each specific day.

- **Time**

  Sets the time for the TV to turn off automatically.

Using the Screen Burn Protection and Energy Saving Functions

Preventing screen burn

MENU/123 > MENU > System > Auto Protection Time Try Now

You can use the Screen Burn Protection function to protect the screen. Still images can leave burned-in after-images if left on the screen for a long period of time. Select a time setting from the list. If a still image is shown on the screen for longer than the time that you selected, the TV automatically activates the Screen Burn Protection function.

Reducing the energy consumption of the TV

MENU/123 > MENU > System > Eco Solution Try Now

You can adjust the brightness level of the TV and prevent overheating to reduce overall power consumption.

- Energy Saving Try Now

  Allows you to select a brightness setting from the list to reduce the TV's power consumption.

- Eco Sensor Try Now

  Automatically adjusts the brightness level of the TV, according to the ambient light level, to reduce power consumption. If the Eco Sensor has adjusted the screen's brightness level, you can select the Min. Backlight to manually adjust the minimum screen brightness.

  When the Eco Sensor is set to On, the screen is darker than usual.

- No Signal Power Off Try Now

  Allows you to select a time from the list. If no signal has been received for a specified duration, the TV automatically cuts off the power to reduce power consumption.

- Auto Power Off Try Now

  Automatically turns off the TV to prevent overheating when the TV remains on for the specified period of time without any user input.

- Motion Lighting Try Now

  Adjusts the brightness in response to on-screen movements to reduce power consumption.

  This function is only available when Picture Mode is set to Standard.

  This function is not available when the TV is in the 3D mode.

  This function is deactivated when you adjust a picture quality setting, such as Contrast and Brightness.

Using Anynet+ (HDMI-CEC)

You can use the TV's remote control to control external devices that are connected to the TV by an HDMI cable and that support Anynet+ (HDMI-CEC). Note that Anynet+ (HDMI-CEC) can only be set by using the remote control.

Setting up Anynet+ (HDMI-CEC)

MENU/123 > MENU > System > Anynet+ (HDMI-CEC) Try Now

- Anynet+ (HDMI-CEC) Try Now

  You can enable or disable Anynet+ (HDMI-CEC). Set to Off or On to disable or enable all Anynet+ related functions.

- Auto Turn Off Try Now

  When set to Yes, turns off Anynet+ compatible external devices when the TV is turned off.

  This function is not supported by some Anynet+ compatible devices.

- Search for Devices Try Now

  Automatically searches for and identifies Anynet+ (HDMI-CEC) compatible external devices that are connected to the TV.

Using Anynet+ (HDMI-CEC)

Viewing Anynet+ (HDMI-CEC)-compliant devices

After connecting external devices to the TV, select MENU/123 > MENU > System > Anynet+ (HDMI-CEC) > Search for Devices. The TV displays a list of Anynet+ (HDMI-CEC)-compliant devices that you can set up as Anynet+ (HDMI-CEC)-enabled devices (i.e., devices that can be controlled with the TV's remote control). To set up an Anynet+ (HDMI-CEC)-compliant device as an Anynet+ (HDMI-CEC)-enabled device, you must select it on the Source screen. Follow the instructions in the next section.

Setting up as an Anynet+ (HDMI-CEC)-enabled device

1. Press the SOURCE button. The Source screen appears. Select a connected device, and then press the down directional button.
2. Select Anynet+ (HDMI-CEC) from the Tools list. The selected device is set up as an Anynet+ (HDMI-CEC)-enabled device. The following menu options are available.

   The menu options available in the pop-up menu may differ with the external device.

- **Anynet+ (HDMI-CEC)**

  Sets up the selected device as an Anynet+ (HDMI-CEC)-enabled device and then displays a list of Anynet+ (HDMI-CEC)-compliant devices connected to the TV. Select View TV to exit Anynet+ (HDMI-CEC), and start watching TV.

Read before connecting an Anynet+ (HDMI-CEC)

- You can configure the TV's universal remote control to control third-party cable boxes, Blu-ray players, and home theatres that do not support HDMI-CEC. For more information, refer to "Controlling External Devices with the TV Remote - Using the Universal Remote."
- Anynet+ cannot be used to control external devices that do not support HDMI-CEC.
- Anynet+ devices must be connected to the TV with an HDMI cable. Note that some HDMI cables may not support Anynet+ (HDMI-CEC).
- The TV remote control may not work under certain circumstances. If this occurs, select the Anynet+ device again.
- Anynet+ (HDMI-CEC) works only with external devices that support HDMI-CEC and only when those devices are either in standby mode or turned on.
- Anynet+ (HDMI-CEC) can control up to 12 compatible external devices (up to 3 of the same type). With home theatre systems, however, the only one system can be controlled.
- To listen to 5.1-channel audio from an external device, connect the device to the TV via an HDMI cable and connect the home theatre system directly to the TV's digital audio output connector.
- A home theatre system that has been connected to the TV with an HDMI cable and an optical cable only supports 2-channel audio. 5.1-channel audio is, however, available for digital broadcasts with 5.1-channel audio.

Updating the TV's Software

MENU/123 > MENU > Support > Software Update Try Now

You can view your TV's software version and update it if necessary.

Updating the TV's software to the latest version

MENU/123 > MENU > Support > Software Update > Update now Try Now

You can update your TV's software by downloading the update from the Internet directly to your TV or copying the update from a USB device that contains it to your TV.

- This function requires an Internet connection.
- Save the update package in the USB device's top-level folder. Otherwise, the TV will not be able to locate the update package.

⚠ **DO NOT turn off the TV's power until the update is complete. The TV turns off and on automatically after completing the software update. All video and audio settings return to the default settings after a software update.**

Updating the TV automatically

MENU/123 > MENU > Support > Software Update > Auto update Try Now

If the TV is connected to the Internet, you can have the TV's software update itself automatically while you are watching the TV. When the background update is completed, it is applied the next time the TV is used.

- This function may take a longer time if a different networking function is running concurrently.
- This function requires an Internet connection.
- If you agree to the Smart Hub terms and conditions, **Auto update** is set to **On** automatically. If you do not want the TV's software to update itself automatically, set **Auto update** to **Off**.

Protecting the TV from Hacking and Malicious Code

MENU/123 > MENU > System > Smart Security Try Now

You can use Smart Security to protect the TV from hacking and malicious code when connected to the Internet.

Checking the TV and connected storage for malicious code

MENU/123 > MENU > System > Smart Security > Scan Try Now

You can scan the TV and connected media to detect the presence of malicious code. If there is no malicious code detected, a notification window appears on the screen.

If malicious code is detected.

If malicious code is found, the results of the scan will appear on the screen. This result window displays all malicious code found. You can quarantine (isolate) the code from executing.

1. Select all the malicious code to quarantine.
2. Select Isolate. These options relocate the selected malicious code to the Isolated List.

   The Isolated List displays all quarantined malicious codes.

Configuring additional functions

MENU/123 > MENU > System > Smart Security > Settings Try Now

- **Antivirus**

  Monitors the TV in real-time to prevent viruses from infecting the TV.

- **Network Security**

  Protects the TV from hacking to minimize a leaks of private information.

- **Camera**

  Permits the cameras connected to the TV to be used.

- **Microphone**

  Permits the microphones connected to the TV to be used.

- **Auto Scan**

  Makes the TV automatically scan itself and connected storage media when it is turned on.

- **Auto Isolate**

  Adds malicious codes found during the scanning process to the Isolated List automatically.

Using Other Functions

Running the accessibility functions quickly

MENU/123 > MENU > System > Accessibility Try Now

You can use the Accessi bility Shortcuts menu to quickly run the accessibility functions for the impaired. Press and hold the button on the Samsung Smart Control. The Accessibility Shortcuts menu lists the Voice Guide, Menu Transparency, High Contrast, Enlarge, and Multi-output Audio menu options.

Even if Voice Guide is set to Off or the Mute mode is activated, you can run the Voice Guide function from the Accessibility Shortcuts menu.

Enabling voice guides for the visually impaired

MENU/123 > MENU > System > Accessibility > Voice Guide Try Now

You can activate Voice Guides that describe the menu options aloud to aid the visually impaired. To activate this function, set Voice Guide to On. Then the TV provides Voice Guides for focus movement, channel change, volume change, programme information, schedule viewing, programme recording, other TV functions, and various content on the Web Browser, Search or MY CONTENT.

The Voice Guide is provided in the language that is specified on the Menu Language screen. However, some languages are not supported by Voice Guide even though they are listed in the Menu Language screen. English is always supported.

If Voice Guide is set to On, the Samsung Smart Control's motion sensor does not work. To use the motion sensitivity sensor, set Voice Guide to Off.

If Voice Guide is set to On, the Motion Control function is disabled. To enable this function again, set Voice Guide to Off.

Changing the volume, speed, and pitch of the voice guide

You can configure the volume, speed, pitch and level of the Voice Guide.

- Volume

  Changes the Voice Guide's volume level.

- Pitch

  Tunes the pitch of the Voice Guide.

- Speed

  Changes the Voice Guide's tempo.

Adjusting the menu transparency

MENU/123 > MENU > System > Accessibility > Menu Transparency Try Now

You can adjust the menu's transparency.

Setting High Contrast to On automatically switches the menu display mode to opaque. You cannot manually change the Menu Transparency settings.

White text on black background (high contrast)

MENU/123 > MENU > System > Accessibility > High Contrast Try Now

You can change major service screens to white text on a black background or change the transparent TV menus to opaque so that text can be more easily read. To activate this function, set High Contrast to On.

Enlarging font (for the visually impaired)

MENU/123 > MENU > System > Accessibility > Enlarge Try Now

You can zoom in the font on the screen. To activate this function, set Enlarge to On.

Learning about the remote control (for the visually impaired)

MENU/123 > MENU > Support > e-Manual > Learn About your Remote Control Try Now

This function helps individuals with a visual impairment to learn the positions of the buttons on the remote control. When this function is activated, you can press a button on the remote control and the TV will tell you its name. To return to the previous screen, press the RETURN button twice. To exit, press the EXIT button twice.

Listening to the TV through Bluetooth headphones (for the hearing impaired)

MENU/123 > MENU > Sound > Speaker Settings > Bluetooth Headphones > Multi-output Audio

You can turn on both of the TV speaker and Bluetooth headphones at the same time. The audibly impaired can adjust the TV volume, you can set the volume of the Bluetooth headphones to be louder than TV speaker.

When you connect the Bluetooth headphones to the TV, Multi-output Audio menu is activated. For more information about connecting Bluetooth headphones to the TV, refer to "Listening to the TV through Bluetooth headphones"

Using the Indian Cinema Mode

MENU/123 > MENU > System > Indian Cinema Mode

When you set Indian Cinema Mode to On, the TV provides an optimal picture and sound for popular content.

This function is only available in specific geographical areas.

Changing the menu language

MENU/123 > MENU > System > Menu Language Try Now

You can use this function to change the menu language. Choose a language from the list.

Setting up a password

MENU/123 > MENU > System > Change PIN Try Now

You can set a Personal Identification Number (PIN) to lock channels, reset the TV, and change TV settings.

The PIN input window appears. Enter a PIN. Enter it again to confirm it. The default PIN is 0000.

If you forget your PIN, you can reset it with your remote control. With the TV turned on, press the following buttons on the remote control to reset the PIN to 0000: MUTE → +(Volume Up) → RETURN → —(Volume Down) → RETURN → + → RETURN.

Checking Notifications

MENU/123 > MENU > System > Notifications Try Now

You can view the list of event messages generated by the TV. Notifications appear on the screen when events such as an update release for an app or Samsung Account login/logout occurs.

To delete all notifications, select Delete All.

To check the SMART TV's service notifications in a web browser, select Service Notice.

Adjusting the viewing angle

MENU/123 > MENU > System > Auto Stand Adjustment

You can view the screen more comfortably by moving the screen to the left or right.

This function is only supported by the S9W series models.

Enabling game mode

MENU/123 > MENU > System > General > Game Mode Try Now

You can enable the game mode to optimise the TV's settings for playing video games with a gaming console, such as a PlayStation™ or Xbox™.

- The game mode is not available for normal TV viewing.
- The screen may shake somewhat.
- When the **Game Mode** is enabled, **Picture Mode** and **Sound Mode** are switched to **Game** automatically.
- To use a different external device, first disconnect the game console and disable the **Game Mode**.

Richer colours and superior picture quality (BD Wise)

MENU/123 > MENU > System > General > BD Wise Try Now

You can enhance colours and picture quality if you connect a Samsung DVD player, Blu-ray player, or home theatre system that supports **BD Wise**. When BD Wise is enabled, it automatically optimises the TV's resolution.

- This function is only available when the external device is connected via an HDMI cable.

Enabling/Disabling sound feedback

MENU/123 > MENU > System > General > Sound Feedback Try Now

You can use Sound Feedback to get audio cues as you navigate through menus and select menu options. You can set it to **Low**, **Medium**, **High**, or **Off**.

Locking/Unlocking the Control Stick

MENU/123 > MENU > System > General > Panel Lock Try Now

You can lock and unlock the front panel buttons (menu, channel, and volume) of the TV and the control stick on the back of the TV.

Showing/Hiding the Samsung logo while booting

MENU/123 > MENU > System > General > Boot Logo Try Now

You can enable or disable the Samsung logo display that appears when the TV starts up.

- This function is not available when **Samsung Instant On** is set to **On**.

Enabling the TV to boot faster

MENU/123 > MENU > System > General > Samsung Instant On Try Now

You can set **Samsung Instant On** to **On** so that the TV boots up faster.

- When **Samsung Instant On** is set to **On**, the use history of the apps that you used on the TV may be stored in the TV.
- The **Samsung Instant On** function works when you turn on the TV while its power cable is still connected after you set **Samsung Instant On** to **On**. If you disconnect, reconnect the power cable, and then turn on the TV, this function does not work.
- Even if the **Samsung Instant On** function is on, the power consumption while the TV is turned off meets the standby power consumption specification presented on the product label.

Enabling/Disabling the front indicators

MENU/123 > MENU > System > General > Light Effect Try Now

You can turn the indicators on the front of the TV on and off. When you set **Light Effect** to **Off**, it reduces the TV's power consumption.

- This function is not available on certain models in specific geographical areas.
- The colour of the TV's light may differ with the model.

Removing Flickering

MENU/123 > MENU > System > General > Anti Flicker

Change the power frequency for the cable to stop the camera from flickering.

This function is not available on certain models in specific geographical areas.

Enabling/Disabling the welcome sound

MENU/123 > MENU > System > General > Welcome Sound

You can turn on or off the welcome sound that the TV emits when it is turned on.

This function is only supported by the S9W series models.

Enabling/Disabling the stand light

MENU/123 > MENU > System > General > Cube Illumination

You can turn on or off the light emitted from the upper side of the TV stand.

This function is only supported by the S9W series models.

Registering the TV as a DivX-certified device (watching for pay DivX movies)

MENU/123 > MENU > System > DivX® Video On Demand

You can watch DivX DRM protected movies on the TV, only if it is registered as a DivX-certified device.

Digital Rights Management (DRM) functions as a technical security mechanism to protect the content provider's copyright.

You can watch recorded movies or free DivX movies without registration.

Visit the DivX website (http://www.divx.com) and log in to your user account before registering the TV as a DivX-certified device. If you do not have an account, create one.

Restoring the TV to the factory settings

MENU/123 > MENU > Support > Self Diagnosis > Reset Try Now

You can restore all TV settings (excluding the Internet and network settings) to the factory defaults.

1. Select **Reset**. The security PIN entry window appears.
2. Enter the security PIN and select **Yes**. All settings are then reset. The TV turns off and on again automatically and displays the **Setup** screen.

   For more information on **Setup**, refer to the user manual that came with the TV.

Using the TV as a display model (for retail stores)

MENU/123 > MENU > Support > Use Mode Try Now

You can turn the TV into a display model for retail environments by setting this mode to **Store Demo**.

For all other uses, select **Home Use**.

With **Store Demo**, some functions are disabled, and the TV automatically resets itself after a preset amount of time.

Backing up the TV data with UHD Evolution Kit

MENU/123 > MENU > System > UHD Evolution Kit Backup Try Now

You can upgrade your Samsung TV with the 2016 or later Evolution Kit to unlock new features and services offered by Samsung Electronics. To upgrade, you must first back up and convert the current data and apps found in your TV to make them compatible with the Evolution Kit.

To back up the TV data,

1. Select **Start**. The data in the TV is backed up.

   Do not turn the TV off or unplug the power cable of the TV during this backup.
2. When complete, select **Done**.

Teletext Feature

This function is not available on certain models in specific geographical areas.

The index page of the Teletext service gives you information on how to use the Service. For Teletext information to be displayed correctly, channel reception must be stable. Otherwise, information may be missing or some pages may not be displayed.

You can change Teletext pages by select numeric using your remote control.

Teletext on / **mix** / **off**: Activates the Teletext mode for the current channel. Press twice to overlap the Teletext mode with the current broadcasting screen. Press it one more time to exit teletext.

Store: Stores the Teletext pages.

Size: Displays the teletext on the upper half of the screen in double-size. To move the text to the lower half of the screen, press it again. For normal display, press it once again.

Hold: Holds the display at the current page, in the case that there are several secondary pages that follow automatically. To undo, press it again.

Colour buttons (**red**, **green**, **yellow**, **blue**): If the FASTEXT system is used by the broadcasting company, the different topics on a Teletext page are colour-coded and can be selected by coloured buttons. Press the colour corresponding to the topic of your choice. A new colour coded page appears. Items can be selected in the same way. To display the previous or next page, select corresponding coloured button.

Mode: Selects the Teletext mode (LIST / FLOF). If pressed during LIST mode, switches the mode to List save mode. In List save mode, you can save a Teletext page into a list using the (store) button.

Sub-page: Displays the available sub-page.

Page up: Displays the next Teletext page.

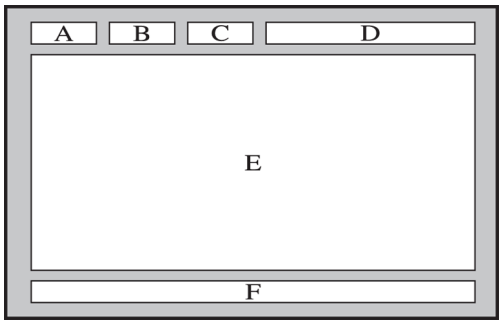
Page down: Displays the previous Teletext page.

Index: Displays the index (contents) page at any time while you are viewing Teletext.

Reveal: Displays the hidden text (answers to quiz games, for example). To display the normal screen, press it again.

Cancel: Shrinks the Teletext display to overlap with the current broadcast.

Typical Teletext page



Part	Contents
A	Selected page number.
B	Broadcasting channel identity.
C	Current page number or search indications.
D	Date and time.
E	Text.
F	Status information. FASTEXT information.

Getting Support

Support through Remote Management

MENU/123 > MENU > Support > Remote Management Try Now

If you need assistance with your TV, you can use this feature to let Samsung Electronics diagnose your TV remotely. You will need to read and agree to the service agreement before using this feature. A Samsung Electronics technician will then diagnose, repair, and update your TV remotely.

This option requires an Internet connection.

What Does Remote Service Do?

Samsung Remote Support service offers you one-on-one support with a Samsung Technician who can remotely.

- **Diagnose** your TV
- **Adjust the TV settings** for you
- **Perform a factory reset** your TV
- Install recommended **firmware updates**

How Does it Work?

Having a Samsung Tech remotely service your TV is easy.

Call the Samsung Contact Centre and ask for remote support.

Open the menu on your TV and go to the Support section.

Select Remote Management, and then read and agree to the service agreements. When the PIN screen appears, provide the PIN number to the agent.

The agent accesses your TV.

Finding the contact information for service

MENU/123 > MENU > Support > Contact Samsung

You can view the address of the Samsung website, the call centre phone number, your TV's model number, your TV's software version, the Smart Hub info, and other information you may need to get service support from a Samsung call agent or the Samsung website.

To view the Open Source Licence, press the A button.

There Is a Problem with the Picture

Testing the picture

MENU/123 > MENU > Support > Self Diagnosis > Picture Test Try Now

Before you review the list of problems and solutions below, use Picture Test to determine if the problem is caused by the TV. The Picture Test displays a high definition picture you can examine for flaws or faults.

The problem	Try this!
Flickering and Dimming	If your Samsung Television is flickering or dimming sporadically, you may need to disable some of the energy efficiency features. Disable Energy Saving (MENU/123 > MENU > System > Eco Solution > Energy Saving) or Eco Sensor (MENU/123 > MENU > System > Eco Solution > Eco Sensor).
Component Connections/Screen Colour	If the colour on your Samsung television screen is not correct or the black and white colours are off, run Picture Test (MENU/123 > MENU > Support > Self Diagnosis > Picture Test). If the test results indicate that the problem is not caused by the TV, do the following: • Confirm that the One Connect's video input connectors are connected to the correct external device video output connectors. • Check the other connections as well. If the TV is connected to an external device via a component cable, confirm that the Pb, Pr, and Y jacks are plugged into their proper connectors.
Screen Brightness	If the colours on your Samsung TV are correct but just a little too dark or bright, try adjusting the following settings first. • Go to the Picture menu and adjust the Backlight, Contrast, Brightness, Sharpness, Colour, and Tint (G/R) settings.
Ghosting, Blurring, or Juddering	If you notice ghosting or blurring on the screen, use the Auto Motion Plus function (MENU/123 > MENU > Picture > Picture Options > Auto Motion Plus) to resolve the issue.
Unwanted Powering Off	If your Samsung TV appears to turn off by itself, try disabling some of the TV's energy efficiency functions. See if Sleep Timer (MENU/123 > MENU > System > Time > Sleep Timer) has been enabled. The Sleep Timer automatically turns the TV off after a specified period of time. If the Sleep Timer has not been enabled, see if No Signal Power Off (MENU/123 > MENU > System > Eco Solution > No Signal Power Off) or Auto Power Off (MENU/123 > MENU > System > Eco Solution > Auto Power Off) has been enabled and disable them.
Problems Powering On	When the TV is turned on, the remote control receiver flashes 5 times before the screen turns on. If you are having problems powering on your Samsung television, there are a number of things to check before calling the service department. Confirm that the TV's power cord is connected correctly at both ends and that the remote control is operating normally. Make sure that the aerial cable or cable TV cable is firmly connected. If you have a cable/satellite box confirm that it is plugged in and turned on.
Unable to find a Channel	If your TV is not connected to a cable box or satellite box, run Setup (MENU/123 > MENU > System > Setup) or Auto Tuning (Broadcasting > Auto Tuning).

The problem	Try this!
The TV image does not look as good as it did in the store.	Store displays are all tuned to digital, HD (high definition) channels. If you have an analogue cable/set top box, upgrade to a digital set top box. Use HDMI or Component cables to deliver HD (high definition) picture quality. Many HD channels are upscaled from SD (Standard Definition) content. Look for a channel that is broadcasting true HD content. • Cable/Satellite Subscribers: Try HD channels from the channel lineup. • Aerial connection: Try HD channels after running the Auto Tuning function. Adjust the cable/satellite box's video output resolution to 1080i or 720p.
The picture is distorted.	The compression of video content may cause picture distortions, especially in fast moving pictures from sports programmes and action movies. A weak or bad quality signal can cause picture distortions. This is not an issue with the TV. Mobile phones used close to the TV (within 1m) may cause noise in analogue.
The colour is wrong or missing.	If you're using a Component connection, make sure that the Component cables are connected to the correct jacks. Incorrect or loose connections may cause colour problems or a blank screen.
The colour is poor or the picture is not bright enough.	Go to the Picture menu and then adjust the Picture Mode, Brightness, Sharpness, and Colour settings. See if Energy Saving (MENU/123 > MENU > System > Eco Solution > Energy Saving) has been enabled. Try resetting the picture. (MENU/123 > MENU > Picture > Reset Picture)
There is a dotted line on the edge of the screen.	Change Picture Size to 16:9. Change the cable/satellite box resolution.
The picture is black and white.	If you are using AV composite input, connect the video cable (yellow) to the TV's green component jack.

If the test picture does not appear or there is noise or distortion, the TV may have a problem. Contact Samsung's Call Centre for assistance.

If the test picture is displayed properly, there may be a problem with an external device. Please check the connections.

If the problem persists, check the signal strength or refer to the external device's user manual.

I Can't Hear the Sound Clearly

Testing the sound

MENU/123 > MENU > Support > Self Diagnosis > Sound Test Try Now

This function is not available on certain models in specific geographical areas.

If the TV plays the Sound Test melody without distortion, there may be a problem with an external device or the broadcast signal's strength.

The problem	Try this!
There is no sound or the sound is too low at maximum volume.	Check the volume control of the device (cable/satellite box, DVD, Blu-ray, etc.) connected to your TV.
The picture is good but there is no sound.	Set MENU/123 > MENU > Sound > Speaker Settings > Speaker Select to TV Speaker. If you are using an external device, check the device's audio output option. (For example, you may need to change your cable box's audio option to HDMI if the box connected to your TV is using an HDMI cable.) To listen to the computer sound, connect the external speaker to the computer's audio output connector. If your TV has a headphone jack, make sure there is nothing plugged into it. Reboot the connected device by disconnecting and then reconnecting the device's power cable.
The speakers are making an odd sound.	Make sure that the audio cable is connected to the correct audio output connector on the external device. For aerial or cable connections, check the signal information. A low signal level may cause sound distortions. Run Sound Test (MENU/123 > MENU > Support > Self Diagnosis > Sound Test).

I Can't See 3D Images Clearly

Testing 3D picture quality

MENU/123 > MENU > Support > Self Diagnosis > 3D Picture Test Try Now

If the test picture does not appear or there is noise or distortion, the TV may have a problem. Contact Samsung's Call Centre for assistance.

This function is not supported by the S9W series models.

To test 3D picture quality, you must be wearing 3D glasses and the glasses and the TV must be paired.

The problem	Try this!
The 3D glasses are not working correctly.	Make sure the glasses are powered on. The 3D feature may not work properly if there is another 3D product or an electronic device running nearby. If there is a problem, keep other electronic devices as far away as possible from the 3D Active Glasses.
I can't see 3D images clearly.	The ideal viewing distance is three times or more the height of the screen. We also recommend watching 3D content with your eyes level with the screen.
The batteries in the 3D glasses are discharged.	Turn off the 3D glasses when they are not in use. If you leave the 3D glasses on, the battery lifespan is shortened.

There Is a Problem with the Broadcast

The problem	Try this!
The TV is not receiving all channels.	• Confirm that the coaxial cable is securely connected to the TV. • Run Setup (MENU/123 > MENU > System > Setup) or Auto Tuning (MENU/123 > MENU > Broadcasting > Auto Tuning). • If you are using an aerial, verify it is positioned correctly and the all the connections are secure.
The picture is distorted.	The compression of the video content may cause picture distortions. This is especially true with fast moving pictures from sports programmes and action movies. A weak signal can cause picture distortions. This is not a problem with the TV.

My Computer Won't Connect

The problem	Try this!
The "Mode Not Supported" message appears.	Set your PC's output resolution so it matches a resolution supported by the TV.
The video is OK but there is no audio.	If you are using an HDMI connection, check the audio output setting on your PC. If you are using an HDMI-to-DVI cable, a separate audio cable is required.

I Can't Connect to the Internet

The problem	Try this!
The wireless network connection failed.	Confirm your wireless modem/router is on and connected to the Internet.
The software update over the Internet has failed.	Check the network connection status (MENU/123 > MENU > Network > Network Status). If the TV is not connected to a network, connect to a network. The upgrade stops if you already have the latest software version.

Anynet+ (HDMI-CEC) Isn't Working

The problem	Try this!
Anynet+ does not work.	Confirm that the device is an Anynet+ device. The Anynet+ system supports Anynet+ devices only. Check if the power cord of the Anynet+ device is properly connected. Check the cable connections of the Anynet+ device. Go to Anynet+ (HDMI-CEC) (MENU/123 > MENU > System > Anynet+ (HDMI-CEC)) and see if Anynet+ (HDMI-CEC) has been set to On. Check whether the TV remote control is in TV mode. Check whether the remote control is Anynet+ compatible. Anynet+ may not function when some other functions are active, including Channel Search, Smart Hub, Plug & Play, etc. If you have disconnected and then reconnected the HDMI cable, scan for devices again or turn your TV off and on.
I want to start Anynet+.	Check if the Anynet+ device is properly connected to the TV, and then select the Anynet+ (HDMI-CEC) (MENU/123 > MENU > System > Anynet+ (HDMI-CEC)) menu to see if Anynet+ (HDMI-CEC) is set to On.
I want to exit Anynet+.	Select View TV from the Anynet+ menu. Select a non-Anynet+ device from the Source list.
The message "Connecting to Anynet+ device." or "Disconnecting from Anynet+ device" appears on the screen.	You cannot use the remote control when you are configuring Anynet+ or switching to a viewing mode. Use the remote control after the TV has completed the Anynet+ configuration or has switched to a viewing mode.
The Anynet+ device won't play.	You cannot use the play function when Setup is in progress.
The connected device is not displayed.	Check whether the device supports Anynet+. Check whether the HDMI cable is properly connected. Go to Anynet+ (HDMI-CEC) (MENU/123 > MENU > System > Anynet+ (HDMI-CEC)) and see if Anynet+ (HDMI-CEC) has been set to On. Scan for Anynet+ devices again. Anynet+ devices must be connected to the TV using an HDMI cable. Make sure the device is connected to your TV with an HDMI cable. Some HDMI cables may not support Anynet+. If the connection is terminated because there has been a power failure or the HDMI cable has been disconnected, please scan for the device again.
The TV audio is not being played through the receiver.	Connect an optical cable to the TV and the receiver. ARC enables the TV to output digital sound via the HDMI (ARC) port. However, ARC is only available when the TV is connected to an audio receiver that supports ARC.

I Have Trouble Launching/Using Apps

The problem	Try this!
I launched an app, but it's in English. How can I change the language?	Languages supported by the app may be different from the user interface language. The ability to change the language depends on the service provider.
My application is not working.	Check with the service provider. Refer to the Help section on the application service provider's website.

My File Won't Play

The problem	Try this!
Some files can't be played.	This problem may occur with high-bitrate files. Most files can be played back, but you might experience problems with high-bitrate files.

I Want to Reset the TV

Reset	Path	Description
Reset Settings	MENU/123 > MENU > Support > Self Diagnosis > Reset	Reset Picture, Sound, Channel, Smart Hub, and all other settings, except for the network settings, default settings.
Resetting Smart Hub	MENU/123 > MENU > Smart Hub > Reset Smart Hub	Resets all Smart Hub settings to their factory defaults and deletes all information related to Samsung accounts, linked service accounts, Smart Hub service agreements, and Smart Hub applications.

Other Issues

The problem	Try this!
The TV is hot.	Watching TV for an extended period of time causes the panel to generate heat. The heat from the panel is dissipated through internal vents running along the top of the TV. The bottom, however, may feel hot to the touch after extended use. Children watching TV need constant adult supervision to prevent them from touching the TV. This heat, however, is not a defect and does not affect the TV's functionality.
The picture won't display in full screen.	HD channels will have black bars on either side of the screen when displaying upscaled SD (4:3) content. Black bars will appear at the top and bottom of the screen when you watch movies that have aspect ratios different from your TV. Adjust the picture size options on your external device or set the TV to full screen.
The "Mode Not Supported" message appears.	The output resolution of the attached device is not supported by the TV. Check the TV's supported resolutions and adjust the external device's output resolution accordingly.
The Subtitles item in the TV menu is greyed out.	You cannot select the Subtitles menu if you have selected a source connected to the TV via HDMI or Component. To view captions, turn on the external device's caption function.
The TV smells of plastic.	This smell is normal and will dissipate over time.
The TV is tilted to the side.	Remove the base stand from the TV and reassemble it.
The Broadcasting option has been deactivated.	Broadcasting is only available when the Source is set to TV. The Broadcasting menu cannot be accessed while you watch TV using a cable box or satellite receiver.
The settings are lost after 5 minutes or every time the TV is turned off.	If the Use Mode is set to Store Demo, the TV's audio and video settings are automatically reset every 5 minutes. Change the Use Mode (MENU/123 > MENU > Support > Use Mode) to Home Use.
There is an intermittent loss of audio or video.	Check the cable connections and reconnect them. Loss of audio or video can be caused by using overly rigid or thick cables. Make sure the cables are flexible enough for long term use. If you are mounting the TV to a wall, we recommend using cables with 90-degree connectors.

The problem	Try this!
There are small particles on the TV's bezel.	This is part of the product's design and is not a defect.
The PIP menu is not available.	PIP functionality is only available when you are viewing video from an HDMI or Component source on the main screen.
A POP (TV's internal banner ad) appears on the screen.	Change the Use Mode (MENU/123 > MENU > Support > Use Mode) to Home Use.
The TV is making a popping noise.	The expansion and contraction of the TV's outer casing may cause a popping noise. This does not indicate a product malfunction. The TV is safe to use.
The TV is making a humming noise.	Your TV utilises high-speed switching circuits and high levels of electrical current. Depending on the TV's brightness level, the TV may seem slightly noisier than a conventional TV. Your TV has undergone strict quality control procedures that meet our demanding performance and reliability requirements. Some noise coming from the TV is considered normal and is not an acceptable cause for an exchange or refund.

Read Before Using 3D Mode

This function is not supported by the S9W series models.

3D precautions

⚠ Warning

- When viewing a 3D video under a fluorescent lamp (50 Hz - 60 Hz) or 3-wavelength lamp, you may notice a small amount of screen flickering.

  If this symptom occurs, dim or turn off the light.

- Switching the input mode while watching a 3D movie may disable the 3D function on the TV.

  If this symptom occurs, the 3D glasses may automatically turn off.

- If you lie on your side while watching TV with 3D active glasses, the picture may appear dark or may not be visible. The actual 3D effect may be experienced differently depending on the viewer. The 3D effect may not be visible if the visual ability of your left eye differs greatly from the visual ability of your right eye.
- If a part of the 3D glasses or lenses is defective or damaged, it cannot be repaired and the glasses should be replaced. If the glasses stop working within the warranty period, the glasses can be repaired or replaced for free. If the glasses have been damaged due to the fault of the customer or the warranty period has expired, a new pair of glasses will have to be purchased.
- If the eye sight in one of your eyes differs greatly from the eye sight in the other eye, you may perceive 3D effects to a lesser degree than other persons or may not perceive 3D effects at all.
- Ensure you are within the working distance of the glasses when you view a 3D video.

  The images may not be viewable in 3D if you move outside of the working distance for 3 seconds.

  If the 3D glasses are moved outside of their working distance, the signal from the TV will disconnect and the glasses' 3D function will turn off after several seconds. When this happens, the red LED will turn on for 3 seconds.

- The 3D glasses may not work properly due to interference from other 3D products or electronic devices that operate on the 2.4 GHz frequency such as a microwave oven or Internet AP. If the 3D function malfunctions due to interference, please move all other electronic or wireless communication devices as far away from the glasses and the TV as possible.
- The vividness of the image may appear degraded if you view 3D video in a place that is exposed to direct sunlight or illumination.
- The 3D glasses may malfunction if there is an electric field or metallic object such as a steel plate nearby. Keep the glasses as far away as possible from electric fields and metallic objects.
- With SSG-3570 model glasses, the glasses may power off if you remain stationary while viewing 3D video for an extended period of time.
- With SSG-3570 model glasses, if the 3D glasses do not function immediately after you put them on when the TV is in 3D mode, take them off and then put them back on.

⚠ Caution

IMPORTANT HEALTH AND SAFETY INFORMATION FOR 3D IMAGES. READ THE FOLLOWING CAUTIONS BEFORE YOU OR YOUR CHILD USE THE 3D FUNCTION.

- Adults should frequently check on children who are using the 3D function. If there are any complaints of tired eyes, headaches, dizziness, or nausea, stop the child from viewing the 3D TV and ensure that they rest.
- Do not use the 3D glasses for other purposes such as general wear, sunglasses, protective goggles, etc.
- Some viewers may experience discomfort such as dizziness, nausea, and headaches while viewing 3D TV. If you experience any of these symptoms, stop viewing the 3D TV, remove the 3D glasses, and rest for awhile.
- Watching 3D pictures for an extended period of time may cause eye strain. If you experience any eye strain, stop viewing the 3D TV, remove the 3D glasses, and rest for awhile.
- Do not use the 3D function or 3D glasses while walking or moving around. Using the 3D function or 3D Active Glasses while moving around may result in injury from running into objects, tripping, and/or falling.
- Do not sleep with the 3D glasses on. You can damage or break the temples.
- The temples on your 3D glasses are not foldable. Forcing the temples to fold will damage the 3D glasses.
- With SSG-3570 model glasses, do not shake your 3D glasses repeatedly. Shaking the glasses will power them on and can cause the battery to discharge faster than it would normally.
- With SSG-5100GB and SSG-5150GB models glasses, there is a danger of explosion if the battery is incorrectly replaced.
- With SSG-5100GB and SSG-5150GB models glasses, make sure to replace the battery with the same type.

⚠ Safety precautions

The following safety instructions are given to ensure your personal safety and prevent property damage. Please read the following to ensure the proper use of the product.

- Do not place the product in a location exposed to direct sunlight, heat, fire, or water. Exposure may result in a product malfunction or fire.
- Do not apply force to the lenses of the 3D glasses. Do not drop or bend the product. Applying force, dropping, or bending may result in a 3D glasses malfunction.
- Keep the components of the 3D glasses out of reach of children. Especially, ensure children do not swallow any of the components. If your child swallows a component, consult your doctor immediately.
- When cleaning the product, do not spray water or cleaner directly onto the surface of the product. Spraying water or cleaner directly onto the glasses may result in fire or electric shock, damage to the product's surface, or cause the indicator labels on the product's surface to come loose.
- Do not apply chemicals containing alcohol, solvent, or surfactant such as wax, benzene, thinner, pesticide, air freshener, lubricant, or cleaner to the product. These chemicals may cause the product's exterior to be discoloured or cracked, or labels or instructions to be removed. Use only a soft cloth such as superfine fibers or cotton flannels for cleaning the product as the surface or the lenses easily crack. Because the product can be easily scratched with foreign substances, make sure to dust off the cloth before using.
- Do not disassemble, or attempt to repair or modify your 3D active glasses by yourself.
- Be careful not to let the temple ends of the 3D active glasses harm your eye.
- Do not sleep with the 3D glasses on. You can break the arms.
- Use your hands to put on or remove the 3D glasses.
- For SSG-5100 and SSG-5150 model glasses, use only the specified standard batteries. When replacing the battery, insert the battery so that its polarity (+, -) is correct. Failing to do so may damage the battery or result in fire, personal injury or environmental damage caused by liquid leaking from the battery.
- For SSG-5100 and SSG-5150 model glasses, keep the used battery out of the reach of children so that they do not accidently swallow it. If your child swallows the battery, consult your doctor immediately.
- Swallowing the cylindrical (button type) battery can cause serious damage to your internal organs. If this happens, contact a doctor immediately.

Supported Resolutions for 3D Modes

This function is not supported by the S9W series models.

These specifications apply to the 16:9 display ratio only.

HDMI

- 3D Mode: (L/R), (T/B)

Resolution	Frequency (Hz)
1280 x 720p	50 / 60
1920 x 1080i	50 / 60
1920 x 1080p	24 / 25 / 30 / 50 / 60
3840 x 2160p	24 / 25 / 30 / 50 / 60

Component

Resolution	Frequency (Hz)
1280 x 720p	59.94 / 60
1920 x 1080i	59.94 / 60
1920 x 1080p	23.98 / 24 / 29.97 / 30 / 59.94 / 60

Videos/Photos

Refer to "Read Before Playing Photo, Video, or Music Files."

Supported Resolutions for each of UHD Input Signals

- Resolution: 3840 x 2160p, 4096 x 2160p

  The HDMI connection with **HDMI UHD Color** set to **Off** supports up to UHD 50P/60P 4:2:0 input signals, while the HDMI connection with **HDMI UHD Color** set to **On** supports up to UHD 50P/60P 4:4:4 and 4:2:2 input signals.

If HDMI UHD Color is set to Off

Frame rate (fps)	Colour Depth / Chroma Sampling	RGB 4:4:4	YCbCr 4:4:4	YCbCr 4:2:2	YCbCr 4:2:0
50 / 60	8 bit	-	-	-	O

If HDMI UHD Color is set to On

Frame rate (fps)	Colour Depth / Chroma Sampling	RGB 4:4:4	YCbCr 4:4:4	YCbCr 4:2:2	YCbCr 4:2:0
50 / 60	8 bit	O	O	O	O
	10 bit	-	-	O	O
	12 bit	-	-	O	O

Read Before Using Voice, Motion, or Face Recognition

Precautions for voice, motion, and face recognition

Face recognition

- This product saves thumbnail images of users' faces for use during the Face Login.
- Logging into the Smart Hub via Face Recognition may be less secure than logging in using an ID and password.

Using the TV camera

- Under some circumstances and under certain legal conditions, the use/misuse of the TV camera may result in illegal actions. There may be obligations under local privacy laws regarding the protection of individuals concerning personal data and on the free movement of such data, and possibly other laws including criminal laws regulating camera surveillance both in the workplace and elsewhere.
- By using the TV camera, users agree that it will not be used (i) in locations where cameras are generally prohibited (such as bathrooms, locker rooms or changing rooms), (ii) in any manner that will result in an invasion of a person's privacy, or (iii) in violation of any applicable laws, regulations or statutes.
- When you are no longer using the camera, keep it retracted inside the TV. This prevents any inadvertent or unintentional camera operation.

Motion Control

- **Motion Control** is worked through the camera connected to the TV. For **Motion Control** to work, you must be within the camera's recognition range. The camera's recognition range differ with the ambient light level and other factors.
- Run the **Motion Control Environment Test** before using Motion Control to determine the camera's recognition range.
- You may experience physical fatigue when using **Motion Control** for extended periods.

Voice Recognition

- When your TV is a 9000 series model, or your TV does not have the built-in camera with the SEK-3500 series models of UHD Evolution Kit installed, we recommend that you use the Samsung Smart Control to use this function.
- **Voice Recognition** is not available in all languages, dialects, or regions. The performance differs with the language chosen, voice volume, and ambient noise levels in the surrounding area.
- Voice Text Input requires that you agree to any third-party app's voice privacy policy.
- Voice Text Input lets you enter text using voice commands instead of a mouse, keyboard, or remote control. This feature is particularly useful for searching, browsing the web, and using applications.
- You must agree to the following privacy notices before using Interactive **Voice Recognition**:
  - Voice Recognition Privacy Notice, Nuance Privacy Notice

Requirements for using voice, motion, or face recognition

Requirements for using voice recognition

- The voice recognition rate differs with the volume/tone, pronunciation, and ambient sound environment (TV sound and ambient noise).
- Say the command 1.2m to 1.8m from the microphone on the Samsung Smart Control. The optimal volume for voice commands is between 75 dB and 80 dB.

Requirements for Using Motion Recognition

- Be sure to use Motion Control within recommended distances:
  - TV Camera (Built-in): between 1.5m and 3.5m
  - TV Camera (Sold Separately): between 1.5m and 4m
- The actual recognition range may differ with the camera angle and other factors.
- You must be located within a range of camera lens, because Motion Control relies on the TV's built-in camera. Adjust the camera's angle using the wheel on the back of the camera. Do not point the camera directly at the sun or any other light source or obstruct its view.
- For the camera to recognise movement, you must stand out from the background.
- The appropriate ambient brightness is 50 to 500 lux. (100 Lux: Bathroom, 400 Lux: Living Room)
- Avoid direct sunlight when using Motion Control.
- Run the **Motion Control Environment Test** to assess the camera's recognition range before using Motion Control.

Requirements for using Face Recognition

- Be sure to use Face Recognition within recommended distances:
  - TV Camera (Built-in): between 1.5m and 3.5m
  - TV Camera (Sold Separately): between 1.5m and 4m
- The actual recognition range may differ with the camera angle and other factors.
- The appropriate ambient brightness is 50 to 500 lux. (100 Lux: Bathroom, 400 Lux: Living Room)
- Face Recognition can recognise up to 5 different users at a time.
- The TV may have difficulty recognising twins and people with similar faces as two different individuals.
- Note the following when using Face Recognition:
  - Do not cover your face with a hat, a pair of sunglasses, or your hair.
  - Your entire face must be visible to the camera. Avoid shadows over your face. Shadows prevent the camera from recognising faces accurately.
  - Keep your expression as neutral as possible. In addition, keep your mouth closed and as neutral as possible.
  - When you log into your Samsung account, your facial expression must be the same as the facial expression you had when you registered.

Read Before Using Apps

- Due to the product characteristics featured on the Samsung Smart Hub, as well as limitations in available content, certain features, applications, and services may not be available on all devices or in all territories. Some Smart Hub features may also require additional peripheral devices or membership fees. Visit http://www.samsung.com for more information on specific device information and content availability. Services and content availability are subject to change without prior notice.
- Samsung Electronics takes no legal responsibility whatsoever for any interruption of app services caused by the service provider for any reason.
- Application services may be provided in English only and available content may differ with the area.
- For more information about applications, visit the applicable service provider's website.
- An unstable Internet connection may cause delays or interruptions. In addition, applications may terminate automatically depending on the network environment. If this occurs, check your Internet connection and try again.
- Application services and updates may become unavailable.
- Application content is subject to change by the service provider without prior notice.
- Specific services may differ with the version of the application installed on the TV.
- An application's functionality may change in future versions of the application. If this occurs, run the application's tutorial or visit the service provider's website.
- Depending on the service provider's policies, certain applications may not support multitasking.

Read Before Using the Web Browser

- The browsing screen may differ from the one on your computer.
- The web browser is not compatible with Java applications.
- You cannot download files. If you attempt to download a file, you will receive an error message instead.
- The web browser may not be able to access certain websites.
- Playing Flash videos may be restricted.
- E-commerce for online purchases is not supported.
- With websites that have scrollable windows, scrolling a window can result in corrupted characters.
- ActiveX is not supported.
- Certain options are not accessible in Link Browsing mode. (Switch to Pointer Browsing to activate those options.)
- Only a limited number of fonts are supported. Certain symbols and characters may not be displayed properly.
- The response to remote commands and the resulting on-screen display may be delayed while a webpage is loading.
- Loading a webpage may be delayed or suspended completely with certain operating systems.
- The copy and paste operations are not supported.
- When composing an email or a simple message, certain functions such as the font size and colour selection may not be available.

- There is a limit to the number of bookmarks and the size of the log file that can be saved.
- The number of windows that can be opened concurrently differs with the search conditions and the TV model.
- The web browsing speed will differs with the network environment.
- Playing embedded video automatically disables PIP. Video playback may not commence after PIP is disabled. In this case, you will have to reload the page.
- The web browser supports .mp3 audio files only.
- If the **Clock Set** (**MENU/123** > **MENU** > **System** > **Time** > **Clock**) has not been set, the browsing history will not be saved.
- The browsing history is saved from latest to oldest, with the oldest entries being overwritten first.
- Depending on the types of video/audio codecs supported, it might not be possible to play certain video and audio files while playing Flash content.
- Video sources from PC-optimised streaming service providers may not play properly on our proprietary web browser.
- Using the on-screen QWERTY keyboard automatically disables PIP. (Except when entering a URL.)

Read Before Playing Photo, Video, or Music Files

Limitations on use of photo, video, and music files

- The TV supports MSC (Mass Storage Class) USB devices only. MSC is a class designation for mass storage devices. Types of MSC devices include external hard drives, flash card readers, and digital cameras. (USB hubs are not supported.) These kinds of devices must be connected directly to the TV's USB port. The TV may not be able to recognise the USB device or read the files on the device if it is connected to the TV via a USB extension cable. Do not disconnect the USB device while transferring files.
- When connecting an external hard drive, use the USB (HDD) port. We recommend that you use an external hard drive with its own power adapter.
- Certain digital cameras and audio devices may not be compatible with the TV.
- If there are multiple USB devices connected to the TV, the TV might not be able to recognise some or all the devices. USB devices that use high-power input should be connect the USB [5V, 1A] port.
- The TV supports the FAT, exFAT, and NTFS file systems.
- After sorting files in the Folder view mode, the TV can display up to 1000 files per folder. If the USB device contains more than 8,000 files and folders, however, some files and folders might not be accessible.
- The Picture Transfer Protocol connection mode is available only for digital cameras. If you connect a smartphone or tablet to the TV using PTP mode, the TV will not recognise it.
- Be sure to connect a USB or external Hard Drive, supporting USB 3.0, to the USB 3.0 port.
- Certain files, depending on how they were encoded, may not play on the TV.
- Certain files are not available depending on the model.

Supported external subtitles

Name	Format
MPEG-4 Timed text	.ttxt
SAMI	.smi
SubRip	.srt
SubViewer	.sub
Micro DVD	.sub or .txt
SubStation Alpha	.ssa
Advanced SubStation Alpha	.ass
Powerdivx	.psb
SMPTE-TT Text	.xml

Supported internal subtitles

Name	Container
Xsub	AVI
SubStation Alpha	MKV
Advanced SubStation Alpha	MKV
SubRip	MKV
VobSub	MKV
MPEG-4 Timed text	MP4
TTML in smooth streaming	MP4
SMPTE-TT text	MP4
SMPTE-TT PNG	MP4

Supported image formats and resolutions

File extension	Format	Resolution
*.jpg *.jpeg	JPEG	15360x8640
*.png	PNG	4096x4096
*.bmp	BMP	4096x4096
*.mpo	MPO	15360x8640

Supported music formats and codecs

File extension	Format	Codec	Note
*.mp3	MPEG	MPEG1 Audio Layer 3	
*.m4a *.mpa *.aac	MPEG4	AAC	
*.flac	FLAC	FLAC	Supports up to 2 channels
*.ogg	OGG	Vorbis	Supports up to 2 channels
*.wma	WMA	WMA	Supports up to 10 Pro 5.1 channels. WMA lossless audio is not supported. Supports up to the M2 profile.
*.wav	wav	wav	
*.mid *.midi	midi	midi	Supports type 0 and type 1. Seek is not supported. Supports USB device only.
*.ape	ape	ape	
*.aif *.aiff	AIFF	AIFF	
*.m4a	ALAC	ALAC	

Supported video codecs

<table>
<tr><th>File format</th><th>Container</th><th>Video codecs</th><th>Resolution</th><th>Frame rate (fps)</th><th>Bitrate (Mbps)</th><th>Audio codecs</th></tr>
<tr><td rowspan="15">*.avi
*.mkv
*.asf
*.wmv
*.mp4
*.mov
*.3gp
*.vro
*.mpg
*.mpeg
*.ts
*.tp
*.trp
*.mov
*.flv
*.vob
*.svi
*.m2ts
*.mts
*.divx</td><td rowspan="15">AVI
MKV
ASF
MP4
3GP
MOV
FLV
VRO
VOB
PS
TS
SVAF</td><td>H.264 BP/MP/HP</td><td rowspan="3">4096x2160</td><td>4096X2160: 30
3840X2160: 60</td><td>60</td><td rowspan="15">Dolby Digital
LPCM
ADPCM(IMA, MS)
AAC
HE-AAC
WMA
Dolby Digital Plus
MPEG(MP3)
DTS(Core, LBR)
G.711(A-Law, µ-Law)</td></tr>
<tr><td>HEVC (H.265 - Main, Main10, Main4:2:2 10)</td><td>60</td><td>80</td></tr>
<tr><td>Motion JPEG</td><td>30</td><td>80</td></tr>
<tr><td>MVC</td><td rowspan="12">1920x1080</td><td rowspan="8">60</td><td rowspan="12">20</td></tr>
<tr><td>DivX 3.11 / 4 / 5 / 6</td></tr>
<tr><td>MPEG4 SP/ASP</td></tr>
<tr><td>Window Media Video v9(VC1)</td></tr>
<tr><td>MPEG2</td></tr>
<tr><td>MPEG1</td></tr>
<tr><td>Microsoft MPEG-4 v1, v2, v3</td><td rowspan="4">30</td></tr>
<tr><td>Window Media Video v7(WMV1), v8(WMV2)</td></tr>
<tr><td>H.263 Sorrenson</td></tr>
<tr><td>VP6</td></tr>
<tr><td>*.webm</td><td>WebM</td><td>VP8</td><td>1920x1080</td><td>60</td><td>20</td><td rowspan="2">Vorbis</td></tr>
<tr><td>VP9</td><td>4096x2160</td><td>4096X2160: 30
3840X2160: 60</td><td>40</td></tr>
</table>

Other restrictions

- Codecs may not function properly if there is a problem with the content.
- Video content does not play or does not play correctly if there is an error in the content or container.
- Sound or video may not work if they have standard bit rates/frame rates above the TV's compatibility ratings.
- If the Index Table is has an error, the Seek (Jump) function will not work.
- When playing video over a network connection, the video may not play smoothly because of data transmission speeds.
- Some USB/digital camera devices may not be compatible with the TV.
- HEVC codec is only available in MKV/MP4/TS containers.

Video decoders

- H.264 FHD is supported up to Level 4.1. (does not support FMO/ASO/RS)
- H.264 UHD is supported up to Level 5.1.
- HEVC FHD is supported up to Level 4.1, and HEVC UHD is supported up to Level 5.1.
- VC1 AP L4 is not supported.
- All video codecs excluding WMV v7, v8, MSMPEG4 v3, MVC, and VP6:

  Below 1280x720: 60 frame max

  Above 1280x720: 30 frame max
- GMC 2 or above is not supported.
- Supports SVAF Top/Bottom, Side by Side, and Left/Right view sequence type (2ES) only.
- Supports BD MVC specs only.

Audio decoders

- WMA 10 Pro supports up to 5.1 channels. Supports up to the M2 profile. WMA lossless audio is not supported.
- QCELP and AMR NB/WB are not supported.
- Vorbis is supported for up to 5.1 channels.
- Dolby Digital Plus is supported for up to 5.1 channels.
- The DTS LBR codec is only available for MKV/MP4/TS containers.
- The supported sample rates are 8, 11.025, 12, 16, 22.05, 24, 32, 44.1, and 48 KHz, and differ by the codec.

Read After Installing the TV

Picture sizes and input signals

The **Picture Size** setting is applied to the current source. The applied **Picture Size** will remain in effect whenever you select that source unless you change it.

The **Picture Size** function is not available for images displayed in the 3840 x 2160p resolution because the 3840 x 2160p screen size is fixed and cannot be changed.

Input signal	Picture size
Component	**21:9**, **16:9**, **Zoom**, **Caption**, **Custom**, **4:3**
HDMI (720p)	**21:9**, **16:9**, **Zoom**, **Caption**, **Custom**, **4:3**
HDMI (1080i, 1080p)	**21:9**, **Auto**, **16:9**, **Zoom**, **Caption**, **Custom**, **4:3**
HDMI (3840 x 2160p)	**21:9**, **Auto**, **16:9**, **Zoom**, **Caption**, **Custom**
HDMI (4096 x 2160p)	**21:9**, **16:9**, **Zoom**, **Caption**, **Custom**
USB (720p)	**21:9**, **16:9**, **Zoom**, **Caption**, **Custom**, **4:3**
USB (1080i/p @ 60Hz)	**21:9**, **16:9**, **Zoom**, **Caption**, **Custom**, **4:3**
USB (3840 x 2160p @ 24/30Hz)	**21:9**, **16:9**, **Zoom**, **Caption**, **Custom**
USB (3840 x 2160p @ 60Hz) USB (4096 x 2160p @ 24/30/60Hz)	**21:9**, **16:9**, **Zoom**, **Caption**, **Custom**

21:9, **Auto**, **Caption** are only supported by the S9W series models.

Auto may not work properly depending on the input signals.

Installing an anti-theft lock

- An anti-theft lock is a physical device that can be used to protect the TV against theft. Look for the lock slot on the back of the TV. The slot has a icon next to it. To use the lock, wrap the lock cable around an object that is too heavy to carry and then thread it through the TV's lock slot. The lock is sold separately.
- The method of using an anti-theft lock may differ for each TV model. Refer to the lock's user manual for more information.

This function is not available on certain models in specific geographical areas.

Read before setting up a wireless Internet connection

Precautions for wireless Internet

- This TV supports the IEEE 802.11a/b/g/n/ac communication protocols. Samsung recommends using IEEE 802.11n. Video files stored on a device connected to the TV via Home Network may not play back smoothly.
- To use wireless Internet, the TV must be connected to a wireless router or modem. If the wireless router supports DHCP, the TV can use a DHCP or static IP address to connect to the wireless network.
- Select a channel that is not currently in use for the wireless router. If the channel set for the wireless router is currently being used by another device, the result is usually interference and/or a communications failure.
- Most wireless networks have an optional security system. To enable a wireless network's security system, you need to create a password using characters and numbers. This password is then needed to connect to a security-enabled AP.

Wireless security protocols

- The TV only supports the following wireless network security protocols.
  - Authentication Modes: WEP, WPAPSK, WPA2PSK
  - Encryption Types: WEP, TKIP, AES
- In compliance with the newest Wi-Fi certification specifications, Samsung TVs do not support WEP or TKIP security encryption in networks running in the 802.11n mode.
- If the wireless router supports WPS (Wi-Fi Protected Setup), you can connect the TV to your network using PBC (Push Button Configuration) or a PIN (Personal Identification Number). WPS automatically configures the SSID and WPA key settings.
- The TV cannot connect to non-certified wireless routers.

Read Before Connecting a Computer (Supported Resolutions)

- When you connect your TV to a computer, set the computer's video card to one of the standard resolutions listed in the tables below or on the next page. The TV will automatically adjust to the resolution you choose. Note that the optimal and recommended resolution is 3840 x 2160 at 60 Hz.
- Choosing a resolution not included in the tables can result in a blank screen or just the power indicator turning on.
- Refer to the user manual of your graphics card for compatible resolutions.

IBM

Resolution (Dots x lines)	Display format	Horizontal frequency (KHz)	Vertical frequency (Hz)	Clock frequency (MHz)	Polarity (horizontal / vertical)
720 x 400	70 Hz	31.469	70.087	28.322	- / +

MAC

Resolution (Dots x lines)	Display format	Horizontal frequency (KHz)	Vertical frequency (Hz)	Clock frequency (MHz)	Polarity (horizontal / vertical)
640 x 480	67 Hz	35.000	66.667	30.240	- / -
832 x 624	75 Hz	49.726	74.551	57.284	- / -
1152 x 870	75 Hz	68.681	75.062	100.000	- / -

VESA DMT

Resolution (Dots x lines)	Display format	Horizontal frequency (KHz)	Vertical frequency (Hz)	Clock frequency (MHz)	Polarity (horizontal / vertical)
640 x 480	60 Hz	31.469	59.940	25.175	- / -
640 x 480	72 Hz	37.861	72.809	31.500	- / -
640 x 480	75 Hz	37.500	75.000	31.500	- / -
800 x 600	60 Hz	37.879	60.317	40.000	+ / +
800 x 600	72 Hz	48.077	72.188	50.000	+ / +
800 x 600	75 Hz	46.875	75.000	49.500	+ / +
1024 x 768	60 Hz	48.363	60.004	65.000	- / -
1024 x 768	70 Hz	56.476	70.069	75.000	- / -
1024 x 768	75 Hz	60.023	75.029	78.750	+ / +
1152 x 864	75 Hz	67.500	75.000	108.000	+ / +
1280 x 720	60 Hz	45.000	60.000	74.250	+ / +
1280 x 800	60 Hz	49.702	59.810	83.500	- / +
1280 x 1024	60 Hz	63.981	60.020	108.000	+ / +
1280 x 1024	75 Hz	79.976	75.025	135.000	+ / +
1366 x 768	60 Hz	47.712	59.790	85.500	+ / +
1440 x 900	60 Hz	55.935	59.887	106.500	- / +
1600 x 900RB	60 Hz	60.000	60.000	108.000	+ / +
1680 x 1050	60 Hz	65.290	59.954	146.250	- / +
1920 x 1080	60 Hz	67.500	60.000	148.500	+ / +
*2560 x 1080	60Hz	112.500	60.000	594.000	+ / +

*: This resolution is only supported by the S9W series models.

Supported Resolutions for Video Signals

CEA-861

Resolution (Dots x lines)	Display format	Horizontal frequency (KHz)	Vertical frequency (Hz)	Clock frequency (MHz)	Polarity (horizontal / vertical)
720(1440) x 576i	50 Hz	15.625	50.000	27.000	- / -
720(1440) x 480i	60 Hz	15.734	59.940	27.000	- / -
720 x 576	50 Hz	31.250	50.000	27.000	- / -
720 x 480	60 Hz	31.469	59.940	27.000	- / -
1280 x 720	50 Hz	37.500	50.000	74.250	+ / +
1280 x 720	60 Hz	45.000	60.000	74.250	+ / +
1920 x 1080i	50 Hz	28.125	50.000	74.250	+ / +
1920 x 1080i	60 Hz	33.750	60.000	74.250	+ / +
1920 x 1080	24 Hz	27.000	24.000	74.250	+ / +
1920 x 1080	25 Hz	28.125	25.000	74.250	+ / +
1920 x 1080	30 Hz	33.750	30.000	74.250	+ / +
1920 x 1080	50 Hz	56.250	50.000	148.500	+ / +
1920 x 1080	60 Hz	67.500	60.000	148.500	+ / +
3840 x 2160	24 Hz	54.000	24.000	297.000	+ / +
3840 x 2160	25 Hz	56.250	25.000	297.000	+ / +
3840 x 2160	30 Hz	67.500	30.000	297.000	+ / +
3840 x 2160	50 Hz	112.500	50.000	594.000	+ / +
3840 x 2160	60 Hz	135.000	60.000	594.000	+ / +
4096 x 2160	24 Hz	54.000	24.000	297.000	+ / +
4096 x 2160	25 Hz	56.250	25.000	297.000	+ / +
4096 x 2160	30 Hz	67.500	30.000	297.000	+ / +
4096 x 2160	50 Hz	112.500	50.000	594.000	+ / +
4096 x 2160	60 Hz	135.000	60.000	594.000	+ / +

Read Before Using Bluetooth Devices

Restrictions on using Bluetooth

- The Samsung Bluetooth Speaker is only available when a device is supporting **TV SoundConnect**.
- You can't use Bluetooth Devices, **Speaker Select** (**MENU/123** > **MENU** > **Sound** > **Speaker Settings** > **Speaker Select**) and Surround features simultaneously.
- Compatibility issues may occur, depending on the Bluetooth Devices. (A Mobile exclusive headphone may not be available, depending on the environment.)
- Lip-sync errors may occur.
- The TV and Bluetooth Devices may disconnect, depending on the distance between them.
- A Bluetooth device may hum or malfunction
  - When a part of your body is in contact with the receiving/transmitting system of the Bluetooth device or the TV.
  - When the device is subject to electrical variation from obstructions caused by a wall, corner, or office partitioning.
  - When the device is exposed to electrical interference from same frequency-band devices including medical equipment, microwave ovens, and wireless LANs.
- If the problem persists, be sure to use a Digital Sound Output (Optical) port or HDMI (ARC) port.

Licence

This DivX Certified® device has passed rigorous testing to ensure it plays DivX® video.
To play purchased DivX movies, first register your device at vod.divx.com. Find your registration code in the DivX VOD section of your device setup menu.
DivX Certified® to play DivX® video up to HD 1080p, including premium content.
DivX®, DivX Certified® and associated logos are trademarks of DivX, LLC and are used under license.
Covered by one or more of the following U.S. patents: 7,295,673; 7,460,668; 7,515,710; 7,519,274.
This device supports DivX Plus Streaming® for enjoying HD movies and TV shows with advanced features (multi-language subtitles, multiple audio tracks, chapters, smooth FF/RW, etc.) streamed to your device.

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Glossary

- **480i / 480p / 720p / 1080i / 1080p**

  Generally refers to the number of effective scanning lines that determines the screen's resolution. There are two scanning methods: interlaced and progressive.

  – Scanning

    Sequential projection of pixels to form images. The higher the number of pixels, the clearer and more vivid the images.

  – Progressive

    A sequential scanning method that scans every line, one after another.

  – Interlaced

    A staggered scanning method that scans every other line until the end of the screen and then fills in the remaining lines.

  Example) If the number of horizontal scan lines is 480i

  Scans 240 lines from start to finish and then scans the remaining 240 lines for a total of 480 lines.

  * General differences between 480i and 480p are as follows:

	480i	480p
Horizontal Frequency	15.75Khz	31.5Khz
FPS	30	60
Lines on Screen	480	480

- **ARC (Audio Return Channel)**

  ARC lets the TV output digital sound to an audio device and input digital sound from the same audio device through one HDMI cable. However, ARC is only available through the HDMI (ARC) port and only when the TV is connected to an ARC-enabled AV receiver.

- **DVI (Digital Visual Interface)**

  Connecting the TV's DVI connector to a computer's DVI connector via an HDMI-to-DVI cable lets you use the TV as a computer monitor. However, HDMI-to-DVI cables deliver video signals only. You must connect a set of speakers to the computer using a separate cable to hear the computer's audio.

- **HDMI (High Definition Multimedia Interface)**

  HDMI is a method of transmitting both video and audio signals via a single cable.

- **Dynamic versus Static IP Addresses**

  If the network requires a dynamic IP address, use an ADSL modem or router that supports the Dynamic Host Configuration Protocol (DHCP). Modems and routers that support DHCP automatically provide the IP address, subnet mask, gateway and DNS values the TV needs to access the Internet, so they do not have to be entered manually. Most home networks use a dynamic IP address.

  If the network requires a static IP address, enter the IP address, subnet mask, gateway, and DNS values manually when setting up the network connection. To get the IP address, subnet mask, gateway and DNS values, contact your Internet Service Provider (ISP).

  If the network requires a static IP address, use an ADSL modem that supports DHCP. ADSL modems that support DHCP also allow static IP addresses.

- **Bluetooth**

  Bluetooth is a short-distance wireless communication protocol allowing information exchange between connected mobile phones, laptops, earphones and headphones with Bluetooth-compatible devices. It is mostly used for low-power consuming wireless connections within a very short-distance of 10m.

- **Ethernet**

  Ethernet is a LAN (Local Area Network) that uses coaxial cables standardised by the IEEE.

- **Component Connection**

  Component connections are mostly used for game consoles and transmit the video signal by splitting it into a luminance signal (Y) and two colour signals (Pb and Pr). The connector is marked as [Component IN]_(Pr, Pb, Y) on the back of the TV. On some devices, it is sometimes marked as Cr, Cb, Y. Cb and Cr are the digital conversions of the Pb and Pr signals.

  The connectors are normally colour-coded red (R), blue (B), and green (G) and offer the best picture quality possible for an analogue connection.